



U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

## Part 573 Safety Recall Report

## 25V755

**Manufacturer Name:** McNeilus Truck & Manufacturing, Inc.

**Submission Date:** Nov 06, 2025

**NHTSA Recall No.:** 25V755

**Manufacturer Recall No.:**

### Manufacturer Information

### Population

**Manufacturer Name:** McNeilus Truck & Manufacturing, Inc.  
**Address:** 524 County Road 34 East  
P.O. Box 70  
Dodge Center MN, 55927

**Total number of potentially involved:** 70  
**Estimated percentage with defect:** 100%

### Vehicle Information

**Vehicle 1:** 2021-2025 McNeilus Metro Pak

**Product Category:**

**Product Type:**

**Fuel / Propulsion:** Compression Ignition Fuel

**Production Dates:** Aug 19, 2021 - Jun 23, 2025

**Number of potentially involved:** 70

**Descriptive Information:**

McNeilus identified an issue with the Volterra units and investigated further on all of its products to see if there are any other models that were non compliant for FMVSS 108. It was identified that the Metro Pak units that were produced from 2021-2025 were missing reflectors as well as clearance and identification lamps at the rear of the vehicle.

### Defect / Noncompliance Description

**Description of the defect or noncompliance:**

The affected vehicles are trucks (refuse vehicles) 30 feet or longer and are not equipped with intermediate and rear reflex reflectors on each side of the vehicle body or clearance and identification lamps at the rear of the vehicle as required by FMVSS 108.

**FMVSS1:** 108 - Lamps, reflective devices, and assoc. Equipment

**FMVSS2:**

**Description of the safety risk, including crash, fire, death, injury:**

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Without the required reflectors and lamps, the overall size and conspicuity of the vehicle may be impacted, potentially increasing the risk of a crash.

**Description of the cause:**

Required lamps were omitted during manufacture of the refuse body.

**Identification of any warning that can occur:**

None.

## Component Manufacturer

**Tier of Supplier:****Supplier Type:**

**Name:** MTM Equipos

**Address:** Foreign States

**Country:** Mexico

## Involved Components

**Component Name 1:** reflex reflectors and lamps

**Component Description:** intermediate and rear reflex reflectors and clearance and identification lamps

**Component Part Number:**

## Chronology

In September 2025, in the course of considering whether another model of McNeilus refuse vehicles complied with the requirements of FMVSS 108, McNeilus initiated a review of the lighting on its Metro Pak model vehicle. McNeilus identified certain Metro Pak vehicles that were produced without certain reflex reflectors and rear lighting and continued its investigation to understand whether there were other vehicles without these lamps. McNeilus' investigation concluded that due to an oversight, model year 2021-2025 Metro Pak refuse trucks were produced without certain lamps and reflectors required by FMVSS 108 for vehicles 30 feet or longer in length. On October 29, 2025, McNeilus determined the vehicles do not comply with the requirements of FMVSS 108 and would conduct a safety recall to address the affected units in the field.

**Related NHTSA Recall Number:**

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## Description of Remedy

**Remedy Type:** Repair

**Consumer Advisories:**  Do Not Drive  Park Outside

**Description of remedy program:**

McNeilus technicians will install the required reflex reflectors and lamps at no cost to the customers.

**How remedy component differs from recalled component:**

Once the additional reflex reflectors and lamps are installed, the vehicles will meet FMVSS 108 requirements.

**Identify how/when recall condition was corrected in production:**

A stop ship was implemented and all units in McNeilus' s possession were corrected.

## Reimbursement Plan

Manufacturer used general reimbursement plan on file.

## Recall Schedule

**Description of recall schedule:**

Notifications to customers will be made via a customer letter. The 577 customer letter will be mailed pending NHTSA approval.

**Planned Dealer Notification Date:** Dec 22, 2025 - Dec 22, 2025  No Dealers

**Planned Interim Owner Notification Date:**  No Owners

**Planned Remedy Owner Notification Date:** Dec 22, 2025 - Dec 22, 2025  Phased Recall

**Date when VIN will be searchable:**