



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

25V761

Manufacturer Name: Endera Motors

Submission Date: Nov 05, 2025

NHTSA Recall No.: 25V761

Manufacturer Recall No.:

Manufacturer Information

Population

Manufacturer Name: Endera Motors

Address: 804 N. Pratt ST.
Ottawa OH, 45875

Total number of potentially involved: 55

Estimated percentage with defect: 41.1%

Vehicle Information

Vehicle 1: 2024-2026 Endera Shuttle

Product Category:

Product Type: Transit Bus

Fuel / Propulsion: Spark Ignition Fuel

Production Dates: May 07, 2025 - Sep 25, 2025

Number of potentially involved: 55

Descriptive Information:

Using bus build dates and time frames of parts delivery, Endera was able to identify which buses had possibly been built with defective wheelchair securement retractors. Some retractors fail to auto-lock when needed. Buses built within specific time frames will need wheelchair securement retractors Part, Lot and Lot ID #'s inspected for possible replacement.

Defect / Noncompliance Description

Description of the defect or noncompliance:

Q'Straint has determined a possible defect in wheelchair securement retractor products shipped from 5/7/2025 to 9/10/2025. The affected retractors may intermittently fail to auto-lock when a wheelchair is secured at a seating position in the bus.

FMVSS1:

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

A wheelchair occupant may be inadequately restrained. If this occurs while the vehicle is in motion, the

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unsecured wheelchair may shift, posing a safety hazard to occupants. The wheelchair occupant, and other occupants may be injured in the event of an emergency maneuver or crash.

Description of the cause:

The wheelchair securement retractor may stay unlocked due to a manufacturing defect.

Identification of any warning that can occur:

There would be no warning or indication to the occupants this part is defective.

Component Manufacturer

Tier of Supplier: Tier 1

Supplier Type: OEM

Name: Q'Straint

Address: 4031 NE 12th Terrace
Oakland Park FL, 33334

Country: United States

Involved Components

Component Name 1: QRT MAX Retractor

Component Description: Wheelchair Restraint

Component Part Number: Q8-6200

Component Name 2: QRT DELUXE Retractor

Component Description: Wheelchair Restraint

Component Part Number: Q8-6209

Chronology

Endera Motors confirmed receipt of NHTSA Recall Campaign # 25E063 from Q'Straint on 10/29/2025. Removal of affected parts from inventory and the production line began immediately and was completed by 10/30/2025. On 10/30/2025, all vehicles not yet delivered were inspected at the plant and retractors were replaced as needed per the Recall. A list of remaining vehicles requiring inspection for the Recall was determined on 10/30/2025. Dealer notifications are scheduled to be sent out by 11/10/2025. A recall notice was submitted to NHTSA on 10/31/2025 but was re-submitted on 11/5/2025 due to an error that was not able to be edited on the first submittal.

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Related NHTSA Recall Number: 25E063

Description of Remedy

Remedy Type: Inspect, Replace

Consumer Advisories: Do Not Drive Park Outside

Description of remedy program:

Inspect wheelchair securement retractors for affected Part, Lot, and Lot ID #'s. Remove and replace retractors if numbers match the Recall.

How remedy component differs from recalled component:

The replacement retractors lock as needed. The supplier did not identify the exact locking issue.

Identify how/when recall condition was corrected in production:

On 10/30/2025, Endera's Recall Team inspected all production inventory and all buses on premises for affected Lot #'s. On 10/30/2025, all affected parts in inventory were removed and all buses on the factory premises were updated on an as-needed basis required by the Recall.

Reimbursement Plan

Description of reimbursement program:

Dealers will inspect the Part, Lot, and Lot ID # of the retractors. If the numbers match the affected numbers in the Recall, the dealer will advise Endera and updated parts will be sent to the dealer. Upon completion, the dealer will request reimbursement for the completed work from Endera.

Period of reimbursement:

Costs to be reimbursed:

Labor for inspection and replacement (if required).

Address for reimbursement claims:

804 N. Pratt St.
Ottawa OH, 45875

Recall Schedule

Description of recall schedule:

Notice will be sent out to all dealers and customers on file. Arrangements will have to be made for

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vehicle inspections and possible replacement parts installation if affected retractors are found during the inspection. Reimbursement will be processed after inspection and work has been performed.

Planned Dealer Notification Date: Nov 10, 2025 - Nov 17, 2025 No Dealers

Planned Interim Owner Notification Date: No Owners

Planned Remedy Owner Notification Date: Nov 24, 2025 - Dec 01, 2025 Phased Recall

Date when VIN will be searchable: