



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

25V743

Manufacturer Name: Jayco, Inc.

Submission Date: Oct 30, 2025

NHTSA Recall No.: 25V743

Manufacturer Recall No.: 9903642

Manufacturer Information

Population

Manufacturer Name: Jayco, Inc.

Address: 903 South Main Street
PO Box 460
Middlebury IN, 46540

Total number of potentially involved: 144

Estimated percentage with defect: 100%

Vehicle Information

Vehicle 1: 2026-2026 ENTEGRA CORNERSTONE RESERVE

Product Category: Buses, Medium & Heavy Vehicles

Product Type:

Fuel / Propulsion: Compression Ignition Fuel

Production Dates: Jan 03, 2025 - Sep 15, 2025

Number of potentially involved: 16

Descriptive Information:

Jayco Inc. has determined the population from our production records.

Vehicle 2: 2025-2026 ENTEGRA CORNERSTONE

Product Category: Buses, Medium & Heavy Vehicles

Product Type:

Fuel / Propulsion: Compression Ignition Fuel

Production Dates: Oct 31, 2024 - Sep 30, 2025

Number of potentially involved: 50

Descriptive Information:

Jayco Inc. has determined the population from our production records.

Vehicle 3: 2025-2026 ENTEGRA ASPIRE

Product Category: Buses, Medium & Heavy Vehicles

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Product Type:**Fuel / Propulsion:** Compression Ignition Fuel**Production Dates:** Nov 08, 2024 - Aug 28, 2025**Number of potentially involved:** 32**Descriptive Information:**

Jayco Inc. has determined the population from our production records.

Vehicle 4: 2025-2026 ENTEGRA ANTHEM**Product Category:** Buses, Medium & Heavy Vehicles**Product Type:****Fuel / Propulsion:** Compression Ignition Fuel**Production Dates:** Oct 31, 2024 - Sep 26, 2025**Number of potentially involved:** 46**Descriptive Information:**

Jayco Inc. has determined the population from our production records.

Defect / Noncompliance Description

Description of the defect or noncompliance:

Certain Entegra Coach units have been built with slide-out motors that can fail due to an internal key failure which can cause the slide-out room to extend while the vehicle is in motion.

FMVSS1:**FMVSS2:****Description of the safety risk, including crash, fire, death, injury:**

A slide-out room that extends unexpectedly increases the risk of a crash.

Description of the cause:

Per Klauber Machine and Gear Co. The affected slide-out motors were manufactured with the incorrect non-heat treated mild steel keys and needed to be manufactured with heat treated alloy steel keys.

Identification of any warning that can occur:

The slide room will slip during normal operation.

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Component Manufacturer

Tier of Supplier:**Supplier Type:****Name:** KLAUBER MACHINE & GEAR CO.**Address:** 1101 GEARTECH PARKWAY
PACIFIC MO, 63069**Country:** United States

Involved Components

Component Name 1: Klauber Machine B500 Slide Out Motor**Component Description:** MOTOR, SLO PWRHD MODEL # KO1431B500**Component Part Number:** 0272802 - MODEL # KO1431B500

Chronology

9/25/2025 Jayco Engineering emailed Jayco compliance regarding B500 slide-out motors that we purchased from Klauber Machine and Gear Co. with date codes of J24, D25, or E25 that may have been manufactured with the incorrect non-heat treated mild steel keys and needed to be manufactured with heat treated alloy steel keys. Per Klauber Machine and Gear Co. they did stress calculations for the keys. Based on material specs of the non-heat treated key, it should be able to withstand approximately 1066 in-lbs. of torque. Performance tests at the 300 in-lbs. rated load would not show any failures. However, at the 20 amp limit where the slide is hitting the stops, the motor is generating over 1500 in-lbs. Since this is beyond the material limits, it explains the potential for failures. An incident was created by Jayco compliance at that time.

9/29/2025 The Warranty Incident Review Committee (WIRC) discussed the incident and elevated it to CPAC.

10/1/2025 The Corrective Preventive Action Committee (CPAC) discussed the incident and elevated it to SSC.

10/23/2025 The Safety Steering Committee (SSC) met and voted to proceed with filing a safety recall with NHTSA.

Jayco Inc. is aware of 4 claims related to Klauber Co.'s B500 slide-motor failures.

Related NHTSA Recall Number:

Description of Remedy

Part 573 Safety Recall Report**25V743****Remedy Type:** Inspect, Replace**Consumer Advisories:** Do Not Drive Park Outside**Description of remedy program:**

Jayco Inc. dealers will inspect the date codes on the slide-out motors and replace the slide-out motors if necessary. This repair will be performed at no charge. Jayco Inc. will file completion reports.

How remedy component differs from recalled component:

The slide motor will have date codes different than J24, D25, or E25.

Identify how/when recall condition was corrected in production:

9/25/25 All units onsite and current production units have been manufactured with slide motors with the correct heat treated alloy steel keys.

Reimbursement Plan

Manufacturer used general reimbursement plan on file.

Recall Schedule**Description of recall schedule:**

Jayco Inc. will notify its dealers and affected retail owners on or before 12-19-25.

Planned Dealer Notification Date: Dec 19, 2025 - Dec 19, 2025 No Dealers

Planned Interim Owner Notification Date: No Owners

Planned Remedy Owner Notification Date: Dec 19, 2025 - Dec 19, 2025 Phased Recall

Date when VIN will be searchable: