



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

25V756

Manufacturer Name: Mack Trucks, Inc.

Submission Date: May 08, 2026

NHTSA Recall No.: 25V756

Manufacturer Recall No.: SC0486

Manufacturer Information

Population

Manufacturer Name: Mack Trucks, Inc.

Address: 2100 Mack Boulevard
PO Box M
Allentown PA, 18105-5000

Total number of potentially involved: 6,541

Estimated percentage with defect: 2.4%

Vehicle Information

Vehicle 1: 2024-2025 MACK GRANITE (GR)

Product Category: Buses, Medium & Heavy Vehicles

Product Type:

Fuel / Propulsion: Compression Ignition Fuel

Production Dates: Jul 01, 2023 - Sep 07, 2024

Number of potentially involved: 6,541

Descriptive Information:

Vehicles were selected based on their build date. Vehicles that were built with the improved headlamps were not included in this scope.

Defect / Noncompliance Description

Description of the defect or noncompliance:

Certain Mack Granite vehicles may be equipped with LED headlights that may experience early life failures.

FMVSS1:

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

Loss of headlight illumination may reduce visibility and increase the risk of a crash.

Description of the cause:

Part 573 Safety Recall Report

25V756

Inadequate design of the ball basket mount and lack of appropriate routing and clipping points to protect harnesses.

Identification of any warning that can occur:

Component Manufacturer

Tier of Supplier: Tier 1

Supplier Type: Other

Name: Grote Industries

Address: 2600 Lanier Drive
Madison 47250

Country:

Involved Components

Component Name 1: Headlight

Component Description: LED Right

Component Part Number: 24043046

Component Name 2: Headlight

Component Description: LED Left

Component Part Number: 24043043

Component Name 3: Headlight

Component Description: LED Right

Component Part Number: 24043044

Component Name 4: Headlight

Component Description: LED Left

Component Part Number: 24043045

Component Name 5: Headlight

Part 573 Safety Recall Report

25V756**Component Description:** LED Right**Component Part Number:** 24042011**Component Name 6:** Headlight**Component Description:** LED Left**Component Part Number:** 24042010

Chronology

August 07, 2025, Safety Office opens a product safety related issue investigation.

August 25, 2025, Product Safety Evaluation Committee review #1 requests additional information.

October 20, 2025, Product Safety Evaluation Committee review #2 recommends escalation to the Product Safety Committee.

October 27, 2025, Product Safety Committee determines that a product safety defect exists and decides to initiate a recall.

There have been 187 warranty claims, 0 field reports, 0 accidents or 0 injuries reported with this issue.

The following is the breakdown of claims per build period:

2023: Jul-14, Aug-19, Sep-39, Oct-6, Nov-9, Dec-28

2024: Jan-18, Feb-14, Mar-15, Apr-10, May-4, Jun-6, Jul-1, Aug-2, Sep-2

Related NHTSA Recall Number:

Description of Remedy

Remedy Type: Replace**Consumer Advisories:** ☐ Do Not Drive ☐ Park Outside**Description of remedy program:**

Vehicles will be recalled and headlamps will be replaced.

How remedy component differs from recalled component:

New headlamps will have an updated design to both the bracket and the routing & clipping points.

Identify how/when recall condition was corrected in production:

Part 573 Safety Recall Report

25V756

Headlamps with the improvements were introduced into the factory September 3, 2025.

Reimbursement Plan

Manufacturer used general reimbursement plan on file.

Recall Schedule

Description of recall schedule:

Dealers will be notified on or before 10 November.
Owners will be notified on or before 2 January. (Interim)
Owners will be notified of Final Remedy on or before 15 May.

Planned Dealer Notification Date: Nov 10, 2025 - Nov 10, 2025 ☐ No Dealers

Planned Interim Owner Notification Date: Dec 17, 2025 - Dec 17, 2025 ☐ No Owners

Planned Remedy Owner Notification Date: Jul 27, 2026 - Aug 14, 2026 ☐ Phased Recall

Date when VIN will be searchable: Nov 10, 2025