



U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

## Part 573 Safety Recall Report

## 25V759

**Manufacturer Name:** Braun Corporation

**Submission Date:** Oct 30, 2025

**NHTSA Recall No.:** 25V759

**Manufacturer Recall No.:**

### Manufacturer Information

### Population

**Manufacturer Name:** Braun Corporation

**Address:** 631 West 11 Street  
Winamac IN, 46996

**Total number of potentially involved:** 2,810

**Estimated percentage with defect:** 2%

### Vehicle Information

**Vehicle 1:** 2022-2025 Toyota Sienna

**Product Category:** Light Vehicles

**Product Type:** Passenger Car

**Fuel / Propulsion:**

**Production Dates:** May 07, 2025 - Oct 24, 2025

**Number of potentially involved:** 925

**Descriptive Information:**

These Toyota units have potential to have shipped with equipment impacted under the 25E063 equipment recall.

**Vehicle 2:** 2022-2026 Honda Odyssey

**Product Category:** Light Vehicles

**Product Type:** Passenger Car

**Fuel / Propulsion:** Compression Ignition Fuel

**Production Dates:** May 07, 2025 - Oct 24, 2025

**Number of potentially involved:** 314

**Descriptive Information:**

These Honda units have potential to have shipped with equipment impacted under the 25E063 equipment recall.

**Vehicle 3:** 2021-2025 Chrysler Pacifica

**Part 573 Safety Recall Report****25V759****Product Category:****Product Type:****Fuel / Propulsion:** Compression Ignition Fuel**Production Dates:** May 07, 2025 - Oct 24, 2025**Number of potentially involved:** 1,571**Descriptive Information:**

These Chrysler units have potential to have shipped with equipment impacted under the 25E063 equipment recall.

**Defect / Noncompliance Description****Description of the defect or noncompliance:**

Vehicles shipped with retractors that may not lock.

**FMVSS1:****FMVSS2:****Description of the safety risk, including crash, fire, death, injury:**

An unlocked retractor will not properly secure a wheelchair and place the passenger at risk of serious injury or death during normal vehicle travel, emergency maneuvers, or crash.

**Description of the cause:**

Sticking of the auto release function due to friction between internal components.

**Identification of any warning that can occur:**

An unlocked retractor is detectable when performing standard functional inspection, pre-trip inspection, or observed abnormal wheelchair movement per Q'Straint User and Care Manual.

**Component Manufacturer****Tier of Supplier:** Tier 1**Supplier Type:** Other**Name:** Q'Straint**Address:** 4031 NE 12th Terrace  
Oakland Park FL, 33334**Country:** United States

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## Involved Components

**Component Name 1:** Retractor

**Component Description:** QRT-DELUXE, Auto Release, Auto Retract

**Component Part Number:** Q8-6200

**Component Name 2:** Retractor

**Component Description:** QRT-MAX, Auto Release, Auto Retract

**Component Part Number:** Q8-6209

## Chronology

Q'Straint is a sister company to BraunAbility, so we were notified of their recall in advance and provided assistance with their NHTSA filing, as they were not fully familiar with the process. However, BraunAbility received the official OEM notification from Q'Straint on 10/24/2025. Upon receipt of this formal notice, BraunAbility initiated its own OEM vehicle recall process.

**Related NHTSA Recall Number:**

## Description of Remedy

**Remedy Type:**

**Consumer Advisories:**  Do Not Drive  Park Outside

**Description of remedy program:**

Customers will be notified to inspect and remove any retractors bearing the suspect Part Number, Lot Number and Lot Identification. Suspect products will be replaced by Q'Straint at no expense.

**How remedy component differs from recalled component:**

Remedy components will be of a different Lot Number and Lot Identification and will not exhibit the defect.

**Identify how/when recall condition was corrected in production:**

All in-house suspect material was quarantined and vehicles shipped after October 24, 2025 were inspected for suspect supplied material.

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## Reimbursement Plan

**Description of reimbursement program:**

Q'Straint will replace suspect components free of charge.

**Period of reimbursement:**

Vehicles shipped 5/7/2025 - 10/24/2025.

**Costs to be reimbursed:****Address for reimbursement claims:**

4031 NE 12th Terrace  
Oakland Park FL, 33334

## Recall Schedule

**Description of recall schedule:**

Notification letters will be sent to all effected customers starting November 19, 2025. The letter will list the Part Number, Lot Number, and Lot Identification requesting the removal of suspect units with instructions for obtaining replacement units.

**Planned Dealer Notification Date:** Nov 03, 2025 - Nov 30, 2025

No Dealers

**Planned Interim Owner Notification Date:**

No Owners

**Planned Remedy Owner Notification Date:** Nov 19, 2025 - Nov 30, 2025

Phased Recall

**Date when VIN will be searchable:**