



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

25V595

Manufacturer Name: Toyota Motor Engineering & Manufacturing

Submission Date: Sep 16, 2025

NHTSA Recall No.: 25V595

Manufacturer Recall No.: See Part 573 Report

Manufacturer Information

Population

Manufacturer Name: Toyota Motor Engineering & Manufacturing

Address: 6565 Headquarters Drive
Plano TX, 75024

Total number of potentially involved: 591,377

Estimated percentage with defect: 100%

Vehicle Information

Vehicle 1: 2023-2025 TOYOTA HIGHLANDER

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: Jun 06, 2022 - Nov 13, 2024

Number of potentially involved: 84,172

Descriptive Information:

(1) Although the involved vehicles are within the above production period range, not all vehicles in this range were sold in the U.S.

(2) This issue only involves vehicles in the above production range which have a 12.3-inch monitor combination meter with specific software designed by a specific supplier. Other Toyota and Lexus vehicles either are not equipped with this combination meter, have a different memory device, or have different software.

100% of the involved vehicles contain a combination meter system with the software programming described in Section 5 below. Whether the issue, in each case, will cause the monitor to go blank depends on the combination meter operation time as described.

Vehicle 2: 2025-2025 TOYOTA 4RUNNER

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: Aug 06, 2024 - Aug 09, 2024

Number of potentially involved: 7

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Descriptive Information:

(1) Although the involved vehicles are within the above production period range, not all vehicles in this range were sold in the U.S.

(2) This issue only involves vehicles in the above production range which have a 12.3-inch monitor combination meter with specific software designed by a specific supplier. Other Toyota and Lexus vehicles either are not equipped with this combination meter, have a different memory device, or have different software.

100% of the involved vehicles contain a combination meter system with the software programming described in Section 5 below. Whether the issue, in each case, will cause the monitor to go blank depends on the combination meter operation time as described.

Vehicle 3: 2023-2025 TOYOTA RAV4

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: Jun 20, 2022 - Feb 28, 2025

Number of potentially involved: 113,286

Descriptive Information:

(1) Although the involved vehicles are within the above production period range, not all vehicles in this range were sold in the U.S.

(2) This issue only involves vehicles in the above production range which have a 12.3-inch monitor combination meter with specific software designed by a specific supplier. Other Toyota and Lexus vehicles either are not equipped with this combination meter, have a different memory device, or have different software.

100% of the involved vehicles contain a combination meter system with the software programming described in Section 5 below. Whether the issue, in each case, will cause the monitor to go blank depends on the combination meter operation time as described.

Vehicle 4: 2025-2025 TOYOTA CAMRY

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: Apr 02, 2024 - Nov 22, 2024

Number of potentially involved: 49,865

Descriptive Information:

(1) Although the involved vehicles are within the above production period range, not all vehicles in this range were sold in the U.S.

(2) This issue only involves vehicles in the above production range which have a 12.3-inch monitor combination meter with specific software designed by a specific supplier. Other Toyota and Lexus vehicles either are not equipped with this combination meter, have a different memory device, or have different software.

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100% of the involved vehicles contain a combination meter system with the software programming described in Section 5 below. Whether the issue, in each case, will cause the monitor to go blank depends on the combination meter operation time as described.

Vehicle 5: 2023-2025 TOYOTA RAV4 PRIME

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: Jun 17, 2022 - Sep 16, 2024

Number of potentially involved: 33,001

Descriptive Information:

(1) Although the involved vehicles are within the above production period range, not all vehicles in this range were sold in the U.S.

(2) This issue only involves vehicles in the above production range which have a 12.3-inch monitor combination meter with specific software designed by a specific supplier. Other Toyota and Lexus vehicles either are not equipped with this combination meter, have a different memory device, or have different software.

100% of the involved vehicles contain a combination meter system with the software programming described in Section 5 below. Whether the issue, in each case, will cause the monitor to go blank depends on the combination meter operation time as described.

Vehicle 6: 2025-2025 LEXUS RX

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: Jun 24, 2024 - Nov 07, 2024

Number of potentially involved: 10

Descriptive Information:

(1) Although the involved vehicles are within the above production period range, not all vehicles in this range were sold in the U.S.

(2) This issue only involves vehicles in the above production range which have a 12.3-inch monitor combination meter with specific software designed by a specific supplier. Other Toyota and Lexus vehicles either are not equipped with this combination meter, have a different memory device, or have different software.

100% of the involved vehicles contain a combination meter system with the software programming described in Section 5 below. Whether the issue, in each case, will cause the monitor to go blank depends on the combination meter operation time as described.

Vehicle 7: 2024-2025 TOYOTA GRAND HIGHLANDER

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(1) Although the involved vehicles are within the above production period range, not all vehicles in this range were sold in the U.S.

(2) This issue only involves vehicles in the above production range which have a 12.3-inch monitor combination meter with specific software designed by a specific supplier. Other Toyota and Lexus vehicles either are not equipped with this combination meter, have a different memory device, or have different software.

100% of the involved vehicles contain a combination meter system with the software programming described in Section 5 below. Whether the issue, in each case, will cause the monitor to go blank depends on the combination meter operation time as described.

Vehicle 8: 2023-2025 TOYOTA GR COROLLA**Product Category:** Light Vehicles**Product Type:****Fuel / Propulsion:****Production Dates:** Jun 20, 2022 - Sep 26, 2024**Number of potentially involved:** 11,530**Descriptive Information:**

(1) Although the involved vehicles are within the above production period range, not all vehicles in this range were sold in the U.S.

(2) This issue only involves vehicles in the above production range which have a 12.3-inch monitor combination meter with specific software designed by a specific supplier. Other Toyota and Lexus vehicles either are not equipped with this combination meter, have a different memory device, or have different software.

100% of the involved vehicles contain a combination meter system with the software programming described in Section 5 below. Whether the issue, in each case, will cause the monitor to go blank depends on the combination meter operation time as described.

Vehicle 9: 2024-2025 LEXUS TX**Product Category:** Light Vehicles**Product Type:****Fuel / Propulsion:****Production Dates:** Mar 13, 2023 - Dec 16, 2024

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Number of potentially involved: 32,999

Descriptive Information:

(1) Although the involved vehicles are within the above production period range, not all vehicles in this range were sold in the U.S.

(2) This issue only involves vehicles in the above production range which have a 12.3-inch monitor combination meter with specific software designed by a specific supplier. Other Toyota and Lexus vehicles either are not equipped with this combination meter, have a different memory device, or have different software.

100% of the involved vehicles contain a combination meter system with the software programming described in Section 5 below. Whether the issue, in each case, will cause the monitor to go blank depends on the combination meter operation time as described.

Vehicle 10: 2025-2025 TOYOTA CROWN SIGNIA

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: Nov 10, 2023 - Dec 03, 2024

Number of potentially involved: 13,811

Descriptive Information:

(1) Although the involved vehicles are within the above production period range, not all vehicles in this range were sold in the U.S.

(2) This issue only involves vehicles in the above production range which have a 12.3-inch monitor combination meter with specific software designed by a specific supplier. Other Toyota and Lexus vehicles either are not equipped with this combination meter, have a different memory device, or have different software.

100% of the involved vehicles contain a combination meter system with the software programming described in Section 5 below. Whether the issue, in each case, will cause the monitor to go blank depends on the combination meter operation time as described.

Vehicle 11: 2023-2025 TOYOTA CROWN

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: May 30, 2024 - Oct 28, 2024

Number of potentially involved: 39,165

Descriptive Information:

(1) Although the involved vehicles are within the above production period range, not all vehicles in this range were sold in the U.S.

(2) This issue only involves vehicles in the above production range which have a 12.3-inch monitor combination meter with specific software designed by a specific supplier. Other Toyota and Lexus

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vehicles either are not equipped with this combination meter, have a different memory device, or have different software.

100% of the involved vehicles contain a combination meter system with the software programming described in Section 5 below. Whether the issue, in each case, will cause the monitor to go blank depends on the combination meter operation time as described.

Vehicle 12: 2023-2024 TOYOTA VENZA

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: Oct 04, 2022 - Sep 05, 2024

Number of potentially involved: 26,934

Descriptive Information:

(1) Although the involved vehicles are within the above production period range, not all vehicles in this range were sold in the U.S.

(2) This issue only involves vehicles in the above production range which have a 12.3-inch monitor combination meter with specific software designed by a specific supplier. Other Toyota and Lexus vehicles either are not equipped with this combination meter, have a different memory device, or have different software.

100% of the involved vehicles contain a combination meter system with the software programming described in Section 5 below. Whether the issue, in each case, will cause the monitor to go blank depends on the combination meter operation time as described.

Vehicle 13: 2024-2025 TOYOTA TACOMA

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: Dec 14, 2023 - Nov 14, 2024

Number of potentially involved: 107,983

Descriptive Information:

(1) Although the involved vehicles are within the above production period range, not all vehicles in this range were sold in the U.S.

(2) This issue only involves vehicles in the above production range which have a 12.3-inch monitor combination meter with specific software designed by a specific supplier. Other Toyota and Lexus vehicles either are not equipped with this combination meter, have a different memory device, or have different software.

100% of the involved vehicles contain a combination meter system with the software programming described in Section 5 below. Whether the issue, in each case, will cause the monitor to go blank depends on the combination meter operation time as described.

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Vehicle 14: 2024-2025 LEXUS LS

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: Oct 16, 2023 - Nov 05, 2024

Number of potentially involved: 1,937

Descriptive Information:

(1) Although the involved vehicles are within the above production period range, not all vehicles in this range were sold in the U.S.

(2) This issue only involves vehicles in the above production range which have a 12.3-inch monitor combination meter with specific software designed by a specific supplier. Other Toyota and Lexus vehicles either are not equipped with this combination meter, have a different memory device, or have different software.

100% of the involved vehicles contain a combination meter system with the software programming described in Section 5 below. Whether the issue, in each case, will cause the monitor to go blank depends on the combination meter operation time as described.

Defect / Noncompliance Description

Description of the defect or noncompliance:

The subject vehicles are equipped with a combination meter system where various information is displayed (telltale and indicator lights, vehicle gauges, messages, etc.) in a 12.3-inch display monitor in the instrument panel. Due to improper programming of the combination meter, unnecessary data is repeatedly written to a memory device in the combination meter when the combination meter operates, causing the memory device to deteriorate earlier than intended. If this occurs, the 12.3-in monitor will not be displayed at ignition on and will remain in this state. If the vehicle is driven without a working 12.3-in monitor and certain malfunctions occur during that drive, there is a possibility that indicators, such as brake system or tire pressure warning system, for those malfunctions could be missed if the driver does not notice the redundant notification on the center multimedia screen. Depending on the malfunction, continuous driving could lead to an increased risk of a crash or an increased risk of injury in the event of a crash.

FMVSS1:

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

If the vehicle is driven without a working 12.3-in monitor and certain malfunctions occur during that drive, there is a possibility that indicators, such as brake system or tire pressure warning system, for those malfunctions could be missed if the driver does not notice the redundant notification on the center multimedia screen. Depending on the malfunction, continuous driving could lead to an increased risk of a crash or an increased risk of injury in the event of a crash.

Description of the cause:

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Identification of any warning that can occur:

Component Manufacturer

Tier of Supplier:

Supplier Type:

Name: DENSO Corporation

Address: 1-1 Showa-cho
Aichi-pref
Kariya-city Foreign States, 448-8661

Country: Japan

Involved Components

Component Name 1: Meter Assy, Combination

Component Description: Combination Meter

Component Part Number: 83800-3AT11

Component Name 2: Meter Assy, Combination

Component Description: Combination Meter

Component Part Number: 83800-3AT12

Component Name 3: Meter Assy, Combination

Component Description: Combination Meter

Component Part Number: 83800-3AU70

Component Name 4: Meter Assy, Combination

Component Description: Combination Meter

Component Part Number: 83800-3AU71

Component Name 5: Meter Assy, Combination

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Component Description: Combination Meter
Component Part Number: 83800-35V00

Component Name 6: Meter Assy, Combination
Component Description: Combination Meter
Component Part Number: 83800-35V10

Component Name 7: Meter Assy, Combination
Component Description: Combination Meter
Component Part Number: 83800-AQ040

Component Name 8: Meter Assy, Combination
Component Description: Combination Meter
Component Part Number: 83800-AQ041

Component Name 9: Meter Assy, Combination
Component Description: Combination Meter
Component Part Number: 83800-3AT00

Component Name 10: Meter Assy, Combination
Component Description: Combination Meter
Component Part Number: 83800-3AT01

Component Name 11: Meter Assy, Combination
Component Description: Combination Meter
Component Part Number: 83800-3AT02

Component Name 12: Meter Assy, Combination
Component Description: Combination Meter
Component Part Number: 83800-3AT10

Component Name 13: Meter Assy, Combination

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Component Description: Combination Meter
Component Part Number: 83800-3AY20

Component Name 14: Meter Assy, Combination
Component Description: Combination Meter
Component Part Number: 83800-3AY30

Component Name 15: Meter Assy, Combination
Component Description: Combination Meter
Component Part Number: 83800-3AU72

Component Name 16: Meter Assy, Combination
Component Description: Combination Meter
Component Part Number: 83800-3AV20

Component Name 17: Meter Assy, Combination
Component Description: Combination Meter
Component Part Number: 83800-3AV21

Component Name 18: Meter Assy, Combination
Component Description: Combination Meter
Component Part Number: 83800-3AV22

Component Name 19: Meter Assy, Combination
Component Description: Combination Meter
Component Part Number: 83800-3AV30

Component Name 20: Meter Assy, Combination
Component Description: Combination Meter
Component Part Number: 83800-3AV31

Component Name 21: Meter Assy, Combination

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Component Description: Combination Meter
Component Part Number: 83800-3AV32

Component Name 22: Meter Assy, Combination
Component Description: Combination Meter
Component Part Number: 83800-3AX70

Component Name 23: Meter Assy, Combination
Component Description: Combination Meter
Component Part Number: 83800-3AX80

Component Name 24: Meter Assy, Combination
Component Description: Combination Meter
Component Part Number: 83800-3AX90

Component Name 25: Meter Assy, Combination
Component Description: Combination Meter
Component Part Number: 83800-3AY00

Component Name 26: Meter Assy, Combination
Component Description: Combination Meter
Component Part Number: 83800-3AY10

Component Name 27: Meter Assy, Combination
Component Description: Combination Meter
Component Part Number: 83800-0RE61

Component Name 28: Meter Assy, Combination
Component Description: Combination Meter
Component Part Number: 83800-0RE80

Component Name 29: Meter Assy, Combination

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Component Description: Combination Meter
Component Part Number: 83800-3AY40

Component Name 30: Meter Assy, Combination
Component Description: Combination Meter
Component Part Number: 83800-3AW90

Component Name 31: Meter Assy, Combination
Component Description: Combination Meter
Component Part Number: 83800-0EW90

Component Name 32: Meter Assy, Combination
Component Description: Combination Meter
Component Part Number: 83800-0EW91

Component Name 33: Meter Assy, Combination
Component Description: Combination Meter
Component Part Number: 83800-0EZ60

Component Name 34: Meter Assy, Combination
Component Description: Combination Meter
Component Part Number: 83800-0EZ61

Component Name 35: Meter Assy, Combination
Component Description: Combination Meter
Component Part Number: 83800-0EZ70

Component Name 36: Meter Assy, Combination
Component Description: Combination Meter
Component Part Number: 83800-0EZ71

Component Name 37: Meter Assy, Combination

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Component Description: Combination Meter
Component Part Number: 83800-1AQ70

Component Name 38: Meter Assy, Combination
Component Description: Combination Meter
Component Part Number: 83800-1AQ71

Component Name 39: Meter Assy, Combination
Component Description: Combination Meter
Component Part Number: 83800-1AQ72

Component Name 40: Meter Assy, Combination
Component Description: Combination Meter
Component Part Number: 83800-1AQ73

Component Name 41: Meter Assy, Combination
Component Description: Combination Meter
Component Part Number: 83800-0EX60

Component Name 42: Meter Assy, Combination
Component Description: Combination Meter
Component Part Number: 83800-0EX61

Component Name 43: Meter Assy, Combination
Component Description: Combination Meter
Component Part Number: 83800-0EX80

Component Name 44: Meter Assy, Combination
Component Description: Combination Meter
Component Part Number: 83800-0EX81

Component Name 45: Meter Assy, Combination

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Component Description: Combination Meter
Component Part Number: 83800-0EY00

Component Name 46: Meter Assy, Combination
Component Description: Combination Meter
Component Part Number: 83800-0EY01

Component Name 47: Meter Assy, Combination
Component Description: Combination Meter
Component Part Number: 83800-0EY20

Component Name 48: Meter Assy, Combination
Component Description: Combination Meter
Component Part Number: 83800-0EY21

Component Name 49: Meter Assy, Combination
Component Description: Combination Meter
Component Part Number: 83A00-0E340

Component Name 50: Meter Assy, Combination
Component Description: Combination Meter
Component Part Number: 83800-4AB60

Component Name 51: Meter Assy, Combination
Component Description: Combination Meter
Component Part Number: 83800-4AB61

Component Name 52: Meter Assy, Combination
Component Description: Combination Meter
Component Part Number: 83800-0RE60

Component Name 53: Meter Assy, Combination

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Component Description: Combination Meter
Component Part Number: 83800-0RE81

Component Name 54: Meter Assy, Combination
Component Description: Combination Meter
Component Part Number: 83800-4AD90

Component Name 55: Meter Assy, Combination
Component Description: Combination Meter
Component Part Number: 83800-4AD91

Component Name 56: Meter Assy, Combination
Component Description: Combination Meter
Component Part Number: 83800-4AD92

Component Name 57: Meter Assy, Combination
Component Description: Combination Meter
Component Part Number: 83800-AK040

Component Name 58: Meter Assy, Combination
Component Description: Combination Meter
Component Part Number: 83800-AK041

Component Name 59: Meter Assy, Combination
Component Description: Combination Meter
Component Part Number: 83800-AK050

Component Name 60: Meter Assy, Combination
Component Description: Combination Meter
Component Part Number: 83800-AK051

Component Name 61: Meter Assy, Combination

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Component Description: Combination Meter
Component Part Number: 83800-4DK90

Component Name 62: Meter Assy, Combination
Component Description: Combination Meter
Component Part Number: 83800-4DK91

Component Name 63: Meter Assy, Combination
Component Description: Combination Meter
Component Part Number: 83800-50W70

Component Name 64: Meter Assy, Combination
Component Description: Combination Meter
Component Part Number: 83A00-0E341

Component Name 65: Meter Assy, Combination
Component Description: Combination Meter
Component Part Number: 83A00-0E410

Component Name 66: Meter Assy, Combination
Component Description: Combination Meter
Component Part Number: 83A00-0E411

Component Name 67: Meter Assy, Combination
Component Description: Combination Meter
Component Part Number: 83A00-0E430

Component Name 68: Meter Assy, Combination
Component Description: Combination Meter
Component Part Number: 83A00-0E431

Component Name 69: Meter Assy, Combination

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Component Description: Combination Meter
Component Part Number: 83A00-0E450

Component Name 70: Meter Assy, Combination
Component Description: Combination Meter
Component Part Number: 83A00-0E451

Component Name 71: Meter Assy, Combination
Component Description: Combination Meter
Component Part Number: 83800-4AB40

Component Name 72: Meter Assy, Combination
Component Description: Combination Meter
Component Part Number: 83800-4AB41

Component Name 73: Meter Assy, Combination
Component Description: Combination Meter
Component Part Number: 83800-50W71

Component Name 74: Meter Assy, Combination
Component Description: Combination Meter
Component Part Number: 83800-50W72

Component Name 75: Meter Assy, Combination
Component Description: Combination Meter
Component Part Number: 83800-50X20

Component Name 76: Meter Assy, Combination
Component Description: Combination Meter
Component Part Number: 83800-50X21

