

U.S. Department of Transportation

National Highway Traffic Safety Administration

Part 573 Safety Recall Report

25V645

Manufacturer Name: Jaguar Land Rover North America, LLC

Submission Date: Sep 25, 2025

NHTSA Recall No.: 25V645

Manufacturer Recall No.: D053

Manufacturer Information

Population

Manufacturer Name: Jaguar Land Rover North

America, LLC

Address: 100 Jaguar Land Rover

Way

Mahwah NJ, 07495

Total number of potentially involved: 3,818

Estimated percentage with defect: 25%

Vehicle Information

Vehicle 1: 2023-2023 LAND ROVER RANGE ROVER EVOQUE

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion: Spark Ignition Fuel

Production Dates: Mar 03, 2022 - Mar 07, 2023

Number of potentially involved: 3,818

Descriptive Information:

2023 Range Rover Evoque produced March 03, 2022 to March 07, 2023. Number of potentially involved : 3,818

The population of vehicles was determined by matching the at-risk camera serial numbers to VINs using vehicle build records.

Defect / Noncompliance Description

Description of the defect or noncompliance:

A concern has been identified where, on certain Range Rover Evoque vehicles, water could get into the rear-facing tailgate-mounted camera. This water ingress can cause a distorted image, or no image at all, to be displayed on the touchscreen.

FMVSS1:

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

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A blurred image or lack of display of the camera image may result in the driver being unaware of objects or pedestrians increasing the risk of an injury and a crash.

Description of the cause:

Identification of any warning that can occur:

Component Manufacturer

Tier of Supplier:
Supplier Type:

Name: Robert Bosch Ltd

Address: Millburn Hill Road

Coventry Foreign States, CV4 7HS

Country: United Kingdom

Involved Components

Component Name 1: Rear camera
Component Description: Rear camera
Component Part Number: L8B2-19H422-AD

Chronology

Following receipt of field reports concerning loss of or deteriorated rear camera image, a Product Safety and Compliance (PSCC) investigation was opened on 15 August 2025.

During the second half of August 2025 data analysis was undertaken into the failure rate, however this analysis was unable to complete due to a significant cyber incident which cut off JLR's access to the latest data and analysis systems.

In the first half of September 2025, an archived copy of failure rate data taken from April 2025 was retrieved and a manual failure rate and predictive analysis was started into the camera performance by vehicle line, and the results of this analysis for the Range Rover Evoque (L551) vehicle line were presented to PSCC on 16 September 2025. These results showed a pattern of elevated failure rate which was aligned to supplier-based quality data relating to the performance of the Pressure Compensation Element, for which 25% of parts were reported to be at risk of delaminating and risking moisture ingress. It was decided to take the matter to JLR's PSCC Decision Forum.

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On 18 September 2025, the PSCC Decision Forum determined that the issue represented an unreasonable risk to safety and instructed that a safety recall be launched to remedy the affected vehicles.

JLR has received 61 claims and field reports in the US between 04 October 2022 and 09 April 2025.

There have been no reported accidents, injuries or fires in the US as a result of this concern.

Related NHTSA Recall Number:					
Description of Remedy					
Remedy Type: Replace					
Consumer Advisories: Do Not Drive Park Outside					
Description of remedy program:					
Vehicles will have the rear camera replaced. There will be no charge to the owners for this repair.					
How remedy component differs from recalled component:					
Identify how/when recall condition was corrected in production:					
Reimbursement Plan					
Manufacturer used general reimbursement plan on file.					
Recall Schedule					
Description of recall schedule:					
Notifications to dealers will occur on October 9, 2025. Distribution of owner notification letters will occur on or before November 21, 2025.					
Planned Dealer Notification Date: Oct 09, 2025 - Oct 09, 2025					
Planned Interim Owner Notification Date: Nov 21, 2025 - Nov 21, 2025 No Owners					
Planned Remedy Owner Notification Date: Phased Recall					

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Date when VIN will be searchable: