

U.S. Department of Transportation

National Highway Traffic Safety Administration

Part 573 Safety Recall Report

25V668

Manufacturer Name: Toyota Motor Engineering & Manufacturing

Submission Date: Oct 07, 2025

NHTSA Recall No.: 25V668

Manufacturer Recall No.: 25TB12/25TA12

Manufacturer Information

Population

Manufacturer Name: Toyota Motor Engineering &

Manufacturing

Address: 6565 Headquarters Drive

Plano TX, 75024

Total number of potentially involved: 54,631

Estimated percentage with defect: 100%

Vehicle Information

Vehicle 1: 2025-2025 TOYOTA SIENNA HYBRID

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: Jan 14, 2025 - Jul 24, 2025

Number of potentially involved: 54,631

Descriptive Information:

- (1) Although the involved vehicles are within the above production period range, not all vehicles in this range were sold in the U.S.
- (2) This issue only affects the vehicles manufactured with the certain second-row seat rails that were welded by a specific supplier during a certain production period. Other Toyota and Lexus vehicles are not equipped with the certain second-row seat rails that were produced by this supplier during this time period.

100% of the involved vehicles contain certain second-row seat rails that were produced with weld machine settings that could lead to incomplete weld penetration. Whether this can lead to the condition described in Section 5 will depend on the actual crash conditions and the number of seat rails that are affected.

Defect / Noncompliance Description

Description of the defect or noncompliance:

The subject vehicles contain second-row seats that are mounted to seat rails that attach the seats to the vehicle body. These seat rails are assembled with welds in multiple locations. Due to a changed setting of a welding machine during assembly, there is a possibility that certain seat rails contain welds that are not fully penetrated. A weld that is not fully penetrated in the seat rail assembly can lead to a

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loss of structural integrity of the seat system in certain high-speed collisions if that seat is occupied, increasing the risk of injury.

FMVSS1:

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

Due to a changed setting of a welding machine during assembly, there is a possibility that certain seat rails contain welds that are not fully penetrated. A weld that is not fully penetrated in the seat rail assembly can lead to a loss of structural integrity of the seat system in certain high-speed collisions if that seat is occupied, increasing the risk of injury.

Description of the cause:

Identification of any warning that can occur:

Component Manufacturer

Tier of Supplier:

Supplier Type:

Name: Toyota Boshoku Kentucky Harrodsburg

Address: 1120 Industry Road

Harrodsburg KY, 40330

Country: United States

Involved Components

Component Name 1: Track Assy, RR Seat, Outer RH

Component Description: RH Bench Seat Rail (Outer)

Component Part Number: 72160-08110

Component Name 2: Track Assy, RR Seat, Outer LH

Component Description: LH Captain Seat Rail (Outer)

Component Part Number: 72170-08110

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Component Name 3: Track Assy, RR Seat, Outer RH

Component Description: RH Captain Seat Rail (Outer)

Component Part Number: 72160-08120

Component Name 4: Track Assy, No. 2 Seat, LH

Component Description: LH Bench Seat Rail w/ Harness (Inner)

Component Part Number: 72190-08240

Component Name 5: Track Assy, RR Seat, Outer LH

Component Description: LH Bench Seat Rail (Outer)

Component Part Number: 72170-08100

Chronology

<u>July 2025 – August 2025</u>

During internal testing of prototype seats using production level seat rails, the seat system failed to meet a Toyota internal standard. Toyota inspected the cause of failure during the test and found a weld abnormality in the seat rail. After investigation at the seat rail supplier, it was found that the weld machine setting used during seat rail production for a particular production period could lead to a weld that was not fully penetrated.

After updating the weld machine settings, the supplier and Toyota conducted additional internal tests on seat systems that used production level seats and seat rails produced with weld machine settings that could lead to incomplete weld penetration to understand the impact to structural integrity of the seat system under certain high-speed collision conditions.

September 2025

Toyota completed testing and confirmed that the seat system could lose structural integrity under certain high-speed collisions if the seat rails were produced with weld machine settings that could lead to incomplete weld penetration. Toyota also conducted additional tests on seat systems that used production level seats and seat rails produced with weld machine settings that could lead to incomplete weld penetration to understand the impact to FMVSS performance. Toyota completed testing and confirmed that the seat system passed the relevant performance requirements of FMVSS Nos. 207 and 210.

October 1, 2025

Based on the results of the above investigation, Toyota decided to conduct a voluntary safety campaign.

As of October 1, 2025, based on a diligent review of records, Toyota's best engineering judgement is that there are zero (0) Toyota Field Technical Reports and zero (0) Warranty claims that have been

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received from U.S. sources that relate or may relate to this condition in the involved vehicles, and which were considered in the decision to submit this report.

Related NHTSA Recall Number:
Description of Remedy
Remedy Type:
Consumer Advisories: Do Not Drive Park Outside
Description of remedy program:
All known owners of the subject vehicles will be notified to return their vehicles to a Toyota dealer. For all involved vehicles, the dealer will replace the second-row seat rails with rails that have the proper welding, at no cost.
How remedy component differs from recalled component:
Identify how/when recall condition was corrected in production:
Reimbursement Plan
Description of reimbursement program: As the owner notification letters will be mailed out well within the active period of the Toyota New Vehicle Limited Warranty ("Warranty"), all involved vehicle owners for this recall would have been provided a repair at no cost under the warranty. Period of reimbursement:
Costs to be reimbursed: Address for reimbursement claims:
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Recall Schedule

Description of recall schedule:

Notifications to owners of the affected vehicles will occur by December 6, 2025. A copy of the draft

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owner notification will be submitted as soon as it is available. Notifications to distributors/dealers will be sent on October 7, 2025. Copies of dealer communications will be submitted as they are issued.		
Planned Dealer Notification Date: Oct 07, 2025 - Oct 07, 2025	☐ No Dealers	
Planned Interim Owner Notification Date: Nov 21, 2025 - Dec 06, 2025	☐ No Owners	
Planned Remedy Owner Notification Date:	☐ Phased Recall	
Date when VIN will be searchable:		