Component Name 77: Meter Assy, Combination

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Component Description: Combination Meter
Component Part Number: 83800-50X22

Component Name 78: Meter Assy, Combination
Component Description: Combination Meter
Component Part Number: 83800-50X80

Component Name 79: Meter Assy, Combination
Component Description: Combination Meter
Component Part Number: 83800-50X81

Component Name 80: Meter Assy, Combination
Component Description: Combination Meter
Component Part Number: 83800-50X82

Component Name 81: Meter Assy, Combination
Component Description: Combination Meter
Component Part Number: 83800-0EL50

Component Name 82: Meter Assy, Combination
Component Description: Combination Meter
Component Part Number: 83800-0EP10

Component Name 83: Meter Assy, Combination
Component Description: Combination Meter
Component Part Number: 83800-0ET80

Component Name 84: Meter Assy, Combination
Component Description: Combination Meter
Component Part Number: 83800-0ET90

Component Name 85: Meter Assy, Combination

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Component Description: Combination Meter

Component Part Number: 83800-0EW50

Component Name 86: Meter Assy, Combination

Component Description: Combination Meter

Component Part Number: 83800-0EW60

Component Name 87: Meter Assy, Combination

Component Description: Combination Meter

Component Part Number: 83A00-0E240

Chronology

February 2024 – July 2025

After receiving a dealer technical report in February 2024, Toyota investigated an issue involving the 12.3-inch monitor combination meter and found that the software was unnecessarily writing to the memory device at an abnormally large rate. The investigation found that this could cause the monitor to go blank at IG-On because the memory device deteriorates earlier than intended and would fail.

July 2025

Toyota assessed various functions that could be impacted by a blank combination meter monitor. In this assessment, Toyota observed that the vast majority of tell-tales and indicator lights (e.g., check engine light, fuel status, turn signals) have redundant information in the center multimedia display, providing sufficient information to the driver.

Based on these assessments, Toyota determined that there is no unreasonable risk to safety presented by this issue. As a result, on July 10, 2025, Toyota decided to conduct a Customer Satisfaction Campaign. On July 15, 2025, Toyota called NHTSA to inform the Agency of its assessment of the issue and to explain the filing of its Foreign Recall Report.

September 2025

On September 2, 2025, Toyota met with NHTSA to discuss this issue and explain its assessment in further detail. While Toyota continues to believe that its assessment of this condition is appropriate, on September 5, 2025 it decided to conduct a voluntary safety recall campaign in response to NHTSA's feedback on this issue.

As of September 5, 2025, based on a diligent review of records, Toyota's best engineering judgement is that there are 14 Toyota Field Technical Reports and 381 warranty claims regarding the 12.3-in blank

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combination meter monitor on the subject vehicles that have been received from U.S. sources that relate or may relate to this condition.

Related NHTSA Recall Number:

Description of Remedy

Remedy Type:

Consumer Advisories: ☐ Do Not Drive ☐ Park Outside

Description of remedy program:

All known owners of the subject vehicles will be notified to return their vehicles to a Toyota or Lexus dealer. For all involved non-PHEV vehicles, the dealer will update the programming of the combination meter, at no cost. For all involved PHEV vehicles, the dealer will inspect the combination meter and, depending on inspection results, update the programming of the combination meter or replace the combination meter with a new one, at no cost.

How remedy component differs from recalled component:

Identify how/when recall condition was corrected in production:

Reimbursement Plan

Manufacturer used general reimbursement plan on file.

Recall Schedule

Description of recall schedule:

Notifications to owners of the affected vehicles will occur by November 10, 2025. A copy of the draft owner notification will be submitted as soon as it is available. Notifications to distributors/dealers will be sent on September 11, 2025. Copies of dealer communications will be submitted as they are issued.

Planned Dealer Notification Date: Sep 11, 2025 - Sep 11, 2025 ☐ No Dealers

Planned Interim Owner Notification Date: ☐ No Owners

Planned Remedy Owner Notification Date: Oct 27, 2025 - Nov 10, 2025 ☐ Phased Recall

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Date when VIN will be searchable: