



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

25V579

Manufacturer Name: Cruiser RV

Submission Date: Sep 04, 2025

NHTSA Recall No.: 25V579

Manufacturer Recall No.: TBD

Manufacturer Information

Population

Manufacturer Name: Cruiser RV

Address: 7805 North State Road 9
PO Box 130
Howe IN, 46746

Total number of potentially involved: 10

Estimated percentage with defect: 100%

Vehicle Information

Vehicle 1: 2025-2025 CRUISER AVENIR

Product Category: Trailers

Product Type: Recreational Trailers

Fuel / Propulsion:

Production Dates: Sep 17, 2024 - Mar 13, 2025

Number of potentially involved: 10

Descriptive Information:

Recall population is all Avenir A-19BH travel trailers produced by Cruiser RV with and underslung axle built between 9-17-24 and 3-13-25.

Defect / Noncompliance Description

Description of the defect or noncompliance:

It has been decided that vehicles in the recall population have an underslung axle which does not provide adequate clearance between the tire tread and the wheel well.

FMVSS1:

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

Improper clearance between the tire and the wheel well could cause excessive wear or damage of the tire. This could lead to an increased risk of tire blowout and a crash.

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Description of the cause:

Engineering had optioned in the wrong underslung axle on the prints of the unit.

Identification of any warning that can occur:

There may be signs of uneven wear on the tires or marks on the wheel well where the tire has made contact with the wheel well.

Component Manufacturer

Tier of Supplier:

Supplier Type:

Name:

Address:

Country:

Involved Components

Component Name 1:

Component Description:

Component Part Number:

Chronology

8-8-25 Notified by warranty of a possible issue with the clearance on the Cruiser Avenir A19BH travel trailers reviewed warranty claims for possible further incidents.

8-11-25 Incident logged.

8-15-25 unit returned to R & D for inspection,

8-18-25 reviewed at WIRC and elevated to the CPAC.

8-25-25 cpac reviewed and elevated to SSC.

8-29-25 SSC voted to make this a recall. Cruiser has had only one warranty claim on a dealer lot unit for the clearance issue.

Related NHTSA Recall Number:

Description of Remedy

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Remedy Type: Replace

Consumer Advisories: ☐ Do Not Drive ☐ Park Outside

Description of remedy program:

The remedy for this defect is to your local dealer or service provider replace the underslung axle with a over slung axle. This will provide the adequate clearance for safe travel All reimbursement will be covered under Heartland's general reimbursement plan. This will be done at no cost to the owner.

How remedy component differs from recalled component:

The underslung axle will be replaced with a Lippert V000315474 over slung axle.

Identify how/when recall condition was corrected in production:

As of March 13, 2025 Cruiser RV is no longer making the Avenir A-19BH

Reimbursement Plan

Manufacturer used general reimbursement plan on file.

Recall Schedule

Description of recall schedule:

Mailing will begin once approval is received

Planned Dealer Notification Date: Oct 30, 2025 - Oct 30, 2025

☐ No Dealers

Planned Interim Owner Notification Date:

☐ No Owners

Planned Remedy Owner Notification Date: Oct 30, 2025 - Oct 30, 2025

☐ Phased Recall

Date when VIN will be searchable: