



U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

## Part 573 Safety Recall Report

## 25V595

**Manufacturer Name:** Toyota Motor Engineering & Manufacturing

**Submission Date:** Apr 17, 2026

**NHTSA Recall No.:** 25V595

**Manufacturer Recall No.:** See Part 573 Report

### Manufacturer Information

### Population

**Manufacturer Name:** Toyota Motor Engineering & Manufacturing

**Address:** 6565 Headquarters Drive  
Plano TX, 75024

**Total number of potentially involved:** 591,377

**Estimated percentage with defect:** 100%

### Vehicle Information

**Vehicle 1:** 2024-2025 LEXUS LS

**Product Category:** Light Vehicles

**Product Type:**

**Fuel / Propulsion:**

**Production Dates:** Oct 16, 2023 - Nov 05, 2024

**Number of potentially involved:** 1,937

**Descriptive Information:**

(1) Although the involved vehicles are within the above production period range, not all vehicles in this range were sold in the U.S.

(2) This issue only involves vehicles in the above production range which have a 12.3-inch monitor combination meter with specific software designed by a specific supplier. Other Toyota and Lexus vehicles either are not equipped with this combination meter, have a different memory device, or have different software.

100% of the involved vehicles contain a combination meter system with the software programming described in Section 5 below. Whether the issue, in each case, will cause the monitor to go blank depends on the combination meter operation time as described.

**Vehicle 2:** 2025-2025 TOYOTA 4RUNNER

**Product Category:** Light Vehicles

**Product Type:**

**Fuel / Propulsion:**

**Production Dates:** Aug 06, 2024 - Aug 09, 2024

**Number of potentially involved:** 7

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(1) Although the involved vehicles are within the above production period range, not all vehicles in this range were sold in the U.S.

(2) This issue only involves vehicles in the above production range which have a 12.3-inch monitor combination meter with specific software designed by a specific supplier. Other Toyota and Lexus vehicles either are not equipped with this combination meter, have a different memory device, or have different software.

100% of the involved vehicles contain a combination meter system with the software programming described in Section 5 below. Whether the issue, in each case, will cause the monitor to go blank depends on the combination meter operation time as described.

**Vehicle 3:** 2025-2025 LEXUS RX

**Product Category:** Light Vehicles

**Product Type:**

**Fuel / Propulsion:**

**Production Dates:** Jun 24, 2024 - Nov 07, 2024

**Number of potentially involved:** 10

**Descriptive Information:**

(1) Although the involved vehicles are within the above production period range, not all vehicles in this range were sold in the U.S.

(2) This issue only involves vehicles in the above production range which have a 12.3-inch monitor combination meter with specific software designed by a specific supplier. Other Toyota and Lexus vehicles either are not equipped with this combination meter, have a different memory device, or have different software.

100% of the involved vehicles contain a combination meter system with the software programming described in Section 5 below. Whether the issue, in each case, will cause the monitor to go blank depends on the combination meter operation time as described.

**Vehicle 4:** 2024-2025 LEXUS TX

**Product Category:** Light Vehicles

**Product Type:**

**Fuel / Propulsion:**

**Production Dates:** Mar 13, 2023 - Dec 16, 2024

**Number of potentially involved:** 32,999

**Descriptive Information:**

(1) Although the involved vehicles are within the above production period range, not all vehicles in this range were sold in the U.S.

(2) This issue only involves vehicles in the above production range which have a 12.3-inch monitor combination meter with specific software designed by a specific supplier. Other Toyota and Lexus vehicles either are not equipped with this combination meter, have a different memory device, or have different software.

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100% of the involved vehicles contain a combination meter system with the software programming described in Section 5 below. Whether the issue, in each case, will cause the monitor to go blank depends on the combination meter operation time as described.

**Vehicle 5:** 2023-2024 TOYOTA VENZA

**Product Category:** Light Vehicles

**Product Type:**

**Fuel / Propulsion:**

**Production Dates:** Oct 04, 2022 - Sep 05, 2024

**Number of potentially involved:** 26,934

**Descriptive Information:**

(1) Although the involved vehicles are within the above production period range, not all vehicles in this range were sold in the U.S.

(2) This issue only involves vehicles in the above production range which have a 12.3-inch monitor combination meter with specific software designed by a specific supplier. Other Toyota and Lexus vehicles either are not equipped with this combination meter, have a different memory device, or have different software.

100% of the involved vehicles contain a combination meter system with the software programming described in Section 5 below. Whether the issue, in each case, will cause the monitor to go blank depends on the combination meter operation time as described.

**Vehicle 6:** 2023-2025 TOYOTA CROWN

**Product Category:** Light Vehicles

**Product Type:**

**Fuel / Propulsion:**

**Production Dates:** May 30, 2024 - Oct 28, 2024

**Number of potentially involved:** 39,165

**Descriptive Information:**

(1) Although the involved vehicles are within the above production period range, not all vehicles in this range were sold in the U.S.

(2) This issue only involves vehicles in the above production range which have a 12.3-inch monitor combination meter with specific software designed by a specific supplier. Other Toyota and Lexus vehicles either are not equipped with this combination meter, have a different memory device, or have different software.

100% of the involved vehicles contain a combination meter system with the software programming described in Section 5 below. Whether the issue, in each case, will cause the monitor to go blank depends on the combination meter operation time as described.

**Vehicle 7:** 2025-2025 TOYOTA CROWN SIGNIA

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(1) Although the involved vehicles are within the above production period range, not all vehicles in this range were sold in the U.S.

(2) This issue only involves vehicles in the above production range which have a 12.3-inch monitor combination meter with specific software designed by a specific supplier. Other Toyota and Lexus vehicles either are not equipped with this combination meter, have a different memory device, or have different software.

100% of the involved vehicles contain a combination meter system with the software programming described in Section 5 below. Whether the issue, in each case, will cause the monitor to go blank depends on the combination meter operation time as described.

**Vehicle 8:** 2025-2025 TOYOTA CAMRY**Product Category:** Light Vehicles**Product Type:****Fuel / Propulsion:****Production Dates:** Apr 02, 2024 - Nov 22, 2024**Number of potentially involved:** 49,865**Descriptive Information:**

(1) Although the involved vehicles are within the above production period range, not all vehicles in this range were sold in the U.S.

(2) This issue only involves vehicles in the above production range which have a 12.3-inch monitor combination meter with specific software designed by a specific supplier. Other Toyota and Lexus vehicles either are not equipped with this combination meter, have a different memory device, or have different software.

100% of the involved vehicles contain a combination meter system with the software programming described in Section 5 below. Whether the issue, in each case, will cause the monitor to go blank depends on the combination meter operation time as described.

**Vehicle 9:** 2024-2025 TOYOTA TACOMA**Product Category:** Light Vehicles**Product Type:****Fuel / Propulsion:****Production Dates:** Dec 14, 2023 - Nov 14, 2024

**Part 573 Safety Recall Report****25V595****Number of potentially involved:** 107,983**Descriptive Information:**

(1) Although the involved vehicles are within the above production period range, not all vehicles in this range were sold in the U.S.

(2) This issue only involves vehicles in the above production range which have a 12.3-inch monitor combination meter with specific software designed by a specific supplier. Other Toyota and Lexus vehicles either are not equipped with this combination meter, have a different memory device, or have different software.

100% of the involved vehicles contain a combination meter system with the software programming described in Section 5 below. Whether the issue, in each case, will cause the monitor to go blank depends on the combination meter operation time as described.

**Vehicle 10:** 2024-2025 TOYOTA GRAND HIGHLANDER**Product Category:** Light Vehicles**Product Type:****Fuel / Propulsion:****Production Dates:** Jan 05, 2023 - Jan 02, 2025**Number of potentially involved:** 76,677**Descriptive Information:**

(1) Although the involved vehicles are within the above production period range, not all vehicles in this range were sold in the U.S.

(2) This issue only involves vehicles in the above production range which have a 12.3-inch monitor combination meter with specific software designed by a specific supplier. Other Toyota and Lexus vehicles either are not equipped with this combination meter, have a different memory device, or have different software.

100% of the involved vehicles contain a combination meter system with the software programming described in Section 5 below. Whether the issue, in each case, will cause the monitor to go blank depends on the combination meter operation time as described.

**Vehicle 11:** 2023-2025 TOYOTA HIGHLANDER**Product Category:** Light Vehicles**Product Type:****Fuel / Propulsion:****Production Dates:** Jun 06, 2022 - Nov 13, 2024**Number of potentially involved:** 84,172**Descriptive Information:**

(1) Although the involved vehicles are within the above production period range, not all vehicles in this range were sold in the U.S.

(2) This issue only involves vehicles in the above production range which have a 12.3-inch monitor combination meter with specific software designed by a specific supplier. Other Toyota and Lexus

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vehicles either are not equipped with this combination meter, have a different memory device, or have different software.

100% of the involved vehicles contain a combination meter system with the software programming described in Section 5 below. Whether the issue, in each case, will cause the monitor to go blank depends on the combination meter operation time as described.

**Vehicle 12:** 2023-2025 TOYOTA RAV4

**Product Category:** Light Vehicles

**Product Type:**

**Fuel / Propulsion:**

**Production Dates:** Jun 20, 2022 - Feb 28, 2025

**Number of potentially involved:** 113,286

**Descriptive Information:**

(1) Although the involved vehicles are within the above production period range, not all vehicles in this range were sold in the U.S.

(2) This issue only involves vehicles in the above production range which have a 12.3-inch monitor combination meter with specific software designed by a specific supplier. Other Toyota and Lexus vehicles either are not equipped with this combination meter, have a different memory device, or have different software.

100% of the involved vehicles contain a combination meter system with the software programming described in Section 5 below. Whether the issue, in each case, will cause the monitor to go blank depends on the combination meter operation time as described.

**Vehicle 13:** 2023-2025 TOYOTA RAV4 PRIME

**Product Category:** Light Vehicles

**Product Type:**

**Fuel / Propulsion:**

**Production Dates:** Jun 17, 2022 - Sep 16, 2024

**Number of potentially involved:** 33,001

**Descriptive Information:**

(1) Although the involved vehicles are within the above production period range, not all vehicles in this range were sold in the U.S.

(2) This issue only involves vehicles in the above production range which have a 12.3-inch monitor combination meter with specific software designed by a specific supplier. Other Toyota and Lexus vehicles either are not equipped with this combination meter, have a different memory device, or have different software.

100% of the involved vehicles contain a combination meter system with the software programming described in Section 5 below. Whether the issue, in each case, will cause the monitor to go blank depends on the combination meter operation time as described.

**Part 573 Safety Recall Report****25V595****Vehicle 14:** 2023-2025 TOYOTA GR COROLLA**Product Category:** Light Vehicles**Product Type:****Fuel / Propulsion:****Production Dates:** Jun 20, 2022 - Sep 26, 2024**Number of potentially involved:** 11,530**Descriptive Information:**

(1) Although the involved vehicles are within the above production period range, not all vehicles in this range were sold in the U.S.

(2) This issue only involves vehicles in the above production range which have a 12.3-inch monitor combination meter with specific software designed by a specific supplier. Other Toyota and Lexus vehicles either are not equipped with this combination meter, have a different memory device, or have different software.

100% of the involved vehicles contain a combination meter system with the software programming described in Section 5 below. Whether the issue, in each case, will cause the monitor to go blank depends on the combination meter operation time as described.

**Defect / Noncompliance Description****Description of the defect or noncompliance:**

The subject vehicles are equipped with a combination meter system where various information is displayed (telltale and indicator lights, vehicle gauges, messages, etc.) in a 12.3-inch display monitor in the instrument panel. Due to improper programming of the combination meter, unnecessary data is repeatedly written to a memory device in the combination meter when the combination meter operates, causing the memory device to deteriorate earlier than intended. If this occurs, the 12.3-in monitor will not be displayed at ignition on and will remain in this state. If the vehicle is driven without a working 12.3-in monitor and certain malfunctions occur during that drive, there is a possibility that indicators, such as brake system or tire pressure warning system, for those malfunctions could be missed if the driver does not notice the redundant notification on the center multimedia screen. Depending on the malfunction, continuous driving could lead to an increased risk of a crash or an increased risk of injury in the event of a crash.

**FMVSS1:****FMVSS2:****Description of the safety risk, including crash, fire, death, injury:**

If the vehicle is driven without a working 12.3-in monitor and certain malfunctions occur during that drive, there is a possibility that indicators, such as brake system or tire pressure warning system, for those malfunctions could be missed if the driver does not notice the redundant notification on the center multimedia screen. Depending on the malfunction, continuous driving could lead to an increased risk of a crash or an increased risk of injury in the event of a crash.

**Description of the cause:**

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Identification of any warning that can occur:

### Component Manufacturer

**Tier of Supplier:**

**Supplier Type:**

**Name:** DENSO Corporation

**Address:** 1-1 Showa-cho  
Aichi-pref  
Kariya-city Foreign States, 448-8661

**Country:** Japan

### Involved Components

**Component Name 1:** Meter Assy, Combination

**Component Description:** Combination Meter

**Component Part Number:** 83800-3AT11

**Component Name 2:** Meter Assy, Combination

**Component Description:** Combination Meter

**Component Part Number:** 83800-3AT12

**Component Name 3:** Meter Assy, Combination

**Component Description:** Combination Meter

**Component Part Number:** 83800-3AU70

**Component Name 4:** Meter Assy, Combination

**Component Description:** Combination Meter

**Component Part Number:** 83800-3AU71

**Component Name 5:** Meter Assy, Combination

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**Component Description:** Combination Meter  
**Component Part Number:** 83800-35V00

**Component Name 6:** Meter Assy, Combination  
**Component Description:** Combination Meter  
**Component Part Number:** 83800-35V10

**Component Name 7:** Meter Assy, Combination  
**Component Description:** Combination Meter  
**Component Part Number:** 83800-3AT10

**Component Name 8:** Meter Assy, Combination  
**Component Description:** Combination Meter  
**Component Part Number:** 83800-3AY20

**Component Name 9:** Meter Assy, Combination  
**Component Description:** Combination Meter  
**Component Part Number:** 83800-3AY30

**Component Name 10:** Meter Assy, Combination  
**Component Description:** Combination Meter  
**Component Part Number:** 83800-3AU72

**Component Name 11:** Meter Assy, Combination  
**Component Description:** Combination Meter  
**Component Part Number:** 83800-3AV20

**Component Name 12:** Meter Assy, Combination  
**Component Description:** Combination Meter  
**Component Part Number:** 83800-3AV21

**Component Name 13:** Meter Assy, Combination

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**Component Description:** Combination Meter  
**Component Part Number:** 83800-3AV22

**Component Name 14:** Meter Assy, Combination  
**Component Description:** Combination Meter  
**Component Part Number:** 83800-3AV30

**Component Name 15:** Meter Assy, Combination  
**Component Description:** Combination Meter  
**Component Part Number:** 83800-3AV31

**Component Name 16:** Meter Assy, Combination  
**Component Description:** Combination Meter  
**Component Part Number:** 83800-3AV32

**Component Name 17:** Meter Assy, Combination  
**Component Description:** Combination Meter  
**Component Part Number:** 83800-3AX70

**Component Name 18:** Meter Assy, Combination  
**Component Description:** Combination Meter  
**Component Part Number:** 83800-3AX80

**Component Name 19:** Meter Assy, Combination  
**Component Description:** Combination Meter  
**Component Part Number:** 83800-3AX90

**Component Name 20:** Meter Assy, Combination  
**Component Description:** Combination Meter  
**Component Part Number:** 83800-3AY00

**Component Name 21:** Meter Assy, Combination

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**Component Description:** Combination Meter  
**Component Part Number:** 83800-3AY10

**Component Name 22:** Meter Assy, Combination  
**Component Description:** Combination Meter  
**Component Part Number:** 83800-0RE61

**Component Name 23:** Meter Assy, Combination  
**Component Description:** Combination Meter  
**Component Part Number:** 83800-0RE80

**Component Name 24:** Meter Assy, Combination  
**Component Description:** Combination Meter  
**Component Part Number:** 83800-3AY40

**Component Name 25:** Meter Assy, Combination  
**Component Description:** Combination Meter  
**Component Part Number:** 83800-3AW90

**Component Name 26:** Meter Assy, Combination  
**Component Description:** Combination Meter  
**Component Part Number:** 83800-0EW90

**Component Name 27:** Meter Assy, Combination  
**Component Description:** Combination Meter  
**Component Part Number:** 83800-AQ040

**Component Name 28:** Meter Assy, Combination  
**Component Description:** Combination Meter  
**Component Part Number:** 83800-AQ041

**Component Name 29:** Meter Assy, Combination

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**Component Description:** Combination Meter  
**Component Part Number:** 83800-3AT00

**Component Name 30:** Meter Assy, Combination  
**Component Description:** Combination Meter  
**Component Part Number:** 83800-3AT01

**Component Name 31:** Meter Assy, Combination  
**Component Description:** Combination Meter  
**Component Part Number:** 83800-3AT02

**Component Name 32:** Meter Assy, Combination  
**Component Description:** Combination Meter  
**Component Part Number:** 83800-0EW91

**Component Name 33:** Meter Assy, Combination  
**Component Description:** Combination Meter  
**Component Part Number:** 83800-0EZ60

**Component Name 34:** Meter Assy, Combination  
**Component Description:** Combination Meter  
**Component Part Number:** 83800-0EZ61

**Component Name 35:** Meter Assy, Combination  
**Component Description:** Combination Meter  
**Component Part Number:** 83800-0EZ70

**Component Name 36:** Meter Assy, Combination  
**Component Description:** Combination Meter  
**Component Part Number:** 83800-0EZ71

**Component Name 37:** Meter Assy, Combination

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**Component Description:** Combination Meter  
**Component Part Number:** 83800-1AQ70

**Component Name 38:** Meter Assy, Combination  
**Component Description:** Combination Meter  
**Component Part Number:** 83800-1AQ71

**Component Name 39:** Meter Assy, Combination  
**Component Description:** Combination Meter  
**Component Part Number:** 83800-1AQ72

**Component Name 40:** Meter Assy, Combination  
**Component Description:** Combination Meter  
**Component Part Number:** 83800-1AQ73

**Component Name 41:** Meter Assy, Combination  
**Component Description:** Combination Meter  
**Component Part Number:** 83800-0EX60

**Component Name 42:** Meter Assy, Combination  
**Component Description:** Combination Meter  
**Component Part Number:** 83800-0EX61

**Component Name 43:** Meter Assy, Combination  
**Component Description:** Combination Meter  
**Component Part Number:** 83800-0EX80

**Component Name 44:** Meter Assy, Combination  
**Component Description:** Combination Meter  
**Component Part Number:** 83800-0EX81

**Component Name 45:** Meter Assy, Combination

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**Component Description:** Combination Meter  
**Component Part Number:** 83800-0EY00

**Component Name 46:** Meter Assy, Combination  
**Component Description:** Combination Meter  
**Component Part Number:** 83800-0EY01

**Component Name 47:** Meter Assy, Combination  
**Component Description:** Combination Meter  
**Component Part Number:** 83800-0EY20

**Component Name 48:** Meter Assy, Combination  
**Component Description:** Combination Meter  
**Component Part Number:** 83800-0EY21

**Component Name 49:** Meter Assy, Combination  
**Component Description:** Combination Meter  
**Component Part Number:** 83A00-0E340

**Component Name 50:** Meter Assy, Combination  
**Component Description:** Combination Meter  
**Component Part Number:** 83800-4AB60

**Component Name 51:** Meter Assy, Combination  
**Component Description:** Combination Meter  
**Component Part Number:** 83800-4AB61

**Component Name 52:** Meter Assy, Combination  
**Component Description:** Combination Meter  
**Component Part Number:** 83800-0RE60

**Component Name 53:** Meter Assy, Combination

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**Component Description:** Combination Meter  
**Component Part Number:** 83800-0RE81

**Component Name 54:** Meter Assy, Combination  
**Component Description:** Combination Meter  
**Component Part Number:** 83800-4AD90

**Component Name 55:** Meter Assy, Combination  
**Component Description:** Combination Meter  
**Component Part Number:** 83800-4AD91

**Component Name 56:** Meter Assy, Combination  
**Component Description:** Combination Meter  
**Component Part Number:** 83800-4AD92

**Component Name 57:** Meter Assy, Combination  
**Component Description:** Combination Meter  
**Component Part Number:** 83800-AK040

**Component Name 58:** Meter Assy, Combination  
**Component Description:** Combination Meter  
**Component Part Number:** 83800-AK041

**Component Name 59:** Meter Assy, Combination  
**Component Description:** Combination Meter  
**Component Part Number:** 83800-AK050

**Component Name 60:** Meter Assy, Combination  
**Component Description:** Combination Meter  
**Component Part Number:** 83800-AK051

**Component Name 61:** Meter Assy, Combination

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**Component Description:** Combination Meter  
**Component Part Number:** 83800-4DK90

**Component Name 62:** Meter Assy, Combination  
**Component Description:** Combination Meter  
**Component Part Number:** 83800-4DK91

**Component Name 63:** Meter Assy, Combination  
**Component Description:** Combination Meter  
**Component Part Number:** 83800-50W70

**Component Name 64:** Meter Assy, Combination  
**Component Description:** Combination Meter  
**Component Part Number:** 83A00-0E341

**Component Name 65:** Meter Assy, Combination  
**Component Description:** Combination Meter  
**Component Part Number:** 83A00-0E410

**Component Name 66:** Meter Assy, Combination  
**Component Description:** Combination Meter  
**Component Part Number:** 83A00-0E411

**Component Name 67:** Meter Assy, Combination  
**Component Description:** Combination Meter  
**Component Part Number:** 83A00-0E430

**Component Name 68:** Meter Assy, Combination  
**Component Description:** Combination Meter  
**Component Part Number:** 83A00-0E431

**Component Name 69:** Meter Assy, Combination

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**Component Description:** Combination Meter  
**Component Part Number:** 83A00-0E450

**Component Name 70:** Meter Assy, Combination  
**Component Description:** Combination Meter  
**Component Part Number:** 83A00-0E451

**Component Name 71:** Meter Assy, Combination  
**Component Description:** Combination Meter  
**Component Part Number:** 83800-4AB40

**Component Name 72:** Meter Assy, Combination  
**Component Description:** Combination Meter  
**Component Part Number:** 83800-4AB41

**Component Name 73:** Meter Assy, Combination  
**Component Description:** Combination Meter  
**Component Part Number:** 83800-50W71

**Component Name 74:** Meter Assy, Combination  
**Component Description:** Combination Meter  
**Component Part Number:** 83800-50W72

**Component Name 75:** Meter Assy, Combination  
**Component Description:** Combination Meter  
**Component Part Number:** 83800-50X20

**Component Name 76:** Meter Assy, Combination  
**Component Description:** Combination Meter  
**Component Part Number:** 83800-50X21

**Component Name 77:** Meter Assy, Combination

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**Component Description:** Combination Meter  
**Component Part Number:** 83800-50X22

**Component Name 78:** Meter Assy, Combination  
**Component Description:** Combination Meter  
**Component Part Number:** 83800-50X80

**Component Name 79:** Meter Assy, Combination  
**Component Description:** Combination Meter  
**Component Part Number:** 83800-50X81

**Component Name 80:** Meter Assy, Combination  
**Component Description:** Combination Meter  
**Component Part Number:** 83800-50X82

**Component Name 81:** Meter Assy, Combination  
**Component Description:** Combination Meter  
**Component Part Number:** 83800-0EL50

**Component Name 82:** Meter Assy, Combination  
**Component Description:** Combination Meter  
**Component Part Number:** 83800-0EP10

**Component Name 83:** Meter Assy, Combination  
**Component Description:** Combination Meter  
**Component Part Number:** 83800-0ET80

**Component Name 84:** Meter Assy, Combination  
**Component Description:** Combination Meter  
**Component Part Number:** 83800-0ET90

**Component Name 85:** Meter Assy, Combination

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**Component Description:** Combination Meter

**Component Part Number:** 83800-0EW50

**Component Name 86:** Meter Assy, Combination

**Component Description:** Combination Meter

**Component Part Number:** 83800-0EW60

**Component Name 87:** Meter Assy, Combination

**Component Description:** Combination Meter

**Component Part Number:** 83A00-0E240

## Chronology

February 2024 – July 2025

After receiving a dealer technical report in February 2024, Toyota investigated an issue involving the 12.3-inch monitor combination meter and found that the software was unnecessarily writing to the memory device at an abnormally large rate. The investigation found that this could cause the monitor to go blank at IG-On because the memory device deteriorates earlier than intended and would fail.

July 2025

Toyota assessed various functions that could be impacted by a blank combination meter monitor. In this assessment, Toyota observed that the vast majority of tell-tales and indicator lights (e.g., check engine light, fuel status, turn signals) have redundant information in the center multimedia display, providing sufficient information to the driver.

Based on these assessments, Toyota determined that there is no unreasonable risk to safety presented by this issue. As a result, on July 10, 2025, Toyota decided to conduct a Customer Satisfaction Campaign. On July 15, 2025, Toyota called NHTSA to inform the Agency of its assessment of the issue and to explain the filing of its Foreign Recall Report.

September 2025

On September 2, 2025, Toyota met with NHTSA to discuss this issue and explain its assessment in further detail. While Toyota continues to believe that its assessment of this condition is appropriate, on September 5, 2025 it decided to conduct a voluntary safety recall campaign in response to NHTSA's feedback on this issue.

As of September 5, 2025, based on a diligent review of records, Toyota's best engineering judgement is that there are 14 Toyota Field Technical Reports and 381 warranty claims regarding the 12.3-in blank

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combination meter monitor on the subject vehicles that have been received from U.S. sources that relate or may relate to this condition.

**Related NHTSA Recall Number:**

## Description of Remedy

**Remedy Type:**

**Consumer Advisories:**  Do Not Drive  Park Outside

**Description of remedy program:**

All known owners of the subject vehicles will be notified to return their vehicles to a Toyota or Lexus dealer. For all involved non-PHEV vehicles, the dealer will update the programming of the combination meter, at no cost. The software update will also be made available over the air (OTA) for certain non-PHEV vehicles that support this function. For all involved PHEV vehicles, the dealer will inspect the combination meter and, depending on inspection results, update the programming of the combination meter or replace the combination meter with a new one, at no cost.

**How remedy component differs from recalled component:**

**Identify how/when recall condition was corrected in production:**

## Reimbursement Plan

Manufacturer used general reimbursement plan on file.

## Recall Schedule

**Description of recall schedule:**

Notifications to owners of the affected vehicles will occur by November 10, 2025. A copy of the draft owner notification will be submitted as soon as it is available. Notifications to distributors/dealers will be sent on September 11, 2025. Copies of dealer communications will be submitted as they are issued.

**Planned Dealer Notification Date:** Sep 11, 2025 - Sep 11, 2025  No Dealers

**Planned Interim Owner Notification Date:**  No Owners

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**Planned Remedy Owner Notification Date:** Oct 27, 2025 - Nov 10, 2025  Phased Recall

**Date when VIN will be searchable:**