



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

25V675

Manufacturer Name: Jayco, Inc.

Submission Date: Oct 28, 2025

NHTSA Recall No.: 25V675

Manufacturer Recall No.: 9901639

Manufacturer Information

Population

Manufacturer Name: Jayco, Inc.

Address: 903 South Main Street
PO Box 460
Middlebury IN, 46540

Total number of potentially involved: 53

Estimated percentage with defect: 100%

Vehicle Information

Vehicle 1: 2026-2026 Jayco North Point Fifth Wheel

Product Category:

Product Type:

Fuel / Propulsion:

Production Dates: Jul 16, 2025 - Sep 24, 2025

Number of potentially involved: 51

Descriptive Information:

Jayco Inc. determined the population from production records.

Vehicle 2: 2026-2026 Heartland Bighorn

Product Category:

Product Type:

Fuel / Propulsion:

Production Dates: Aug 27, 2025 - Sep 05, 2025

Number of potentially involved: 2

Descriptive Information:

Jayco Inc. determined the population from production records.

Defect / Noncompliance Description

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Description of the defect or noncompliance:

The mechanism used on the murphy bed could lead to the bed's sudden and unexpected fall which could result in death or serious injury.

FMVSS1:

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

During use of the murphy bed it could suddenly and unexpectedly fall which could result in death or serious injury.

Description of the cause:

The original design of the murphy bed mechanism was changed after it was evaluated and approved by Research and Development.

Identification of any warning that can occur:

None

Component Manufacturer

Tier of Supplier:

Supplier Type:

Name:

Address:

Country:

Involved Components

Component Name 1: Murphy Bed Mechanism

Component Description: HINGE,MFBED 10.50X30.00 TEXT BLK

Component Part Number: 2078337

Chronology

On September 25, 2025 Jayco engineering contacted Jayco compliance regarding a design concern with the mechanism used on the murphy bed which could lead to the bed's sudden and unexpected fall.

On September 26, 2025 an incident case was created for compliance to review.

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On September 29, 2025 the Warranty Incident Review Committee (WIRC) discussed the incident and determined it should be elevated to CPAC.

On October 1, 2025 the Corrective and Preventive Action Committee (CPAC) met to discuss this incident and elevated it to the Safety Steering Committee.

On October 3, 2025 The Safety Steering Committee (SSC) voted in favor to proceed with filing a safety recall with NHTSA and Transport Canada.

There are no warranty claims or complaints associated with this recall.

Related NHTSA Recall Number:

Description of Remedy

Remedy Type: Replace

Consumer Advisories: ☐ Do Not Drive ☐ Park Outside

Description of remedy program:

Jayco Inc. Dealers will replace the old murphy bed mechanism with a newly designed murphy bed mechanism. Repairs made prior to the recall will be reimbursed in accordance with our Recall Reimbursement Plan on file with NHTSA. Jayco Inc. will be reporting the quarterly completion rates to NHTSA.

How remedy component differs from recalled component:

The remedy component will have the newly designed Murphy Bed Mechanism.

Identify how/when recall condition was corrected in production:

Current units in production are being held until the proposed remedy is approved. At that time units will be repaired on site.

Reimbursement Plan

Manufacturer used general reimbursement plan on file.

Recall Schedule

Description of recall schedule:

Jayco will notify its dealers and affected retail owners.

Planned Dealer Notification Date: Dec 05, 2025 - Dec 05, 2025

☐ No Dealers

Part 573 Safety Recall Report**25V675****Planned Interim Owner Notification Date:**☐ No Owners**Planned Remedy Owner Notification Date:** Dec 05, 2025 - Dec 05, 2025☐ Phased Recall**Date when VIN will be searchable:**