



U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

## Part 573 Safety Recall Report

# 25V746

**Manufacturer Name:** Autocar, LLC

**Submission Date:** Oct 30, 2025

**NHTSA Recall No.:** 25V746

**Manufacturer Recall No.:** ACX-2506

### Manufacturer Information

### Population

**Manufacturer Name:** Autocar, LLC

**Address:** 551 S WASHINGTON  
STREET  
HAGERSTOWN IN, 47346

**Total number of potentially involved:** 239

**Estimated percentage with defect:** 100%

### Vehicle Information

**Vehicle 1:** 2025-2026 Autocar ACX

**Product Category:** Buses, Medium & Heavy Vehicles

**Product Type:** Other

**Fuel / Propulsion:**

**Production Dates:** Mar 27, 2025 - Aug 24, 2025

**Number of potentially involved:** 239

**Descriptive Information:**

All Autocar ACX (Xpeditor) vehicles manufactured with the suspect software are included.

### Defect / Noncompliance Description

**Description of the defect or noncompliance:**

The Automatic Emergency Braking System (AEBS) will disable during turning.

**FMVSS1:**

**FMVSS2:**

**Description of the safety risk, including crash, fire, death, injury:**

The AEBS will disable during turning, increasing the risk of a crash.

**Description of the cause:**

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A software error resulted in the AEBS disable during turning.

**Identification of any warning that can occur:**

The AEBS will display a fault while the vehicle is moving during turning and will reactivate when the wheels are straight.

## Component Manufacturer

**Tier of Supplier:****Supplier Type:** OEM**Name:** Autocar**Address:** 551 S Washington St  
Hagerstown IN, 47346**Country:** United States

## Involved Components

**Component Name 1:** Software**Component Description:** Autocar Software**Component Part Number:** No Part Number Associated

## Chronology

August 25, 2025, during an internal inspection, Autocar personnel identified a unit with incorrect Automatic Emergency Braking System (AEBS) software, the unit was reprogrammed, and the fault was corrected. August 27, 2025, through October 2, 2025, all in house units were quarantined, inspected and reprogrammed, an internal investigation was performed and a clean point established for production. October 2, 2025, through October 22, 2025, the investigation concluded. October 23, 2025, all relevant information was presented to Autocar management team and Autocar decided to perform a voluntary Safety Recall for all affected units. This was discovered internally, we have no known cases, complaints or claims.

**Related NHTSA Recall Number:**

## Description of Remedy

**Remedy Type:** Software

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**Consumer Advisories:**  Do Not Drive  Park Outside

## Description of remedy program:

Autocar will voluntarily initiate an owner notification and recall of all affected vehicles. Autocar will distribute to owners of affected vehicles an Owner Notification Letter, which will describe the defect and provide instructions for scheduling the inspection/repair of the vehicle at no cost to the vehicle's owner. The owner letter will instruct vehicle owners who have paid to have this condition remedied prior to this campaign to seek reimbursement pursuant to Autocar's General Reimbursement Plan, on file with the agency pursuant to 49 C.F.R. 573.6(c)(8)(i) and 49 C.F.R 573.13.

## How remedy component differs from recalled component:

The software will be reprogrammed at no charge to the owner.

## Identify how/when recall condition was corrected in production:

August 27, 2025, through October 2, 2025, all in house units were quarantined, inspected and reprogrammed, an internal investigation was performed and a clean point established for production.

## Reimbursement Plan

Manufacturer used general reimbursement plan on file.

## Recall Schedule

### Description of recall schedule:

The dealer and owner notifications will begin December 18, 2025, and end December 19, 2025.

**Planned Dealer Notification Date:** Dec 18, 2025 - Dec 19, 2025  No Dealers

**Planned Interim Owner Notification Date:**  No Owners

**Planned Remedy Owner Notification Date:** Dec 18, 2025 - Dec 19, 2025  Phased Recall

**Date when VIN will be searchable:**