



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

25V629

Manufacturer Name: Altec Industries, Inc.

Submission Date: Nov 05, 2025

NHTSA Recall No.: 25V629

Manufacturer Recall No.: CSN-3251

Manufacturer Information

Population

Manufacturer Name: Altec Industries, Inc.

Address: 210 Inverness Center Drive
Birmingham AL, 35242

Total number of potentially involved: 135

Estimated percentage with defect: 100%

Vehicle Information

Vehicle 1: 2022-2024 ALTEC FORESTRY BODY

Product Category: Buses, Medium & Heavy Vehicles

Product Type: Truck

Fuel / Propulsion:

Production Dates: Jan 01, 2022 - Aug 22, 2025

Number of potentially involved: 30

Descriptive Information:

The recall population was determined from a review of production records by comparing the chassis rating with the values recorded during the chassis check in process.

Vehicle 2: 2022-2025 ALTEC SERVICE BODY

Product Category: Buses, Medium & Heavy Vehicles

Product Type: Truck

Fuel / Propulsion:

Production Dates: Jan 01, 2022 - Aug 22, 2025

Number of potentially involved: 85

Descriptive Information:

The recall population was determined from a review of production records by comparing the chassis rating with the values recorded during the chassis check in process.

Vehicle 3: 2025-2025 ALTEC DIGGER DERRICK

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The recall population was determined from a review of production records by comparing the chassis rating with the values recorded during the chassis check in process.

Vehicle 4: 2023-2025 ALTEC AERIAL DEVICE**Product Category:** Buses, Medium & Heavy Vehicles**Product Type:****Fuel / Propulsion:****Production Dates:** Oct 30, 2023 - Aug 22, 2025**Number of potentially involved:** 14**Descriptive Information:**

The recall population was determined from a review of production records by comparing the chassis rating with the values recorded during the chassis check in process.

Defect / Noncompliance Description**Description of the defect or noncompliance:**

The incorrect GAWR or GVWR was printed on the Altec installed motor vehicle's final stage manufacturer's certification label.

FMVSS1:**FMVSS2:****Description of the safety risk, including crash, fire, death, injury:**

The owner could overload the axle or chassis, causing responsiveness and drivability issues, which could potentially increase the risk of a crash.

Description of the cause:**Identification of any warning that can occur:**

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During a pre-trip inspection the operator could identify that the intermediate certification label does not match the final stage manufacturer's values. If the values do not match, the operator should confirm the correct values before operating the vehicle near the printed values. There is no other warning.

Component Manufacturer

Tier of Supplier:**Supplier Type:****Name:** Altec**Address:** 2106 S. Riverside Rd
St. Joseph MO, 64507**Country:** United States

Involved Components

Component Name 1: Final Stage Certification Label**Component Description:** Final Stage Certification Label**Component Part Number:** 970253943

Chronology

On August 26, 2025, a predelivery inspector identified a discrepancy between the chassis incomplete vehicle label and the Altec final stage certification label. Upon review, Engineering determined that that Altec label was incorrect. Altec opened a root cause investigation, initiating containment procedures and identifying all potentially affected units and began containment of affected units. On August 27, 2025, Altec found that a group of trucks had incorrect data entered into the chassis check in database, which is the source for the printed labels. On August 28, 2025, a potential field action investigation was opened to determine whether completed units with an incorrect certification label had already been delivered to owners and find the number of field affected units. On September 12, 2025, after reviewing the potential issue and the affected unit investigation Altec determined that a field action was necessary to inspect and replace the potentially incorrect certification labels. No warranty claims, field reports, accidents, injuries or deaths have been identified related to this issue.

Related NHTSA Recall Number:

Description of Remedy

Remedy Type:

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Consumer Advisories: Do Not Drive Park Outside

Description of remedy program:

The affected units will be inspected for an incorrect certification label. If the label does not match the OEM ratings, new labels will be printed and installed by Altec. The recall remedy will be completed free of charge when presented for repair. The Altec Warranty Policy covers the recall remedy, including cases requiring reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

How remedy component differs from recalled component:

The updated labels will have the correct chassis ratings.

Identify how/when recall condition was corrected in production:

The chassis check-in process and installation of the final stage certification labels were reviewed and updated to ensure the correct values were printed on the labels and installed.

Reimbursement Plan

Manufacturer used general reimbursement plan on file.

Recall Schedule

Description of recall schedule:

Altec will issue CSN-3251 to the owners of the affected units. Altec does not have a dealer network and issues letters to owners only.

Planned Dealer Notification Date: No Dealers

Planned Interim Owner Notification Date: No Owners

Planned Remedy Owner Notification Date: Nov 14, 2025 - Nov 14, 2025 Phased Recall

Date when VIN will be searchable: