



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

25V768

Manufacturer Name: General Motors, LLC

Submission Date: Nov 06, 2025

NHTSA Recall No.: 25V768

Manufacturer Recall No.: N252531990

Manufacturer Information

Population

Manufacturer Name: General Motors, LLC

Address: 29427 Louis Chevrolet
Road
MAIL CODE 480-210-2V
WARREN MI, 48093

Total number of potentially involved: 891

Estimated percentage with defect: 100%

Vehicle Information

Vehicle 1: 2020-2020 Chevrolet Silverado 6500HD

Product Category:

Product Type:

Fuel / Propulsion: Compression Ignition Fuel

Production Dates: Nov 19, 2019 - Dec 05, 2020

Number of potentially involved: 105

Descriptive Information:

Warranty records were used to identify vehicles remedied for recall 25V390 with a suspect wire harness.

Vehicles remedied with a wire harness from outside the suspect window are not affected by this recall. 2021 and 2022 model year vehicles recalled under 25V390 are not affected by this recall.

Vehicle 2: 2020-2020 Chevrolet Silverado 5500HD

Product Category: Buses, Medium & Heavy Vehicles

Product Type:

Fuel / Propulsion: Compression Ignition Fuel

Production Dates: Nov 20, 2019 - Dec 28, 2020

Number of potentially involved: 306

Descriptive Information:

Warranty records were used to identify vehicles remedied for recall 25V390 with a suspect wire harness.

Part 573 Safety Recall Report**25V768**

Vehicles remedied with a wire harness from outside the suspect window are not affected by this recall. 2021 and 2022 model year vehicles recalled under 25V390 are not affected by this recall.

Vehicle 3: 2020-2020 Chevrolet Silverado 4500HD

Product Category: Buses, Medium & Heavy Vehicles

Product Type:

Fuel / Propulsion: Compression Ignition Fuel

Production Dates: Nov 26, 2019 - Nov 18, 2020

Number of potentially involved: 13

Descriptive Information:

Warranty records were used to identify vehicles remedied for recall 25V390 with a suspect wire harness.

Vehicles remedied with a wire harness from outside the suspect window are not affected by this recall. 2021 and 2022 model year vehicles recalled under 25V390 are not affected by this recall.

Vehicle 4: 2019-2019 Chevrolet Silverado 6500HD

Product Category:

Product Type:

Fuel / Propulsion: Compression Ignition Fuel

Production Dates: Dec 30, 2018 - Nov 13, 2019

Number of potentially involved: 107

Descriptive Information:

Warranty records were used to identify vehicles remedied for recall 25V390 with a suspect wire harness.

Vehicles remedied with a wire harness from outside the suspect window are not affected by this recall. 2021 and 2022 model year vehicles recalled under 25V390 are not affected by this recall.

Vehicle 5: 2019-2019 Chevrolet Silverado 5500HD

Product Category: Buses, Medium & Heavy Vehicles

Product Type:

Fuel / Propulsion: Compression Ignition Fuel

Production Dates: Dec 19, 2018 - Nov 21, 2019

Number of potentially involved: 334

Descriptive Information:

Part 573 Safety Recall Report**25V768**

Warranty records were used to identify vehicles remedied for recall 25V390 with a suspect wire harness.

Vehicles remedied with a wire harness from outside the suspect window are not affected by this recall. 2021 and 2022 model year vehicles recalled under 25V390 are not affected by this recall.

Vehicle 6: 2019-2019 Chevrolet Silverado 4500HD

Product Category: Buses, Medium & Heavy Vehicles

Product Type:

Fuel / Propulsion: Compression Ignition Fuel

Production Dates: Feb 11, 2019 - Oct 05, 2019

Number of potentially involved: 26

Descriptive Information:

Warranty records were used to identify vehicles remedied for recall 25V390 with a suspect wire harness.

Vehicles remedied with a wire harness from outside the suspect window are not affected by this recall. 2021 and 2022 model year vehicles recalled under 25V390 are not affected by this recall.

Defect / Noncompliance Description

Description of the defect or noncompliance:

General Motors has decided that a defect which relates to motor vehicle safety may exist in certain 2019 – 2020 model year Chevrolet Silverado Medium Duty 4500HD/5500HD/6500HD vehicles. These vehicles may have been remedied in NHTSA Recall 25V390 with a brake jumper wire harness that was assembled without protective tape.

FMVSS1:

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

If the protective tape is missing from the wire harness, the wires can be damaged. If the wires become damaged, the vehicle's backup brake system can fail to provide brake assist when needed, increasing the risk of a crash.

Description of the cause:

International Motors, the manufacturer of these vehicles, inadvertently omitted the protective tape in the release of the brake jumper wire harness remedy part.

Identification of any warning that can occur:

If one or more of the wires in the harness are chafed or rubbed through, a "service brake system"

Part 573 Safety Recall Report

25V768

malfunction indicator lamp (MIL) may be displayed.

Component Manufacturer

Tier of Supplier:**Supplier Type:****Name:** International Motors, LLC**Address:** 2701 Navistar Drive
Lisle IL, 60532**Country:** United States

Involved Components

Component Name 1: Harness, Brake Jumper**Component Description:** Brake Jumper Harness**Component Part Number:** 19410082

Chronology

On October 8, 2025, a GM employee submitted a report to GM's Speak Up For Safety (SUFS) system based on a October 7, 2025 dealer report indicating that a brake jumper wire harness remedy part for safety recall 25V390 was missing protective tape. GM opened an investigation on October 14, 2025.

The vehicle manufacturer, International Motors, confirmed that it inadvertently released the remedy wire harness without protective tape, and identified a population of 870 that may have been remedied with a wire harness lacking protective tape.

On October 30, 2025, GM's Safety Field Action Decision Authority (SFADA) decided to conduct a safety recall.

Related NHTSA Recall Number: The recall population was previously remedied under 25V390

Description of Remedy

Remedy Type: Repair**Consumer Advisories:** Do Not Drive Park Outside**Description of remedy program:**

Part 573 Safety Recall Report**25V768**

Dealers will remove the installed wire harness, apply the protective tape, and reinstall the wire harness on vehicle.

How remedy component differs from recalled component:

The correct brake jumper harness was assembled with the required protective tape.

Identify how/when recall condition was corrected in production:

The brake jumper harness with protective tape has been utilized in service since October 14, 2025.

Reimbursement Plan**Description of reimbursement program:**

Pursuant to 49 C.F.R. § 573.13(d)(1), all covered vehicles are under warranty, so reimbursement is not offered.

Period of reimbursement:**Costs to be reimbursed:****Address for reimbursement claims:****Recall Schedule****Description of recall schedule:**

Dealers will be notified on November 6, 2025. Owner remedy notification is estimated to mail on December 22, 2025

Planned Dealer Notification Date: Nov 06, 2025 - Nov 06, 2025 No Dealers

Planned Interim Owner Notification Date: No Owners

Planned Remedy Owner Notification Date: Dec 22, 2025 - Dec 22, 2025 Phased Recall

Date when VIN will be searchable: Nov 06, 2025