



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

25V651

Manufacturer Name: Altec Industries, Inc.

Submission Date: Sep 25, 2025

NHTSA Recall No.: 25V651

Manufacturer Recall No.: CSN-3253

Manufacturer Information

Population

Manufacturer Name: Altec Industries, Inc.

Address: 210 Inverness Center Drive
Birmingham AL, 35242

Total number of potentially involved: 77

Estimated percentage with defect: 20.8%

Vehicle Information

Vehicle 1: 2024-2025 Altec A-Class

Product Category: Buses, Medium & Heavy Vehicles

Product Type: Truck

Fuel / Propulsion:

Production Dates: Sep 01, 2024 - Sep 12, 2025

Number of potentially involved: 77

Descriptive Information:

Units potentially impacted require inspection of platform retaining bolts every six months. The scope of affected units was identified as those within one year or fewer than two inspection cycles from the containment date. The recall population was determined through review of production records and includes all A-Class units produced between September 1, 2024, and September 12, 2025 equipped with the platform option.

Defect / Noncompliance Description

Description of the defect or noncompliance:

The platform retaining plate bolts might not have been properly torqued in assembly.

FMVSS1:

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

If the retaining plate bolts are not properly torqued, they could come loose and fall out. Without a secure retaining plate, the platform might slide off the mounting pin, causing the platform to detach from

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the boom tip. This increases the risk of death or serious injury to the platform occupants during aerial platform operations, or if it detaches during road travel, it could increase the risk of a crash.

Description of the cause:

Identification of any warning that can occur:

The required 6-month preventive maintenance inspection should identify the loose hardware. There is no other warning.

Component Manufacturer

Tier of Supplier:

Supplier Type:

Name: Altec

Address: 2106 South Riverside Road
St. Joseph MO, 64507

Country: United States

Involved Components

Component Name 1: Capscrew, .38-16 UNC, .75 IN L, Gr 5, W/Patch Lock

Component Description: Capscrew, .38-16 UNC, .75 IN L, Gr 5, W/Patch Lock

Component Part Number: 020031237

Chronology

On September 10, 2025, Altec was notified that a customer experienced a platform detaching from the boom tip of an A-Class unit while the vehicle was in transit. Altec promptly initiated an investigation to determine the root cause, began containment measures, and inspected the affected unit. On September 16, 2025, a potential field action investigation was launched to review the results of the investigation. On September 19, 2025, Altec concluded that a field action was necessary to address the potential loose platform retaining plate bolts on units in the field. There were no other accidents, warranty claims or field reports identified. There have been no injuries or deaths related to this issue.

Related NHTSA Recall Number:

Description of Remedy

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Remedy Type: Inspect, Repair

Consumer Advisories: Do Not Drive Park Outside

Description of remedy program:

Altec will mail owners of affected vehicles notification and instructions on inspecting for the loose hardware. If retaining bolts or loose hardware are missing, the part number and description of the replacement bolts will be provided and can be ordered when needed. The recall remedy will be completed free of charge when presented for repair. The Altec Warranty Policy covers the recall remedy, including cases requiring reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

How remedy component differs from recalled component:

The inspected and replaced bolts will be torqued to the proper value. Patch lock and bolt torque will prevent loosening.

Identify how/when recall condition was corrected in production:

Work instructions were reviewed and processes updated to confirm that the bolts are properly torqued in assembly before the covers are installed.

Reimbursement Plan

Description of reimbursement program:

Period of reimbursement:

Costs to be reimbursed:

Address for reimbursement claims:

Recall Schedule

Description of recall schedule:

Altec will issue CSN-3253 to the owners of the affected units. Altec does not have a dealer network and issues letters to owners only.

Planned Dealer Notification Date: No Dealers

Planned Interim Owner Notification Date: No Owners

Planned Remedy Owner Notification Date: Nov 21, 2025 - Nov 21, 2025 Phased Recall

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Date when VIN will be searchable: