



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

25V638

Manufacturer Name: Volkswagen Group of America, Inc.

Submission Date: Sep 24, 2025

NHTSA Recall No.: 25V638

Manufacturer Recall No.: 694T 69UM

Manufacturer Information

Population

Manufacturer Name: Volkswagen Group of
America, Inc.
Address: 3800 Hamlin Road
Auburn Hills MI, 48326

Total number of potentially involved: 1,042
Estimated percentage with defect: 0.1%

Vehicle Information

Vehicle 1: 2025-2025 AUDI S6 SPORTBACK E-TRON

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: Jul 03, 2025 - Jul 03, 2025

Number of potentially involved: 1

Descriptive Information:

The recall population was determined by specific information about the suspect production batches from the supplier that have been matched with production records.

The recalled products are equipped with parts from that specific production period, vehicles not included in the recall are equipped with parts from outside that period.

Vehicle 2: 2025-2025 VOLKSWAGEN GTI

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: Jun 25, 2025 - Jul 11, 2025

Number of potentially involved: 325

Descriptive Information:

The recall population was determined by specific information about the suspect production batches from the supplier that have been matched with production records.

Part 573 Safety Recall Report**25V638**

The recalled products are equipped with parts from that specific production period, vehicles not included in the recall are equipped with parts from outside that period.

Vehicle 3: 2026-2026 AUDI Q4 SPORTBACK E-TRON

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: Jun 24, 2025 - Aug 09, 2025

Number of potentially involved: 3

Descriptive Information:

The recall population was determined by specific information about the suspect production batches from the supplier that have been matched with production records.

The recalled products are equipped with parts from that specific production period, vehicles not included in the recall are equipped with parts from outside that period.

Vehicle 4: 2025-2025 VOLKSWAGEN GOLF R

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: Jun 26, 2025 - Jul 07, 2025

Number of potentially involved: 103

Descriptive Information:

The recall population was determined by specific information about the suspect production batches from the supplier that have been matched with production records.

The recalled products are equipped with parts from that specific production period, vehicles not included in the recall are equipped with parts from outside that period.

Vehicle 5: 2026-2026 AUDI Q4 E-TRON

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: Jun 23, 2025 - Jul 01, 2025

Number of potentially involved: 66

Descriptive Information:

Part 573 Safety Recall Report**25V638**

The recall population was determined by specific information about the suspect production batches from the supplier that have been matched with production records.

The recalled products are equipped with parts from that specific production period, vehicles not included in the recall are equipped with parts from outside that period.

Vehicle 6: 2025-2025 AUDI S5

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: Jun 24, 2025 - Jul 29, 2025

Number of potentially involved: 97

Descriptive Information:

The recall population was determined by specific information about the suspect production batches from the supplier that have been matched with production records.

The recalled products are equipped with parts from that specific production period, vehicles not included in the recall are equipped with parts from outside that period.

Vehicle 7: 2025-2025 AUDI A6 SPORTBACK E-TRON

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: Jul 03, 2025 - Jul 03, 2025

Number of potentially involved: 1

Descriptive Information:

The recall population was determined by specific information about the suspect production batches from the supplier that have been matched with production records.

The recalled products are equipped with parts from that specific production period, vehicles not included in the recall are equipped with parts from outside that period.

Vehicle 8: 2025-2025 AUDI A5

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: Jun 24, 2025 - Aug 27, 2025

Number of potentially involved: 446

Part 573 Safety Recall Report

25V638

Descriptive Information:

The recall population was determined by specific information about the suspect production batches from the supplier that have been matched with production records.

The recalled products are equipped with parts from that specific production period, vehicles not included in the recall are equipped with parts from outside that period.

Defect / Noncompliance Description

Description of the defect or noncompliance:

One or both front seat safety belt retractors may have been built with a damaged torsion bar.

FMVSS1:

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

In a crash, a damaged torsion bar could fail, causing the webbing to unwind uncontrollably. If this happens, the safety belt would not provide protection to the occupant, increasing the risk of injury.

Description of the cause:

An issue in the production process at a sub-supplier may have caused damage to the torsion bars.

Identification of any warning that can occur:

There is no warning message and the malfunction is neither visible nor noticeable to customers.

Component Manufacturer

Tier of Supplier:

Supplier Type:

Name: Autoliv

Address: 1320 Pacific Drive
Auburn Hills MI, 48326

Country: United States

Involved Components

Component Name 1: Front seat belt assembly

Part 573 Safety Recall Report

25V638

Component Description: Front seat belt assembly

Component Part Number: Audi Q4 e-tron: 89A.857.705 and .706 Index E

Component Name 2: Front seat belt assembly

Component Description: Front seat belt assembly

Component Part Number: (VW): 5H1 857 705 K

Component Name 3: Front seat belt assembly

Component Description: Front seat belt assembly

Component Part Number: Audi A6: 85E.857.705 Index E

Component Name 4: Front seat belt assembly

Component Description: Front seat belt assembly

Component Part Number: Audi A5: 8B3.857.705 and .706 Index J

Chronology

On September 5, 2025, Volkswagen and Audi were informed by the supplier Autoliv about a potential issue concerning the torsion bars within the seatbelt system. The problem was traced back to possible damage during sub-supplier manufacturing, specifically due to component jamming in a ball feeder mechanism.

From September 8, 2025, risk assessment and an in-depth analysis of serial numbers and part tracking data to pinpoint potentially affected components.

Through this investigation, the teams were able to identify the impacted vehicles and isolate defective parts within the relevant production batches.

On September 17, 2025, the Product Safety Committee determined that the defect posed an elevated risk to vehicle safety. Following this assessment, preparations began for a coordinated recall campaign involving both Volkswagen and Audi to address the safety concern.

Volkswagen and Audi are not aware of any warranty or repair claims, crashes, fires, injuries or deaths associated with this defect.

Date of determination: September 17, 2025

Related NHTSA Recall Number:

Description of Remedy

Part 573 Safety Recall Report**25V638****Remedy Type:** Repair**Consumer Advisories:** Do Not Drive Park Outside**Description of remedy program:**

At no cost to customers, authorized dealers will replace the affected driver and/or front passenger safety belt(s).

How remedy component differs from recalled component:

The replacement safety belt assemblies contain undamaged high torsion bars.

Identify how/when recall condition was corrected in production:

Several improvements on the sorting machine were implemented and all countermeasures effective since August 2025 at the supplier-side to prevent delivery of damaged high torsion bars. Due to supply chain delay, the last potentially damaged components were used in production in September 2025.

Reimbursement Plan**Description of reimbursement program:**

A reimbursement plan will not be offered under this recall because the affected vehicles are within the New Vehicle Limited Warranty period.

Period of reimbursement:**Costs to be reimbursed:****Address for reimbursement claims:****Recall Schedule****Description of recall schedule:**

Dealers - 09/26/2025

Owners: On or before 11/21/2025

Planned Dealer Notification Date: Sep 26, 2025 - Sep 26, 2025 No Dealers**Planned Interim Owner Notification Date:** No Owners**Planned Remedy Owner Notification Date:** Nov 21, 2025 - Nov 21, 2025 Phased Recall**Date when VIN will be searchable:** Sep 26, 2025