



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

25V720

Manufacturer Name: Chrysler (FCA US, LLC)

Submission Date: Mar 24, 2026

NHTSA Recall No.: 25V720

Manufacturer Recall No.: 67C, B3C, C9C

Manufacturer Information

Population

Manufacturer Name: Chrysler (FCA US, LLC)

Address: 800 Chrysler Drive
CIMS 482-00-91
Auburn Hills MI, 48326-
2757

Total number of potentially involved: 300,691

Estimated percentage with defect: 100%

Vehicle Information

Vehicle 1: 2018-2026 RAM PROMASTER

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: Jul 20, 2017 - Oct 17, 2025

Number of potentially involved: 300,691

Descriptive Information:

Some 2018-2026MY Ram ProMaster vehicles built for fleet sale may have been assembled with a cooling fan module which is susceptible to premature bearing wear and inadequate fuse protection.

The suspect vehicle population began on July 20, 2017, when production of Ram ProMaster fleet vehicles with suspect cooling fans began, and concluded on October 17, 2025, when the last suspect fleet vehicle was built. Vehicle manufacturing records were used to determine the suspect population.

Similar vehicles not included in this recall are not fleet vehicles or were built after the suspect period.

Defect / Noncompliance Description

Description of the defect or noncompliance:

Certain extremely demanding fleet duty cycles can cause premature bearing wear resulting in high current draw combined with inadequate fuse protection on the 400W fan circuit which may lead to a vehicle fire.

FMVSS1:

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FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

A vehicle fire can result in increased risk of occupant injury and/or injury to persons outside the vehicle, as well as property damage.

Description of the cause:

Identification of any warning that can occur:

None

Component Manufacturer

Tier of Supplier:

Supplier Type:

Name: MAHLE Thermal and Fluid Systems GmbH &CO

Address: Mauserstr. 3
Stuttgart Foreign States, 70469

Country: Germany

Involved Components

Component Name 1: Fan Module

Component Description: Radiator Cooling

Component Part Number: 68189000AD

Chronology

- On July 3, 2025, the FCA US LLC ("FCA US") Technical Safety and Regulatory Compliance ("TSRC") organization opened an investigation after detecting a trend in fires originating from the cooling fan module in certain Ram ProMaster vehicles.
- Between July 3, 2025, and October 14, 2025, FCA US has been working diligently to understand root cause. This includes but is not limited to vehicle buybacks, part retention and analysis, and vehicle and system level testing. This analysis discovered evidence of premature bearing wear in the cooling fan motor. Additionally, system level testing shows the current fuse size for the 400W circuitry does not protect the circuit from high current draw.

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- As of October 14, 2025, FCA US has determined the root cause is premature bearing wear combined with inadequate fuse protection on the 400W fan circuit.
- As of October 14, 2025, FCA US is aware of 39 customer assistance records and field reports with dates of receipt ranging from January 15, 2020, through September 29, 2025, and no warranty claims or other service records potentially relating to this issue for all markets.
- As of October 14, 2025, FCA US is not aware of any accidents or injuries potentially related to this issue for all markets.
- On October 16, 2025, FCA US determined, through the Vehicle Regulations Committee, a defect affecting motor vehicle safety exists in all affected vehicles.
- On February 24, 2026, an amendment was made to remove battery electric vehicles (BEVs) without the affected cooling fan modules.
- On March 24, 2026, an amendment was made to remove vehicles which have been re-invoiced to retail vehicles. Some vehicles are from a bailment pool which had an erroneous fleet sales code tied to the VIN but will not be sold as fleet vehicles. Some vehicles were damaged from adverse weather conditions and will be sold at auction as retail units.

Related NHTSA Recall Number:

Description of Remedy

Remedy Type: Replace

Consumer Advisories: Do Not Drive Park Outside

Description of remedy program:

FCA US will conduct a voluntary safety recall on all affected vehicles to replace the cooling fan module and a fuse, and provide an owner's manual addendum and label for the Power Distribution Center ("PDC").

How remedy component differs from recalled component:

Remedy parts are a lower-rated fuse and a new cooling fan module with updated bearing grease applied to the fan motors.

Identify how/when recall condition was corrected in production:

Reimbursement Plan

Manufacturer used general reimbursement plan on file.

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Recall Schedule

Description of recall schedule:

**03/24/2026: FCA US will begin notifying owners added to C9C with final letters on or about 03/31/2026.

**03/10/2026: FCA US will begin notifying owners added to B3C and all owners in C9C with final letters on or about 03/12/2026.

**01/29/2026: FCA US notified dealers on 10/30/2025 and will begin notifying owners added to B3C with a final letter on or about 02/03/2026, and owners added to C9C and 67C with interim letters on 02/03/2026.

**12/02/2025: FCA US notified dealers on 10/30/2025 and will begin notifying owners within FCA Recall ID B3C with final remedy letters on or about 12/11/2025 and owners within FCA Recall IDs C9C and 67C with interim letters on or about 12/11/2025.

**11/13/2025: FCA US notified dealers on 10/30/2025 and will begin notifying owners on or about 12/11/2025.

**10/23/2025: FCA US will notify dealers on or about 10/30/2025 and begin notifying owners on or about 11/20/2025.

Planned Dealer Notification Date: Oct 30, 2025 - Oct 30, 2025

No Dealers

Planned Interim Owner Notification Date: Dec 11, 2025 - Dec 19, 2025

No Owners

Planned Remedy Owner Notification Date: Dec 11, 2025 - Mar 31, 2026

Phased Recall

Date when VIN will be searchable: Oct 30, 2025