



U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

## Part 573 Safety Recall Report

## 25V662

**Manufacturer Name:** Forest River, Inc.

**Submission Date:** Oct 03, 2025

**NHTSA Recall No.:** 25V662

**Manufacturer Recall No.:** 210-1982

### Manufacturer Information

### Population

**Manufacturer Name:** Forest River, Inc.

**Address:** 55470 CR 1  
P.O. Box 3030  
Elkhart IN, 46515-3030

**Total number of potentially involved:** 21

**Estimated percentage with defect:** 100%

### Vehicle Information

**Vehicle 1:** 2026-2026 FOREST RIVER ENTOURAGE

**Product Category:** Buses, Medium & Heavy Vehicles

**Product Type:** Recreational Vehicle

**Fuel / Propulsion:**

**Production Dates:** Jul 15, 2025 - Sep 10, 2025

**Number of potentially involved:** 7

**Descriptive Information:**

The scope was determined since the inception of the models.

**Vehicle 2:** 2025-2025 FOREST RIVER ENTOURAGE

**Product Category:** Buses, Medium & Heavy Vehicles

**Product Type:** Recreational Vehicle

**Fuel / Propulsion:**

**Production Dates:** Oct 25, 2024 - Jul 19, 2025

**Number of potentially involved:** 14

**Descriptive Information:**

The scope was determined since the inception of the models.

### Defect / Noncompliance Description

# Part 573 Safety Recall Report

# 25V662

## Description of the defect or noncompliance:

The bolt head for the leaf spring rebound clip may contact the upfitted truss support. Repetitive jounce impact may cause the bolt to fail.

**FMVSS1:**

**FMVSS2:**

## Description of the safety risk, including crash, fire, death, injury:

If the leaf spring rebound clip detaches, this condition may allow for the leaf springs to fan, leading to suspension failure. This condition may lead to vehicle instability, resulting in a crash.

## Description of the cause:

Manufacturing Error.

## Identification of any warning that can occur:

None

## Component Manufacturer

**Tier of Supplier:**

**Supplier Type:**

**Name:**

**Address:**

**Country:**

## Involved Components

**Component Name 1:** Leaf Spring Pack

**Component Description:** Leaf Spring Pack

**Component Part Number:** N/A

## Chronology

On September 30, 2025, Forest River's Office of Corporate Compliance ("OCC") was notified by the manufacturing division of a consumer complaint concerning the rebound clips bolt missing. Photos revealed one of the truss tubes had been repeatedly impacted by the bolt head. OCC opened a research item into the concern.

# Part 573 Safety Recall Report

# 25V662

On October 3, 2025, Forest River's Corporate Committee voted to recall. A Stop Sale is being issued.

**Related NHTSA Recall Number:**

## Description of Remedy

**Remedy Type:** Repair, Replace

**Consumer Advisories:**  Do Not Drive  Park Outside

### Description of remedy program:

Forest River will provide all parts and labor free of charge to Consumers and Dealers. An authorized Forest River dealer will need to perform the remedy to remove a short section of the truss tube to allow full jounce and clearance of the leaf spring rebound clip.

What is the Forest River Customer Service Phone Number? (574) 825-8602

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall.

Please send the service invoice to the following address:

Entourage  
423 N Main St.  
Middlebury, IN 46540

### How remedy component differs from recalled component:

Affected Component – Leaf Spring Pack  
Replacement Component – Remove section of truss support and install the bolt, a spacer tube will be installed as it is fed through the bracket.

There will now be enough room to allow for the jounce and clearance of the leaf spring rebound clip.

### Identify how/when recall condition was corrected in production:

During the week of September 30, 2025, the manufacturing plant began removing a short section of the tube to allow full jounce and clearance of the leaf spring rebound clip.

## Reimbursement Plan

Manufacturer used general reimbursement plan on file.

# Part 573 Safety Recall Report

# 25V662

## Recall Schedule

### Description of recall schedule:

Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

**Planned Dealer Notification Date:** Nov 12, 2025 - Nov 12, 2025  No Dealers

**Planned Interim Owner Notification Date:**  No Owners

**Planned Remedy Owner Notification Date:** Nov 12, 2025 - Nov 12, 2025  Phased Recall

**Date when VIN will be searchable:**