



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

25V752

Manufacturer Name: Corp. Micro Bird, Inc.

Submission Date: Nov 07, 2025

NHTSA Recall No.: 25V752

Manufacturer Recall No.: 25-117-QUC

Manufacturer Information

Population

Manufacturer Name: Corp. Micro Bird, Inc.

Address: 3000, Rue Girardin
Drumondville, Quebec FS,
J2E 0A1

Total number of potentially involved: 64

Estimated percentage with defect: 100%

Vehicle Information

Vehicle 1: 2025-2025 MICRO BIRD T-SERIES

Product Category: Buses, Medium & Heavy Vehicles

Product Type: Transit Bus

Fuel / Propulsion:

Production Dates: Sep 26, 2025 - Oct 30, 2025

Number of potentially involved: 5

Descriptive Information:

-Recall population was determined from date by the component supplier's recall range (NHTSA #25E063);

-Includes only buses that have wheelchair seating space.

Vehicle 2: 2024-2026 Micro Bird G5

Product Category: Buses, Medium & Heavy Vehicles

Product Type: Transit Bus

Fuel / Propulsion: Compression Ignition Fuel

Production Dates: May 07, 2025 - Oct 06, 2025

Number of potentially involved: 59

Descriptive Information:

-Recall population was determined from date by the component supplier's recall range (NHTSA #25E063);

-Includes only buses that have wheelchair seating space.

Part 573 Safety Recall Report

25V752

Defect / Noncompliance Description

Description of the defect or noncompliance:

Certain wheelchair tiedown retractor products shipped from provider from May 7, 2025 to September 10, 2025 may intermittently fail to auto-lock when a wheelchair is installed at a seating position equipped with an affected retractor.

FMVSS1:

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

Should the retractor fail to auto-lock, a wheelchair may be inadequately restrained, and the wheelchair occupant could be injured in the event of a crash.

According to the supplier, owners/operators may continue to use the affected retractor while awaiting their replacement part(s) given they perform a pre-trip inspection to assure the retractor is fully locked. This can be accomplished by confirming the locking mechanism is engaged and that the webbing and hook do NOT extract out of the retractor. Once all four (4) wheelchair tiedown retractors are secured to the floor anchorage and wheelchair frame, the operator can rock the wheelchair back and forth to assure proper locking of the retractors.

Description of the cause:

Identification of any warning that can occur:

Component Manufacturer

Tier of Supplier: Tier 1

Supplier Type: OEM

Name: Q'Straint

Address: 4031 NE 12th Terrace
Oakland Park FL, 33334

Country: United States

Involved Components

Component Name 1: Wheelchair tie-down retractor

Component Description:

Part 573 Safety Recall Report

25V752

Component Part Number: Q8-6200, Q8-6209

Chronology

On Friday, October 24, 2025, Micro Bird received a notification letter of a recall (NHTSA #25E063) from its provider (Q'Straint) that certain wheelchair securement kits shipped between May 7, 2025, and September 10, 2025, may contain a defective retractor. Internal reviews of our recent orders and stock quickly determined that Micro Bird has been provided with potentially defective parts.

On Monday, October 27, 2025, a meeting was called to advise strategic Micro Bird personnel that a notification was received from its provider and that a recall campaign would be launched.

Micro Bird is not aware of any other claim or complaints or any incidents regarding this defect

Related NHTSA Recall Number:

Description of Remedy

Remedy Type: Inspect, Repair

Consumer Advisories: Do Not Drive Park Outside

Description of remedy program:

Micro Bird Corporation dealers will inspect the Part Number, Lot Number and Lot Identification Number of the retractor according to the supplier's specifications. If the retractor is found by the dealer to be included in the supplier's recall lot, the retractor will be replaced with a new one provided by the supplier at no charge to the customer. It will be the responsibility of the bus owners to have their vehicle(s) inspected and corrected by a Micro Bird dealer.

How remedy component differs from recalled component:

Identify how/when recall condition was corrected in production:

Reimbursement Plan

Description of reimbursement program:

Owners may submit their claim to their dealers who will claim directly from the part provider for reimbursement.

Owners who have incurred costs to obtain a remedy for the defect addressed by this recall campaign in

Part 573 Safety Recall Report

25V752

advance of notification and have not already submitted a claim on warranty, may submit their claims to Q'Straint.

Period of reimbursement:

Costs to be reimbursed:

Address for reimbursement claims:

Recall Schedule

Description of recall schedule:

Planned Dealer Notification Date: Nov 21, 2025 - Nov 28, 2025 No Dealers

Planned Interim Owner Notification Date: No Owners

Planned Remedy Owner Notification Date: Dec 08, 2025 - Dec 12, 2025 Phased Recall

Date when VIN will be searchable: