



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

25V771

Manufacturer Name: Keystone RV Company

Submission Date: Nov 10, 2025

NHTSA Recall No.: 25V771

Manufacturer Recall No.: 25-475

Manufacturer Information

Population

Manufacturer Name: Keystone RV Company

Address: PO Box 2000
2642 Hackberry Drive
Goshen IN, 46527

Total number of potentially involved: 125

Estimated percentage with defect: 100%

Vehicle Information

Vehicle 1: 2024-2026 KEYSTONE VOLTAGE

Product Category: Trailers

Product Type:

Fuel / Propulsion:

Production Dates: Jun 10, 2024 - Jul 30, 2025

Number of potentially involved: 125

Descriptive Information:

Models with 5500iht Generator

Defect / Noncompliance Description

Description of the defect or noncompliance:

It has been decided that the vehicles in the recall population may have had the fuel lines for the generator hooked up incorrectly.

FMVSS1:

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

Under certain conditions during operation of the generator fuel can feed into the incorrect side of the carburetor, leading to an increased risk of fire.

Description of the cause:

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The fuel feed line and the fuel evaporator line hoses may be reversed.

Identification of any warning that can occur:

The generator will not run and may leak fuel.

Component Manufacturer

Tier of Supplier:

Supplier Type:

Name:

Address:

Country:

Involved Components

Component Name 1: Generator – Kit- Flex Power – 5500iHT

Component Description: Generator – Kit- Flex Power – 5500iHT – DF- Installed – No Cradle – White - Dutchmen

Component Part Number: 751324

Chronology

10/15/2025 – Report was made from an internal email showing claims

10/16/2025 – Investigation opened to determine scope and models affected

10/30/2025 – Warranty claims for generator fuel and vapor lines include 13 claims, claim created start date 03/03/2025 to claim created end date 10/28/2025

11/06/2025 – Keystone Safety Committee reviewed the information and concluded that the data reviewed indicated a unanimous vote for a voluntary recall. Investigation called for to determine affected unit range.

11/06/2025 – Investigation concluded and scope completed.

Related NHTSA Recall Number:

Description of Remedy

Part 573 Safety Recall Report**25V771****Remedy Type:**

Consumer Advisories: Do Not Drive Park Outside

Description of remedy program:

The remedy is to locate the generator, identify both fuel and vapor hoses coming from the generator to ensure proper connection. Manufacturer Reimbursement Plan on file as of 10/3/2024. General reimbursement plan to be updated every two years. New vehicles are covered under warranty.

How remedy component differs from recalled component:

2 – Crimp rings may need replaced. The repair is to move affected fuel line hoses to the correct location.

Identify how/when recall condition was corrected in production:

The units had already left the facility

Reimbursement Plan

Manufacturer used general reimbursement plan on file.

Recall Schedule**Description of recall schedule:**

Keystone will notify the dealers and owners of the recreational vehicles by letter. A final copy of the owner letter will be provided to NHTSA, along with the dealer repair procedures.

Planned Dealer Notification Date: Jan 01, 2026 - Jan 01, 2026 No Dealers

Planned Interim Owner Notification Date: No Owners

Planned Remedy Owner Notification Date: Jan 01, 2026 - Jan 01, 2026 Phased Recall

Date when VIN will be searchable: