U.S. Department of Transportation

National Highway Traffic Safety Administration

Part 573 Safety Recall Report 25V765

Manufacturer Name: Chrysler (FCA US, LLC)
Submission Date: Nov 06, 2025
NHTSA Recall No.: 25V765
Manufacturer Recall No.: 14C

Manufacturer Information

Manufacturer Name: Chrysler (FCA US, LLC)
Address: 800 Chrysler Drive
CIMS 482-00-91
Auburn Hills MI, 48326-2757

Population

Total number of potentially involved: 532
Estimated percentage with defect: 0.3%

Vehicle Information

Vehicle 1: 2021-2022 Ram 3500 Cab Chassis < 10K
Product Category:
Product Type:
Fuel / Propulsion:
Production Dates: Jul 02, 2021 - Oct 29, 2022
Number of potentially involved: 6
Descriptive Information:

Some 2021-2022 MY Ram 3500 Cab Chassis vehicles, with a gross vehicle weight rating ("GVWR") less than 10,000 lbs, may have been built with a Steering Column Control Module ("SCCM") with an insufficient weld between an internal flexible flat cable ("FFC") and busbar.

The suspect period began on July 2, 2021, when the first vehicle with a suspect SCCM was produced, and ended on October 29, 2022, when the last vehicle with a suspect SCCM was produced. Supplier and vehicle production and vehicle sale records were used to determine the suspect population.

Similar vehicles not included in this recall have exceeded three months in service.

Vehicle 2: 2021-2022 Ram 2500 Pickup
Product Category:
Product Type:
Fuel / Propulsion:
Production Dates: Nov 18, 2020 - Dec 05, 2022
Number of potentially involved: 199
Descriptive Information:

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Some 2021-2022 MY Ram 2500 vehicles may have been built with a Steering Column Control Module ("SCCM") with an insufficient weld between an internal flexible flat cable ("FFC") and busbar.

The suspect period began on November 18, 2020, when the first vehicle with a suspect SCCM was produced, and ended on December 5, 2022, when the last vehicle with a suspect SCCM was produced. Supplier and vehicle production and vehicle sale records were used to determine the suspect population.

Similar vehicles not included in this recall have exceeded three months in service.

Vehicle 3: 2021-2022 Ram 3500 Pickup

Product Category:

Product Type:

Fuel / Propulsion:

Production Dates: Nov 21, 2020 - Nov 30, 2022

Number of potentially involved: 40

Descriptive Information:

Some 2021-2022 MY Ram 3500 vehicles may have been built with a SCCM with an insufficient weld between an internal FFC and busbar.

The suspect period began on November 21, 2020, when the first vehicle with a suspect SCCM was produced, and ended on November 30, 2022, when the last vehicle with a suspect SCCM was produced. Supplier and vehicle production and vehicle sale records were used to determine the suspect population.

Similar vehicles not included in this recall have exceeded three months in service.

Vehicle 4: 2021-2022 Ram 3500 Cab Chassis

Product Category:

Product Type:

Fuel / Propulsion:

Production Dates: Nov 20, 2020 - Dec 03, 2022

Number of potentially involved: 38

Descriptive Information:

Some 2021-2022 MY Ram 3500 Cab Chassis vehicles may have been built with a SCCM with an insufficient weld between an internal FFC and busbar.

The suspect period began on November 20, 2020, when the first vehicle with a suspect SCCM was produced, and ended on December 3, 2022, when the last vehicle with a suspect SCCM was produced. Supplier and vehicle production and vehicle sale records were used to determine the suspect population.

Similar vehicles not included in this recall have exceeded three months in service.

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Vehicle 5: 2021-2022 Ram 4500 Cab Chassis

Product Category:

Product Type:

Fuel / Propulsion:

Production Dates: Dec 10, 2020 - May 28, 2022

Number of potentially involved: 62

Descriptive Information:

Some 2021-2022 MY Ram 4500 Cab Chassis vehicles may have been built with a SCCM with an insufficient weld between an internal FFC and busbar.

The suspect period began on December 10, 2020, when the first vehicle with a suspect SCCM was produced, and ended on May 28, 2022, when the last vehicle with a suspect SCCM was produced. Supplier and vehicle production and vehicle sale records were used to determine the suspect population.

Similar vehicles not included in this recall have exceeded three months in service.

Vehicle 6: 2021-2022 Ram 1500 Classic

Product Category:

Product Type:

Fuel / Propulsion:

Production Dates: Nov 18, 2020 - Dec 07, 2022

Number of potentially involved: 71

Descriptive Information:

Some 2021-2022 MY Ram 1500 Classic vehicles may have been built with a SCCM with an insufficient weld between an internal FFC and busbar.

The suspect period began on November 18, 2020, when the first vehicle with a suspect SCCM was produced, and ended on December 7, 2022, when the last vehicle with a suspect SCCM was produced. Supplier and vehicle production and vehicle sale records were used to determine the suspect population.

Similar vehicles not included in this recall have exceeded three months in service.

Vehicle 7: 2021-2022 Ram 5500 Cab Chassis

Product Category:

Product Type:

Fuel / Propulsion:

Production Dates: Nov 30, 2020 - Dec 03, 2022

Number of potentially involved: 116

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Descriptive Information:

Some 2021-2022 MY Ram 5500 Cab Chassis vehicles may have been built with a SCCM with an insufficient weld between an internal FFC and busbar.

The suspect period began on November 30, 2020, when the first vehicle with a suspect SCCM was produced, and ended on December 3, 2022, when the last vehicle with a suspect SCCM was produced. Supplier and vehicle production and vehicle sale records were used to determine the suspect population.

Similar vehicles not included in this recall have exceeded three months in service.

Defect / Noncompliance Description

Description of the defect or noncompliance:

FMVSS 571.208 requires driver's airbag deployment during certain crash events. The SCCM in the suspect vehicles may not allow a deployment signal from the Occupant Restraint Controller to reach the driver airbag module, preventing airbag deployment during these events.

FMVSS1: 208 - Occupant crash protection

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

An airbag that does not deploy when intended may result in increased risk of injury to the driver in certain crashes.

Description of the cause:

Identification of any warning that can occur:

None prior to failure. Once the FFC cable separation occurs, an airbag warning light may illuminate in the instrument panel cluster.

Component Manufacturer

Tier of Supplier: Tier 1

Supplier Type:

Name: Merit Automotive Electronics Systems

Address: Avinguda De Torelles 11/13
Sant Vincenc dels Horts Foreign States, 08620

Country: Spain

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Involved Components

Component Name 1: Steering Column Control Module

Component Description: Clock Spring

Component Part Number: 68528300AA, 68528301AA, 68528302AA, 68528303AA

Chronology

- On July 2, 2024, the FCA US LLC ("FCA US") Technical Safety and Regulatory Compliance ("TSRC") organization opened an investigation into some 2022 MY RAM 1500 Classic, 2500, 3500, 3500 Cab Chassis, 4500 Cab Chassis and 5500 Cab Chassis vehicles with a SCCM which may have been produced with an insufficient weld between an internal FFC and busbar.
- From July 2024, through November 2024, FCA US TSRC reviewed customer records, met with FCA US Engineering and Supplier Quality to review the issue and the failure mode.
- In December 2024, FCA US TSRC identified similar complaints in 2021 MY RAM 1500 Classic, 2500, 3500, 3500 Cab Chassis, 4500 Cab Chassis and 5500 Cab vehicles based on supplier and warranty records.
- From January 2025, through April 2025, FCA US gathered additional field return samples and provided them to the Supplier to inspect, test and evaluate the integrity of the SCCM internal wiring.
- From May 2025, through September 2025, FCA US worked with FCA Supplier Quality, FCA Engineering, and the Supplier to review the results of the field sample evaluations.
- On October 8, 2025, the FCA US TSRC organization recognized a vehicle build issue existed which could lead to a broken internal connection in the airbag circuit on certain vehicles, which may result in a noncompliance with FMVSS No. 208.
- On October 30, 2025, FCA US determined, through the Vehicle Regulations Committee, that a noncompliance to Federal Motor Vehicle Safety Standard No. 208 exists in certain vehicles.

Related NHTSA Recall Number:

Description of Remedy

Remedy Type: Replace

Consumer Advisories: ☐ Do Not Drive ☐ Park Outside

Description of remedy program:

FCA US will conduct a voluntary safety recall on all affected vehicles to replace the SCCM.

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How remedy component differs from recalled component:

The remedy is a SCCM with a properly welded internal FFC to busbar assembly.

Identify how/when recall condition was corrected in production:

Reimbursement Plan

Manufacturer used general reimbursement plan on file.

Recall Schedule

Description of recall schedule:

**11/06/2025: FCA US will notify dealers on or about 11/13/2025 and begin notifying owners on or about 12/11/2025

Planned Dealer Notification Date: Nov 13, 2025 - Nov 13, 2025 ☐ No Dealers

Planned Interim Owner Notification Date: ☐ No Owners

Planned Remedy Owner Notification Date: Dec 11, 2025 - Dec 11, 2025 ☐ Phased Recall

Date when VIN will be searchable: Nov 13, 2025