



U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

# Part 573 Safety Recall Report

## 25V735

**Manufacturer Name:** Tesla, Inc.

**Submission Date:** Oct 27, 2025

**NHTSA Recall No.:** 25V735

**Manufacturer Recall No.:** SB-25-90-001

### Manufacturer Information

### Population

**Manufacturer Name:** Tesla, Inc.

**Address:** 1 Tesla Road  
Austin TX, 78725

**Total number of potentially involved:** 6,197

**Estimated percentage with defect:** 10%

### Vehicle Information

**Vehicle 1:** 2024-2024 TESLA CYBERTRUCK

**Product Category:** Light Vehicles

**Product Type:**

**Fuel / Propulsion:**

**Production Dates:** Nov 13, 2023 - Nov 05, 2024

**Number of potentially involved:** 6,197

**Descriptive Information:**

The recall population includes certain Model Year ("MY") 2024 Cybertrucks manufactured between November 13, 2023, and November 5, 2024, on which an optional off-road light bar accessory was installed by service.

### Defect / Noncompliance Description

**Description of the defect or noncompliance:**

On affected vehicles, the service-installed optional off-road light bar accessory may have been inadvertently attached to the windshield using the incorrect surface primer.

**FMVSS1:**

**FMVSS2:**

**Description of the safety risk, including crash, fire, death, injury:**

If the service installed optional off-road light bar accessory separates while the vehicle is in drive, it could create a road hazard for following motorists and increase their risk of a collision.

# Part 573 Safety Recall Report

# 25V735

## Description of the cause:

## Identification of any warning that can occur:

A partially delaminated service-installed optional off-road light bar accessory may create a noise detectable from inside the cabin. Separately, the customer may observe a gap between the light bar and the windshield, and the light bar may feel loose when touched.

## Component Manufacturer

### Tier of Supplier:

### Supplier Type:

**Name:** Hella Romania S.R.L.

**Address:** Tapiei 53-55  
Lugoj Foreign States, 305500

**Country:** Romania

## Involved Components

**Component Name 1:** Off Road Lightbar, Cybertruck

### Component Description:

**Component Part Number:** 1937354-00-A, 1937354-10-A, 1937354-30-A

## Chronology

- On February 3, 2025, Tesla's Field Quality team identified an issue with adhesion to glass in service-installed optional off-road light bar accessories during routine monitoring of field repairs.
- Beginning on February 3, 2025, Tesla closely monitored field data and issued several communications to field leadership to confirm the expiration dates of the adhesive primer prior to installing the optional off-road light bar accessory, reminders to follow installation instructions, in addition to updating the service manual with additional detail to avoid improper installation of the optional off-road light bar accessory.
- On May 7, 2025, based on a review of service records involving replaced optional off-road light bar accessories, Tesla added a caution to the BetaPrime primer application instructions in the service manual to avoid use of BetaPrime on the optional off-road light bar accessory, clarifying that BetaPrime is intended for application to the windshield only.
- On May 30, 2025, Tesla added a caution in the BetaSeal primer application instructions to avoid use of BetaSeal on the windshield, clarifying that BetaSeal is intended for application to the

# Part 573 Safety Recall Report

# 25V735

optional off-road light bar accessory only.

- On August 4, 2025, Tesla again reviewed rates of field repairs and became aware that the condition was present despite the aforementioned service manual updates and communications to field service leaders.
- On August 8, 2025, Tesla initiated an engineering study to investigate the condition and understand the scope of potentially impacted vehicles.
- On October 14, 2025, Tesla completed chemical testing as part of the engineering study and determined the root cause as incorrect surface priming material used on the windshield and optional off-road light bar accessory. Despite service instructions specifying use of the correct primer for each surface, in some cases, service technicians were inadvertently using BetaSeal on the windshield and BetaPrime on the optional off-road light bar accessory.
- On October 20, 2025, having completed its investigation, Tesla made a determination to voluntarily recall the affected vehicles.
- As of October 24, 2025, Tesla has identified 619 warranty claims and 1 field report that may be related to the condition. Tesla is not aware of any collisions, fatalities, or injuries that are or may be related to the condition.

**Related NHTSA Recall Number:**

## Description of Remedy

### Remedy Type:

**Consumer Advisories:** ☐ Do Not Drive ☐ Park Outside

### Description of remedy program:

At no charge to customers, Tesla will inspect the service-installed optional off-road light bar accessory for delamination or damage and if either is present, replace the light bar with a new light bar adhered with tape and a positive mechanical attachment. If no delamination or damage is present, Tesla will retrofit the service-installed optional off-road light bar accessory with a positive mechanical attachment.

### How remedy component differs from recalled component:

The remedy component is attached with a bracket anchored to the vehicle structure and, if necessary, an adhesive tape, whereas the recalled component was installed using a potentially incorrect adhesive primer.

### Identify how/when recall condition was corrected in production:

This condition does not affect vehicles in production.

## Reimbursement Plan

**Part 573 Safety Recall Report****25V735****Description of reimbursement program:**

Tesla does not plan to include a statement in the Part 577 owner notification about pre-notice reimbursement to owners because all affected vehicles remain covered under the new vehicle warranty.

**Period of reimbursement:****Costs to be reimbursed:****Address for reimbursement claims:****Recall Schedule****Description of recall schedule:**

All Tesla stores and service centers will be notified about this recall on or shortly after October 30, 2025. Owner notification letters will be mailed in accordance with 49 C.F.R. § 577.7.

**Planned Dealer Notification Date:** Oct 30, 2025 - Oct 30, 2025

☐ No Dealers

**Planned Interim Owner Notification Date:**

☐ No Owners

**Planned Remedy Owner Notification Date:** Dec 26, 2025 - Dec 26, 2025

☐ Phased Recall

**Date when VIN will be searchable:**