



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

25V609

Manufacturer Name: Daimler Vans USA, LLC

Submission Date: Sep 25, 2025

NHTSA Recall No.: 25V609

Manufacturer Recall No.: VS3LAENGST

Manufacturer Information

Population

Manufacturer Name: Daimler Vans USA, LLC

Address: One Mercedes-Benz Drive
Sandy Springs GA, 30328

Total number of potentially involved: 4

Estimated percentage with defect: 100%

Vehicle Information

Vehicle 1: 2024-2024 MERCEDES-BENZ SPRINTER 3500

Product Category: Buses, Medium & Heavy Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: Sep 26, 2023 - Sep 27, 2023

Number of potentially involved: 1

Descriptive Information:

The recall population was determined through production records.

Vehicle 2: 2024-2024 MERCEDES-BENZ SPRINTER 2500

Product Category: Buses, Medium & Heavy Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: Sep 26, 2023 - Sep 27, 2023

Number of potentially involved: 3

Descriptive Information:

The recall population was determined through production records.

Defect / Noncompliance Description

Description of the defect or noncompliance:

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Mercedes-Benz AG (“MBAG”), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Sprinter (907 platform) vehicles, the longitudinal frame members of the Body in White might not meet specifications.

FMVSS1:

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

In the event of a frontal collision, the deformation behavior of the Body in White might be impaired. As a result, the risk of injury for the occupants might increase.

Description of the cause:

Due to a deviation in the production process of a supplier, certain longitudinal frame members might not have been fitted with the necessary reinforcements.

Identification of any warning that can occur:

Component Manufacturer

Tier of Supplier:

Supplier Type: Other

Name: Martinrea Bergneustadt GmbH

Address: Otherstraße 19
Bergneustadt Foreign States, 51702

Country: Germany

Involved Components

Component Name 1: LONGITUDINAL MEMBER

Component Description: LONGITUDINAL MEMBER

Component Part Number: A9076200501

Chronology

In November 2023, MBAG identified one isolated case in the production plant, where reinforcements along the longitudinal frame members of the body in white seemed to be missing.

Together with the supplier, it was found that this might affect a small batch of delivered parts.

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Starting in April 2024, MBAG launched a review of the plant's production process and an investigation aimed at identifying any other vehicles with potentially affected longitudinal frame members.

From May through July 2024, MBAG conducted a technical analysis to determine whether the reinforcements have any influence on the structural integrity of the vehicles.

From September through December 2024, MBAG first conducted calculations of fatigue strength, and then further technical analyses to assess the potential impacts of the calculated deviation. The investigation subsequently determined that the omission of certain specified reinforcements would not, over time, cause damage to the longitudinal frame member at the front end of the vehicle.

From January to May 2025, additional calculations were performed on crash load cases and their potential impact for a variety of different Sprinter vehicle configurations. A technical analysis of these crash load cases and their possible effects followed in June and July 2025.

In August 2025, the investigation determined that the lack of certain reinforcements along the longitudinal frame might lead to an impairment of the crash structure in the event of a crash.

On September 5, 2025, MBAG determined that a potential safety risk cannot be ruled out and decided to conduct a recall.

MBAG can confirm there are no warranty claims, field or service reports, and other information (such as the numbers of deaths and/or injuries) related to this defect in the US.

Related NHTSA Recall Number:

Description of Remedy

Remedy Type: Inspect

Consumer Advisories: Do Not Drive Park Outside

Description of remedy program:

An authorized Mercedes-Benz dealer will check the longitudinal frame members on the affected vehicles and rework them, if necessary.

How remedy component differs from recalled component:

Identify how/when recall condition was corrected in production:

A change in the production procedure of our supplier ensures that this issue can no longer occur from September 28, 2023 onwards.

Reimbursement Plan

Description of reimbursement program:

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Reimbursement to Customers for Repairs Performed Prior to Recall

If you have already paid to have this recall condition corrected, you may be eligible to receive reimbursement. Requests for reimbursement may include parts, labor, fees and taxes. Reimbursement may be limited to the amount the repair would have cost if completed by an authorized Mercedes-Benz dealer. The following documentation must be presented to your dealer for reimbursement.

Original or clear copy of all receipts, invoices and/or repair orders that show:

- The name and address of the person who paid for the repair.
- The Vehicle Identification Number (VIN) of the vehicle that was repaired.
- What problem occurred, what repair was done, when it was done and who repaired it.
- The total cost of the repair expense that is being claimed.
- Proof of payment of repair (copy of front and back of cancelled check or copy of credit card receipt).
- Reimbursement will be made by check from your dealer. If your claim is denied you will receive a letter from MBUSA within 60 days of receipt with the reason(s) for the denial.

Period of reimbursement:

Costs to be reimbursed:

100%

Address for reimbursement claims:

Recall Schedule

Description of recall schedule:

Dealers will be notified of the pending voluntary recall campaign on Sept 19, 2025. A copy of all communications will be provided when available.

Owners will be notified of the voluntary recall campaign before Nov 7, 2025.

Planned Dealer Notification Date: Sep 19, 2025 - Sep 19, 2025 No Dealers

Planned Interim Owner Notification Date: Nov 07, 2025 - Nov 07, 2025 No Owners

Planned Remedy Owner Notification Date: Nov 21, 2025 - Nov 21, 2025 Phased Recall

Date when VIN will be searchable: Sep 19, 2025