



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

25V679

Manufacturer Name: Autocar, LLC

Submission Date: Oct 09, 2025

NHTSA Recall No.: 25V679

Manufacturer Recall No.: ACX-2505 DC-2507

Manufacturer Information

Population

Manufacturer Name: Autocar, LLC

Address: 551 S WASHINGTON
STREET
HAGERSTOWN IN, 47346

Total number of potentially involved: 2,848

Estimated percentage with defect: 6.5%

Vehicle Information

Vehicle 1: 2024-2026 Autocar Legend

Product Category: Buses, Medium & Heavy Vehicles

Product Type: Other

Fuel / Propulsion:

Production Dates: May 01, 2024 - Jul 22, 2025

Number of potentially involved: 272

Descriptive Information:

All 2024-2026 Autocar Legend (DC) vehicles manufactured during the suspect time with the suspect tie rods are included.

Vehicle 2: 2024-2026 Autocar Xpeditor

Product Category:

Product Type:

Fuel / Propulsion:

Production Dates: May 01, 2024 - Jul 17, 2025

Number of potentially involved: 2,576

Descriptive Information:

All 2024-2026 Autocar Xpeditor (ACX) vehicles manufactured during the suspect time with the suspect tie rods are included.

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Defect / Noncompliance Description

Description of the defect or noncompliance:

The tie rod end clamp may not be properly secured.

FMVSS1:

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

If the tie rod clamp is not properly secured, the tie rod end could separate resulting in a loss of steering control, increasing the risk of a crash.

Description of the cause:

A manufacturing error resulted in the tie rod clamps improperly secured.

Identification of any warning that can occur:

Loose steering.

Component Manufacturer

Tier of Supplier:

Supplier Type: OEM

Name: Autocar

Address: 551 S Washington St
Hagerstown IN, 47346

Country: United States

Involved Components

Component Name 1: Autocar Tie Rod

Component Description: Tie Rod

Component Part Number: A3702001B210

Component Name 2: Autocar Tie Rod

Component Description: Tie Rod

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Component Part Number: A3701012B002

Component Name 3: Autocar Tie Rod

Component Description: Tie Rod

Component Part Number: A3702002B003

Component Name 4: Autocar Tie Rod

Component Description: Tie Rod

Component Part Number: A3701011B008

Chronology

July 16, 2025, Autocar field personnel identified a vehicle with the tie rod clamp improperly secured. July 18, 2025, through July 22, 2025, Autocar personnel were re-trained, and an additional quality inspection was added. All in-house units were inspected and a clean point established for production. July 22, 2025, through August 19, 2025, internal investigation and field inspection continued. September 25, 2025, a preliminary meeting was held to discuss the concern, and additional information was required to reach a decision. October 2, 2025, all relevant information was presented to Autocar's management team and Autocar decided to perform a voluntary Safety Recall for all affected units. We have no known cases, complaints or claims.

Related NHTSA Recall Number:

Description of Remedy

Remedy Type: Inspect, Repair

Consumer Advisories: Do Not Drive Park Outside

Description of remedy program:

Autocar will voluntarily initiate an owner notification and recall of all affected vehicles. Autocar will distribute to owners of affected vehicles an Owner Notification Letter, which will describe the defect and provide instructions for scheduling the inspection/repair of the vehicle at no cost to the vehicle's owner. The owner letter will instruct vehicle owners who have paid to have this condition remedied prior to this campaign to seek reimbursement pursuant to Autocar's General Reimbursement Plan, on file with the agency pursuant to 49 C.F.R. 573.6(c)(8)(i) and 49 C.F.R 573.13.

How remedy component differs from recalled component:

The tie rod will be inspected, properly secured or repaired at no charge to the owner.

Identify how/when recall condition was corrected in production:

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Reimbursement Plan

Manufacturer used general reimbursement plan on file.

Recall Schedule

Description of recall schedule:

Dealer and owner notifications will begin December 5, 2025, and end December 8, 2025.

Planned Dealer Notification Date: Dec 05, 2025 - Dec 08, 2025 No Dealers

Planned Interim Owner Notification Date: No Owners

Planned Remedy Owner Notification Date: Dec 05, 2025 - Dec 08, 2025 Phased Recall

Date when VIN will be searchable: