



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

25V764

Manufacturer Name: General Motors, LLC

Submission Date: Nov 17, 2025

NHTSA Recall No.: 25V764

Manufacturer Recall No.: N252530830

Manufacturer Information

Population

Manufacturer Name: General Motors, LLC

Address: 29427 Louis Chevrolet
Road
MAIL CODE 480-210-2V
WARREN MI, 48093

Total number of potentially involved: 2,099

Estimated percentage with defect: 1%

Vehicle Information

Vehicle 1: 2014-2014 CHEVROLET CRUZE

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion: Spark Ignition Fuel

Production Dates: Mar 26, 2014 - Apr 12, 2014

Number of potentially involved: 1,821

Descriptive Information:

Part traceability data was used to identify affected vehicles with roof rail airbags (RRAB) built with parts from the suspect inflator chamber production lot. Vehicles with roof rail airbags that have inflator chambers from other production lots are not included in this recall. Roof rail airbags with inflator chambers not supplied by Norma Group are not included in this recall.

Vehicle 2: 2014-2014 BUICK VERANO

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion: Spark Ignition Fuel

Production Dates: Mar 24, 2014 - Mar 28, 2014

Number of potentially involved: 278

Descriptive Information:

Part traceability data was used to identify affected vehicles with roof rail airbags (RRAB) built with parts from the suspect inflator chamber production lot. Vehicles with roof rail airbags that have inflator

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chambers from other production lots are not included in this recall. Roof rail airbags with inflator chambers not supplied by Norma Group are not included in this recall.

Defect / Noncompliance Description**Description of the defect or noncompliance:**

General Motors has decided that a defect which relates to motor vehicle safety may exist in certain 2014 model year Buick Verano and Chevrolet Cruze vehicles. In these vehicles, the left and/or right side roof-rail airbag ("RRAB") inflators, which are located on the roof rails above the headliner, may contain a manufacturing defect that could result in rupture at the inflator weld joint.

FMVSS1:**FMVSS2:****Description of the safety risk, including crash, fire, death, injury:**

If the RRAB inflator ruptures at the weld joint, the compressed gas will escape, causing a partial inflation of the RRAB where one or more sections of the inflator may enter or exit the vehicle. This may potentially cause injury if a person is in or around the vehicle during the event.

Description of the cause:

The inflator chamber in these airbags may have contamination in the chamber that may lead to corrosion that, over time, may result in intergranular cracking near the weld joint.

Identification of any warning that can occur:**Component Manufacturer****Tier of Supplier:****Supplier Type:****Name:** Autoliv Steering Wheels Mexico S. deR.L**Address:** Circuito El Marqués Norte #25
El Marqués Poblado El Colorado
El Marqués Foreign States**Country:** Mexico**Involved Components**

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Component Name 1: AIRBAG ASM-FRT & RR ROW R/RAIL

Component Description: Roof Rail Airbag

Component Part Number: 13251629, 13251630, 13420056, 13420057

Chronology

This is an expansion of NHTSA recalls 23V674 and 23V870. The scope of these prior recalls was defined based on metallurgical analysis conducted by GM's inflator supplier, which found that chambers from the three field-event lots supplied by a specific chamber supplier—Norma Group—contained contamination levels that may lead to corrosion, which can, over time, result in failure at the weld joint.

GM and Autoliv continued to conduct sampling and metallurgical analysis on field-return parts containing Norma chambers built in production lots outside of the recall to monitor for problematic contamination levels. Analysis of samples from the last remaining chamber lot were reviewed on October 6, 2025. One sample from Norma production lot 3B42833914 showed contamination levels that indicate potential risk for the recall condition.

GM opened a product investigation on October 7, 2025. On October 30, 2025, GM's Safety and Field Decision Authority decided to conduct a safety recall for vehicles that were built with roof rail airbags containing inflator chambers from the identified Norma Group production lot. GM is not aware of any field ruptures involving inflators containing chambers produced in this production lot, and is not aware of any additional field incidents associated with this condition beyond the three ruptures initially identified in recall 23V674.

Related NHTSA Recall Number: This is an expansion of recalls 23V674 and 23V870 A portion of this population had one side recalled under one of the previous recalls and will now have the opposite side recalled

Description of Remedy

Remedy Type: Replace

Consumer Advisories: Do Not Drive Park Outside

Description of remedy program:

Dealers will replace suspect left and/or right side RRAB modules.

How remedy component differs from recalled component:

Remedy parts were produced with inflator chambers produced outside the tier two supplier's suspect production window.

Identify how/when recall condition was corrected in production:

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Manufacturer used general reimbursement plan on file.

Recall Schedule**Description of recall schedule:**

Dealers will be notified on November 6, 2025. Owner notification of an available remedy is estimated to start mailing on December 22, 2025. This recall will be executed under three bulletins: N252530830, N252530831, and N252530832.

Planned Dealer Notification Date: Nov 06, 2025 - Nov 06, 2025 No Dealers

Planned Interim Owner Notification Date: No Owners

Planned Remedy Owner Notification Date: Dec 22, 2025 - Dec 22, 2025 Phased Recall

Date when VIN will be searchable: Nov 06, 2025