



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

25V696

Manufacturer Name: Nova Bus (US) Inc.

Submission Date: Oct 14, 2025

NHTSA Recall No.: 25V696

Manufacturer Recall No.: CR5805

Manufacturer Information

Population

Manufacturer Name: Nova Bus (US) Inc.

Address: 260 Banker Road
PLATTSBURGH NY, 12901

Total number of potentially involved: 2

Estimated percentage with defect: 100%

Vehicle Information

Vehicle 1: 2019-2020 NOVA BUS LFS

Product Category: Buses, Medium & Heavy Vehicles

Product Type:

Fuel / Propulsion: Compression Ignition Fuel

Production Dates: Apr 30, 2019 - Jun 23, 2020

Number of potentially involved: 2

Descriptive Information:

The recall population is defined by vehicles equipped with a driver barrier with the hygiaphone distinctive feature.

Defect / Noncompliance Description

Description of the defect or noncompliance:

The subject vehicles have been manufactured with a glass panel lacking the glass marking required by the FMVSS 205 compliance requirements.

FMVSS1: 205 - Glazing materials

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

A missing FMVSS 205 marking may result in the window being replaced with an incorrect type of glass, reducing visibility and increasing the risk of a crash.

Description of the cause:

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Misinterpretation of FMVSS 205 by glass manufacturer.

Identification of any warning that can occur:

No warning prior to the issue.

Component Manufacturer

Tier of Supplier: Tier 1

Supplier Type: OEM

Name: Prelco

Address: 3740 Rue Dollard Desjardins
Rivière-des-Prairies Foreign States, H1B 5X2

Country: Canada

Involved Components

Component Name 1: Door Driver Assembly

Component Description: Door Driver Assembly

Component Part Number: N110576

Component Name 2: Door Driver Assembly

Component Description: Door Driver Assembly

Component Part Number: N110396

Chronology

August 28, 2025 : Nova Bus compliance expert notices a potential non-conformity during a GEMBA walk.

September 5, 2025 : Nova Bus Product Safety Office generates a safety alert and initial review begins.

September 5, 2025 : Initial findings reviewed, Product Safety Office opens a case for further investigation.

September 18, 2025 : Nova Bus discusses the potential non-compliance with the driver door manufacturer.

October 2, 2025 : Product Safety Evaluation Committee evaluates and recommends issue to be escalated to Product Safety Committee.

October 7, 2025 : Product Safety Committee makes the determination of a non-compliance.

October 14, 2025 : Nova Bus files 573 with NHTSA that a voluntary recall will be released to address the non-compliance.

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There have been no accidents or injuries due to this defect. There have been no warranty claims related to this defect.

Related NHTSA Recall Number:

Description of Remedy

Remedy Type: Replace

Consumer Advisories: Do Not Drive Park Outside

Description of remedy program:

Owners will be notified. Vehicles will be recalled. The remedy will be to replace the unmarked glass panels with panels marked according to FMVSS205. All costs associated with this corrective measure will be covered by Nova Bus. Pre-notification remedies will be addressed using the Nova Bus general reimbursement plan on file with NHTSA.

How remedy component differs from recalled component:

The replacement glass panels will be indelibly marked according to FMVSS205.

Identify how/when recall condition was corrected in production:

An internal campaign and a delivery stop where launched on 10/8/2025 to remedy the issue in the production line.

Reimbursement Plan

Manufacturer used general reimbursement plan on file.

Recall Schedule**Description of recall schedule:**

Note: Nova Bus does not have a dealer network and the dates entered for the planned dealer notification begin/end date are only to avoid NHTSA Recall Portal error while submitting the recall report.

Owner notification will begin on or before December 13, 2025

Planned Dealer Notification Date: No Dealers

Planned Interim Owner Notification Date: No Owners

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Planned Remedy Owner Notification Date: Dec 13, 2025 - Dec 13, 2025 Phased Recall

Date when VIN will be searchable: Dec 13, 2025