



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

25V650

Manufacturer Name: Altec Industries, Inc.

Submission Date: Sep 25, 2025

NHTSA Recall No.: 25V650

Manufacturer Recall No.: CSN-3252

Manufacturer Information

Population

Manufacturer Name: Altec Industries, Inc.

Address: 210 Inverness Center Drive
Birmingham AL, 35242

Total number of potentially involved: 268

Estimated percentage with defect: 75%

Vehicle Information

Vehicle 1: 2025-2025 Altec AN Series Aerial Device

Product Category: Buses, Medium & Heavy Vehicles

Product Type: Truck

Fuel / Propulsion:

Production Dates: Jan 01, 2025 - Aug 14, 2025

Number of potentially involved: 1

Descriptive Information:

The recall population includes all units mounted on a specific chassis with a certain exhaust configuration. It was determined based on reviewing exhaust outlet locations and a review of production records.

Vehicle 2: 2024-2025 Altec AM Series Aerial Device

Product Category: Buses, Medium & Heavy Vehicles

Product Type: Truck

Fuel / Propulsion:

Production Dates: Jan 01, 2024 - Aug 14, 2025

Number of potentially involved: 4

Descriptive Information:

The recall population includes all units mounted on a specific chassis with a certain exhaust configuration. It was determined based on reviewing exhaust outlet locations and a review of production records.

Part 573 Safety Recall Report

25V650

Vehicle 3: 2021-2025 Altec AA Series Aerial Device

Product Category: Buses, Medium & Heavy Vehicles

Product Type: Truck

Fuel / Propulsion:

Production Dates: Oct 08, 2021 - Aug 14, 2025

Number of potentially involved: 263

Descriptive Information:

The recall population includes all units mounted on a specific chassis with a certain exhaust configuration. It was determined based on reviewing exhaust outlet locations and a review of production records.

Defect / Noncompliance Description

Description of the defect or noncompliance:

The outrigger pad holder is mounted near the exhaust outlet on certain chassis.

FMVSS1:

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

If the outrigger pad holders are located near the exhaust outlet, the outrigger pads could become damaged from the heat of the exhaust and, in rare situations, cause a fire that would increase the risk of injury or death.

Description of the cause:

Identification of any warning that can occur:

A pre-trip inspection, daily inspection of an outrigger pad, and periodic maintenance inspections could identify an outrigger pad holder or outrigger pad with heat damage.

Component Manufacturer

Tier of Supplier:

Supplier Type:

Name: Altec Industries

Part 573 Safety Recall Report

25V650

Address: 2706 South Riverside Road
St. Joseph MO, 64507

Country: United States

Involved Components

Component Name 1: Outrigger Pad Holder, Bolt On

Component Description: Outrigger Pad Holder, Bolt On

Component Part Number: 970327075

Chronology

On August 12, 2025, Altec was notified that the wooden outrigger pad stored in its holder was damaged due to heat from the exhaust outlet, resulting in charred material after the vehicle was driven a long distance. Altec promptly initiated an investigation to determine the root cause, began containment measures, and inspected the affected unit. On September 16, 2025, a potential field action investigation was launched to review the results of the investigation. On September 19, 2025, Altec concluded that a field action was necessary to address the potential for outrigger pads to be mounted too close to the exhaust outlet. There were no other accidents, warranty claims, or field reports identified. There have been no injuries or deaths related to this issue.

Related NHTSA Recall Number:

Description of Remedy

Remedy Type: Inspect, Repair

Consumer Advisories: Do Not Drive Park Outside

Description of remedy program:

Altec will mail notifications and instructions to owners of affected vehicles on how to inspect for outrigger pad holders mounted too close to the exhaust outlet. If the pad holders are too close, instructions or a kit will be provided to relocate the outrigger pad holder or redirect the exhaust. The recall remedy will be completed free of charge when the vehicle is presented for repair. The Altec Warranty Policy covers the recall remedy, including cases that require reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

How remedy component differs from recalled component:

The remedy will redirect the exhaust away from the pad holders or move the pad holder away from the exhaust outlet.

Identify how/when recall condition was corrected in production:

Part 573 Safety Recall Report

25V650

Mounting locations were reviewed, and all vehicles with outrigger pad holders near exhaust outlets were relocated. Work instruction documents were updated to inform designers and installers of the minimum distance an outrigger pad holder should be from an exhaust outlet.

Reimbursement Plan

Description of reimbursement program:

Period of reimbursement:

Costs to be reimbursed:

Address for reimbursement claims:

Recall Schedule

Description of recall schedule:

Altec will issue CSN-3252 to the owners of the affected units. Altec does not have a dealer network and issues letters to owners only.

Planned Dealer Notification Date: No Dealers

Planned Interim Owner Notification Date: No Owners

Planned Remedy Owner Notification Date: Nov 21, 2025 - Nov 21, 2025 Phased Recall

Date when VIN will be searchable: