



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

25V693

Manufacturer Name: Ford Motor Company

Submission Date: Oct 10, 2025

NHTSA Recall No.: 25V693

Manufacturer Recall No.: 21C31

Manufacturer Information

Population

Manufacturer Name: Ford Motor Company
Address: 330 Town Center Drive
Suite 500
Dearborn MI, 48126-2738

Total number of potentially involved: 13,451
Estimated percentage with defect: 100%

Vehicle Information

Vehicle 1: 2020-2020 FORD ESCAPE

Product Category: Light Vehicles

Product Type: Multipurpose Passenger Vehicle

Fuel / Propulsion:

Production Dates: Nov 02, 2020 - Dec 22, 2020

Number of potentially involved: 13,451

Descriptive Information:

Affected vehicles have a lower than specified rear brake lining coefficient of friction and are equipped with a

brake vacuum booster without a vacuum sensor.

2020 model year Escape vehicles with build dates from November 02, 2020 through December 22, 2020 are

affected.

13,451 Escape vehicles are affected

These vehicles are not produced in VIN order. Information as to the applicability of this action to specific

vehicles can best be obtained by either calling Ford's toll-free line (1-866-436-7332) or by contacting a local

Ford or Lincoln dealer who can obtain specific information regarding the vehicles from the Ford On-line Automotive Service Information System (OASIS) database.

Defect / Noncompliance Description

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Description of the defect or noncompliance:

Some vehicles may be equipped with rear brake linings that have a friction coefficient that is outside of the specified tolerances. These vehicles are equipped with a brake vacuum booster without a vacuum sensor. The vacuum sensor compensated for variation in brake pad friction performance.

FMVSS1: 135 - Light vehicle brake systems

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

If one of the affected vehicles experiences a booster malfunction, the customer may experience increased brake pedal forces and extended stopping distances beyond FMVSS 135 requirements, increasing the risk of a crash.

Description of the cause:

The brake system depends on a specified brake lining friction coefficient to achieve design intent stopping distances. A lower than specified brake lining friction coefficient could increase the stopping distances beyond FMVSS 135 requirements for "Brake Power Assist Unit Inoperative".

Identification of any warning that can occur:

None.

Component Manufacturer

Tier of Supplier: Tier 1

Supplier Type: OEM

Name: Continental Automotive Mexicana

Address: Circuito San Miguelito Poniente 132
Cd. Satelite Zona Industrial, Delegacion
San Luis Potosi Foreign States, 78423

Country: Mexico

Involved Components

Component Name 1: Brake Linings

Component Description: Rear Brake Caliper Assembly

Component Part Number: NX61-2D251-BNA Left Rear Caliper and NX61-2D250-BNA Right Rear Caliper

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Chronology

On November 17, 2021, Ford's Field Review Committee approved field action 21V922 (21C31) to address a

condition in which a lower than specified brake lining friction coefficient could increase the stopping distances

beyond FMVSS 135 requirements for "Brake Power Assist Unit Inoperative".

In support of Ford's obligations under paragraph 44 of the Ford consent order with NHTSA, Ford's CCRG

opened an investigation to review the scoping of FSA 21V922 (21C31) on August 5, 2025.

The CCRG's investigation involved locating and reviewing internal change request records detailing the timing

of the removal of the vacuum sensor that compensated for variation in brake pad friction performance. Review

of these records showed some 20MY Escape vehicles built without the vacuum sensor were erroneously excluded from the 21C31 population.

On October 3, 2025, Ford's Field Review Committee reviewed the concern and approved an amendment to

the 21C31 field action. This amendment adds the VINs erroneously not included in the original population.

There are no warranty or field reports associated with this concern.

Ford is not aware of any reports of accident or injury related to this condition.

Related NHTSA Recall Number:

Description of Remedy

Remedy Type: Replace

Consumer Advisories: Do Not Drive Park Outside

Description of remedy program:

Owners will be notified by mail and instructed to take their vehicle to a Ford or Lincoln dealer to have the front brake pads replaced. There will be no charge for this service. Ford provided the general reimbursement plan for the cost of remedies paid for by vehicle owners prior to notification of a safety recall in May 2023. Owners who have paid to have these repairs completed at their own expense may be eligible for reimbursement, in accordance with the recall reimbursement plan on file with NHTSA.

How remedy component differs from recalled component:

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The service remedy will involve replacement of the front brake linings with a higher friction design. The part number for the front brake pad service kit is NZ6Z-2001-A.

Identify how/when recall condition was corrected in production:

Not required per 49 Part 573.

Reimbursement Plan

Manufacturer used general reimbursement plan on file.

Recall Schedule**Description of recall schedule:**

Notification to dealers is expected to occur on October 13, 2025. Mailing of remedy owner notification letters is expected to begin October 21, 2025 and is expected to be completed by October 28, 2025. The date VINs are planned to be searchable is October 13, 2025.

Planned Dealer Notification Date: Oct 13, 2025 - Oct 13, 2025 No Dealers

Planned Interim Owner Notification Date: Oct 13, 2025 - Oct 13, 2025 No Owners

Planned Remedy Owner Notification Date: Oct 21, 2025 - Oct 28, 2025 Phased Recall

Date when VIN will be searchable: Oct 13, 2025