



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

25V623

Manufacturer Name: Ford Motor Company

Submission Date: Sep 18, 2025

NHTSA Recall No.: 25V623

Manufacturer Recall No.: 25S95

Manufacturer Information

Population

Manufacturer Name: Ford Motor Company

Address: 330 Town Center Drive
Suite 500
Dearborn MI, 48126-2738

Total number of potentially involved: 212

Estimated percentage with defect: 40%

Vehicle Information

Vehicle 1: 2023-2024 FORD TRANSIT

Product Category: Buses, Medium & Heavy Vehicles

Product Type:

Fuel / Propulsion: Spark Ignition Fuel

Production Dates: Jul 28, 2023 - Jun 03, 2024

Number of potentially involved: 212

Descriptive Information:

Ford's team reviewed plant and dealer records to determine the population of affected parts. The Ford process is capable of tracing tires and steering coupler cover modifications to the vehicle in which the tires and steering coupler cover are installed.

Affected vehicles are equipped with 235/65 R16C Workhorse Wrangler AT tires and a suspect steering coupler cover.

These vehicles are not produced in VIN order. Information as to the applicability of this action to specific vehicles can best be obtained by either calling Ford's toll-free line (1-866-436-7332) or by contacting a local Ford or Lincoln dealer who can obtain specific information regarding the vehicles from the Ford On-line Automotive Service Information System (OASIS) database.

212 Ford Transit vehicles are affected.

Defect / Noncompliance Description

Description of the defect or noncompliance:

In the affected vehicles, base Transit units were repaired at dealers for Field Service Actions (FSAs) that were approved only for Transit Trail ("adventure") Edition units. Incorrect tires and an incorrect steering coupler cover may have been installed.

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FMVSS1:

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

The vehicle could experience degradation of the vehicle's steering capability, loss of brake performance, or damage to tires. These effects to the vehicle can lead to a loss of vehicle control and increase the risk of a crash.

Description of the cause:

Ford mistakenly included Ford Transit vehicles in these Transit Trail FSAs. Dealerships performed FSA repairs related to the vehicle's tires and steering intermediate shaft assembly.

Identification of any warning that can occur:

The driver could notice a rubbing noise coming from the front of the vehicle or perceive steering as harder than expected while turning the vehicle to either side.

Component Manufacturer

Tier of Supplier:

Supplier Type: OEM

Name: Ford Motor Company

Address: 1 American Road
Dearborn MI, 48126

Country: United States

Involved Components

Component Name 1: Tire

Component Description: 235/65R16C Goodyear Wrangler Workhorse AT tire

Component Part Number: 9001-4811958-55

Component Name 2: Service Kit

Component Description: Steering Coupler Cover Service Kit

Component Part Number: PK4Z-6111135-D

Chronology

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On **July 31, 2025**, an issue pertaining to tire and steering coupler covers for Ford Transit vehicles was brought to Ford's Critical Concern Review Group (CCRG) for review. Initial reports described base Transit units that had been repaired at dealers for various Field Service Actions (FSAs) that were approved only for Transit Trail ("adventure") Edition units.

Ford determined that 212 Transit vehicles had been produced at KCAP, were held at the plant, and were not modified to complete the Transit Trail upfit. Due to the discontinuation of the Transit Trail production, these in process Trail units were reverted to a base Transit specification. Ford determined that these units were mistakenly included in 24S48 (related to the I-Shaft Fastener) and 24S21 (related to Front Tire Clearance).

In August 2025, the CCRG reviewed the potential effects of these FSAs if applied to a vehicle in the base Transit configuration. The team determined that there could be a variety of impacts to the customer, including interference with rotation of the steering shaft assembly due to installation of the provided plastic backing plate and beauty cover for 24S48. Ford also determined that there was the potential for tire contact with the wheel arch liner for 24S21.

As of September 1, 2025, Ford is aware of a total of 168 warranty reports, 59 field reports and one (1) Vehicle Owner Questionnaire (VOQ) related to dealers conducting one or more of these FSAs for 88 distinct VINs within the suspect population. The warranty reports were received between January 18, 2025, and August 28, 2025. The field reports were received between May 12, 2025, and July 19, 2025. The VOQ was received on May 27, 2024. None of the reports indicate damage to the vehicle tires, or steering assembly.

On **September 12, 2025**, Ford's Field Review Committee reviewed the concern and approved a field action.

Ford is not aware of any claims of accidents, injuries, or fires related to this concern.

Related NHTSA Recall Number: 24V226, 24V591

Description of Remedy

Remedy Type: Inspect, Repair, Replace, Software

Consumer Advisories: Do Not Drive Park Outside

Description of remedy program:

Owners will be notified by mail and instructed to take their vehicle to a Ford or Lincoln dealer to have their vehicles inspected, and if necessary, to remove the steering coupler cover, returning vehicles to their intended configuration, as well as to replace tires, tire placard and certification label as needed. Additionally, dealers will update vehicle calibrations if the tires are replaced. There will be no charge for this service.

How remedy component differs from recalled component:

Remedy tires will have a size designation of 235/65 R16C 121/119R Conti VanContact All Season, alternatively, remedy will remove the incorrect steering coupler cover if applicable, returning the vehicles to their intended configuration.

Identify how/when recall condition was corrected in production:

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Not required per 49 Part 573.

Reimbursement Plan

Manufacturer used general reimbursement plan on file.

Recall Schedule**Description of recall schedule:**

Notification to dealers is expected to occur on September 24, 2025. Mailing of interim owner notification letters is expected to begin October 13, 2025, and is expected to be completed by October 17, 2025. Mailing of remedy owner notification letters is expected to begin on March 24, 2026, and is expected to be completed by March 31, 2026, the date VINs are planned to be searchable is September 24, 2025.

- Planned Dealer Notification Date:** Sep 24, 2025 - Sep 24, 2025 No Dealers
- Planned Interim Owner Notification Date:** Oct 13, 2025 - Oct 17, 2025 No Owners
- Planned Remedy Owner Notification Date:** Mar 24, 2026 - Mar 31, 2026 Phased Recall
- Date when VIN will be searchable:** Sep 24, 2025