



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

25V770

Manufacturer Name: Micro Bird USA LLC

Submission Date: Nov 07, 2025

NHTSA Recall No.: 25V770

Manufacturer Recall No.: 25-117-QVC

Manufacturer Information

Population

Manufacturer Name: Micro Bird USA LLC

Address: 2915 Ogletown road
Newark DE, 19713

Total number of potentially involved: 42

Estimated percentage with defect: 100%

Vehicle Information

Vehicle 1: 2026-2026 MICRO BIRD G5

Product Category: Buses, Medium & Heavy Vehicles

Product Type: Transit Bus

Fuel / Propulsion: Compression Ignition Fuel

Production Dates: Oct 03, 2025 - Oct 30, 2025

Number of potentially involved: 42

Descriptive Information:

The recall population was determined based on the date range provided by the defective part supplier's own recall timeline. Buses still in production or that were not delivered at time of the recall decision were corrected during production or in retrofit before being released for delivery.

Defect / Noncompliance Description

Description of the defect or noncompliance:

Retractors may intermittently fail to auto-lock when a wheelchair is installed at a seating position equipped with an affected retractor.

FMVSS1:

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

Should the retractor fail to auto-lock, a wheelchair may be inadequately restrained, and the wheelchair occupant could be injured in the event of a crash.

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Component Manufacturer

Tier of Supplier: Tier 1**Supplier Type:** OEM**Name:** Q'STRAIT**Address:** 4031 NE 12th Terrace
Oakland Park FL, 33334**Country:** United States

Involved Components

Component Name 1: Wheelchair tie-down retractor**Component Description:****Component Part Number:** Q8-6200, Q8-6209

Chronology

On Friday, October 24, 2025, Micro Bird received a notification letter of a recall (NHTSA #25E063) from its provider (Q'Strait) that certain wheelchair securement kits shipped between May 7, 2025, and September 10, 2025, may contain a defective retractor. Internal reviews of our recent orders and stock quickly determined that Micro Bird had been provided with potentially defective parts.

On Monday, October 27, 2025, a meeting was called to advise strategic Micro Bird personnel that a recall notification was received from its provider and that a recall campaign would be launched.

Micro Bird is not aware of any other claim or complaints or any incidents regarding this defect.

Related NHTSA Recall Number:

Description of Remedy

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Remedy Type: Inspect, Replace

Consumer Advisories: Do Not Drive Park Outside

Description of remedy program:

Micro Bird Corporation dealers will inspect the Part Number, Lot Number and Lot Identification Number of the retractor according to the supplier's specifications. If the retractor is found by the dealer to be included in the supplier's recall lot, the retractor will be replaced with a new one provided by the supplier at no charge to the customer. It will be the responsibility of the bus owners to have their vehicle(s) inspected and corrected by a Micro Bird dealer.

How remedy component differs from recalled component:

Identify how/when recall condition was corrected in production:

Reimbursement Plan

Description of reimbursement program:

Owners who have incurred costs to obtain a remedy for the defect addressed by this recall campaign in advance of notification and have not already submitted a claim on warranty, may submit their claims to Q'Straint.

Period of reimbursement:

Costs to be reimbursed:

Address for reimbursement claims:

Recall Schedule

Description of recall schedule:

Planned Dealer Notification Date: Nov 21, 2025 - Nov 28, 2025 No Dealers

Planned Interim Owner Notification Date: No Owners

Planned Remedy Owner Notification Date: Dec 08, 2025 - Dec 12, 2025 Phased Recall

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Date when VIN will be searchable: