



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

25V599

Manufacturer Name: Corp. Micro Bird, Inc.

Submission Date: Sep 11, 2025

NHTSA Recall No.: 25V599

Manufacturer Recall No.: 25-116-RUC

Manufacturer Information

Population

Manufacturer Name: Corp. Micro Bird, Inc.

Address: 3000, Rue Girardin
Drumondville, Quebec FS,
J2E 0A1

Total number of potentially involved: 419

Estimated percentage with defect: 1.2%

Vehicle Information

Vehicle 1: 2023-2025 MICRO BIRD G5

Product Category: Buses, Medium & Heavy Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: Oct 26, 2023 - Jul 10, 2025

Number of potentially involved: 419

Descriptive Information:

In certain vehicles equipped with a power-assisted service door, the rod-eye ring of the rod attaching each door leaf to the opening gear may delaminate, causing the door leaf to disengage from the opening gear and become loose.

Defect / Noncompliance Description

Description of the defect or noncompliance:

In certain vehicles equipped with a power-assisted service door, the rod-eye ring of the rod attaching each door leaf to the opening gear may delaminate, causing the door leaf to disengage from the opening gear and become loose.

FMVSS1:

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

If the door leaf disengage from the opening gear, the leaf is no longer operable from the driver's seat and if the affected door leaf is the affected leaf is the one overlapping the other, vibrations or strong

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wind can open it, increasing the risk of injury if someone falls off the door or if the door leaf hit something or someone outside the vehicle.

Description of the cause:

Identification of any warning that can occur:

Component Manufacturer

Tier of Supplier: Tier 1

Supplier Type: Other

Name: LR-TEK Inc.

Address: 21 Rue de Lyon
Repentigny Foreign States, J5Z 4Z3

Country: Canada

Involved Components

Component Name 1: Service Door mechanism

Component Description: Service Door mechanism

Component Part Number:

Chronology

On December 17, we received report that the service door rear leaf had come loose. Since the front leaf overlaps the rear leaf, the door had not opened, but the rear leaf was no longer operable from the driver's seat.

The situation was presented to LR-TEK, the service door mechanism provider in December 2024. After analysis, they started to verify the rod to make sure that the rod-eye ring showed no sign of delamination and reported a reject rate of 0.6%. They determined that the door mechanism produced after February 2025 did not present the issue.

After new reports of loose rear leaf on June 23 and June 25, 2025, and a third on July 30, 2025, but this time affecting the front leaf, LR-TEK was contacted to evaluate the situation. The uninstalled service door mechanism, as well as those installed in undelivered vehicles, were inspected to determine when they had been manufactured and understand the source of the problem.

On September 4, 2025, it was decided to recall all vehicles in which LR-TEK service door mechanism has been installed.

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Micro Bird is not aware of any other claim or complaints or any incidents regarding this defect

Related NHTSA Recall Number:

Description of Remedy

Remedy Type:

Consumer Advisories: Do Not Drive Park Outside

Description of remedy program:

Micro Bird Corporation will provide field inspection and, if necessary, modification instructions to mitigate this recall at no charge. It will be the responsibility of the bus owners to have their vehicle(s) inspected and corrected by a Micro Bird dealer. The dealers will inspect service door mechanism and if it is found out that a rod-eye ring shows sign of being delaminated or in the process of delaminating, repairing it.

Owners who have incurred costs to obtain a remedy for the defect addressed by this recall campaign in advance of notification and have not already submitted a claim on warranty, may submit their claims to Micro Bird Corporation. Reimbursement, in part or in full, will be provided upon approval of the claim.

How remedy component differs from recalled component:

Identify how/when recall condition was corrected in production:

Reimbursement Plan

Description of reimbursement program:

Period of reimbursement:

Costs to be reimbursed:

Address for reimbursement claims:

Recall Schedule

Description of recall schedule:

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Micro Bird Corporation will notify dealers via emails and written notifications will be sent to recalled vehicles owners.

Planned Dealer Notification Date: Oct 06, 2025 - Oct 10, 2025

No Dealers

Planned Interim Owner Notification Date:

No Owners

Planned Remedy Owner Notification Date: Nov 03, 2025 - Nov 07, 2025

Phased Recall

Date when VIN will be searchable: