



U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

## Part 573 Safety Recall Report

## 25V572

**Manufacturer Name:** Ford Motor Company

**Submission Date:** Sep 03, 2025

**NHTSA Recall No.:** 25V572

**Manufacturer Recall No.:** 25S89

### Manufacturer Information

### Population

**Manufacturer Name:** Ford Motor Company

**Address:** 330 Town Center Drive  
Suite 500  
Dearborn MI, 48126-2738

**Total number of potentially involved:** 1,456,417

**Estimated percentage with defect:** 2.7%

### Vehicle Information

**Vehicle 1:** 2015-2019 LINCOLN MKC

**Product Category:** Light Vehicles

**Product Type:**

**Fuel / Propulsion:**

**Production Dates:** Apr 01, 2015 - Dec 23, 2018

**Number of potentially involved:** 99,733

**Descriptive Information:**

The recalled part was introduced into production on 04/01/2015 and was taken out of production on 12/23/2018

These vehicles are not produced in VIN order. Information as to the applicability of this action to specific vehicles can best be obtained by either calling Ford's toll-free line (1-866-436-7332) or by contacting a local Ford or Lincoln dealer who can obtain specific information regarding the vehicles from the Ford On-line Automotive Service Information System (OASIS) database.

99,733 MKC vehicles affected

**Vehicle 2:** 2015-2017 LINCOLN NAVIGATOR

**Product Category:** Light Vehicles

**Product Type:**

**Fuel / Propulsion:**

**Production Dates:** Apr 01, 2015 - Jun 30, 2017

**Number of potentially involved:** 25,078

**Descriptive Information:**

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The recalled part was introduced into production on 04/01/2015 and was taken out of production on 06/30/2017

These vehicles are not produced in VIN order. Information as to the applicability of this action to specific vehicles can best be obtained by either calling Ford's toll-free line (1-866-436-7332) or by contacting a local Ford or Lincoln dealer who can obtain specific information regarding the vehicles from the Ford On-line Automotive Service Information System (OASIS) database.

25,078 Navigator vehicles affected.

**Vehicle 3: 2019-2019 FORD RANGER**

**Product Category:** Light Vehicles

**Product Type:**

**Fuel / Propulsion:**

**Production Dates:** Jun 04, 2018 - Dec 21, 2018

**Number of potentially involved:** 2,551

**Descriptive Information:**

The recalled part was introduced into production on 06/04/2018 and was taken out of production on 12/21/2018

These vehicles are not produced in VIN order. Information as to the applicability of this action to specific vehicles can best be obtained by either calling Ford's toll-free line (1-866-436-7332) or by contacting a local Ford or Lincoln dealer who can obtain specific information regarding the vehicles from the Ford On-line Automotive Service Information System (OASIS) database.

2,551 Ranger vehicles affected.

**Vehicle 4: 2015-2018 FORD EDGE**

**Product Category:** Light Vehicles

**Product Type:**

**Fuel / Propulsion:**

**Production Dates:** Jun 25, 2014 - Sep 04, 2018

**Number of potentially involved:** 515,004

**Descriptive Information:**

The recalled part was introduced into production on 06/25/2014 and was taken out of production on 09/04/2018

These vehicles are not produced in VIN order. Information as to the applicability of this action to specific vehicles can best be obtained by either calling Ford's toll-free line (1-866-436-7332) or by contacting a local Ford or Lincoln dealer who can obtain specific information regarding the vehicles from the Ford On-line Automotive Service Information System (OASIS) database.

515,004 Edge vehicles affected.

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**25V572****Vehicle 5:** 2017-2019 FORD ECONOLINE**Product Category:** Light Vehicles**Product Type:****Fuel / Propulsion:****Production Dates:** Jan 21, 2016 - Dec 21, 2018**Number of potentially involved:** 1,261**Descriptive Information:**

The recalled part was introduced into production on 01/21/2016 and was taken out of production on 12/21/2018

These vehicles are not produced in VIN order. Information as to the applicability of this action to specific vehicles can best be obtained by either calling Ford's toll-free line (1-866-436-7332) or by contacting a local Ford or Lincoln dealer who can obtain specific information regarding the vehicles from the Ford On-line Automotive Service Information System (OASIS) database.

1,261 Econoline vehicles are affected.

**Vehicle 6:** 2015-2019 FORD MUSTANG**Product Category:** Light Vehicles**Product Type:****Fuel / Propulsion:****Production Dates:** Mar 01, 2015 - Dec 20, 2018**Number of potentially involved:** 365,041**Descriptive Information:**

The recalled part was introduced into production on 03/01/2015 and was taken out of production on 12/20/2018

These vehicles are not produced in VIN order. Information as to the applicability of this action to specific vehicles can best be obtained by either calling Ford's toll-free line (1-866-436-7332) or by contacting a local Ford or Lincoln dealer who can obtain specific information regarding the vehicles from the Ford On-line Automotive Service Information System (OASIS) database.

365,041 Mustang vehicles affected.

**Vehicle 7:** 2015-2017 FORD EXPEDITION**Product Category:** Light Vehicles**Product Type:****Fuel / Propulsion:****Production Dates:** Mar 01, 2015 - Jun 30, 2017**Number of potentially involved:** 138,038

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## Descriptive Information:

The recalled part was introduced into production on 03/01/2015 and was taken out of production on 06/30/2017

These vehicles are not produced in VIN order. Information as to the applicability of this action to specific vehicles can best be obtained by either calling Ford's toll-free line (1-866-436-7332) or by contacting a local Ford or Lincoln dealer who can obtain specific information regarding the vehicles from the Ford On-line Automotive Service Information System (OASIS) database.

138,038 Expedition vehicles affected.

**Vehicle 8:** 2015-2019 FORD F-350 SD

**Product Category:** Light Vehicles

**Product Type:**

**Fuel / Propulsion:**

**Production Dates:** Dec 01, 2014 - Dec 21, 2018

**Number of potentially involved:** 79,145

## Descriptive Information:

The recalled part was introduced into production on 12/01/2014 and was taken out of production on 12/21/2018

These vehicles are not produced in VIN order. Information as to the applicability of this action to specific vehicles can best be obtained by either calling Ford's toll-free line (1-866-436-7332) or by contacting a local Ford or Lincoln dealer who can obtain specific information regarding the vehicles from the Ford On-line Automotive Service Information System (OASIS) database.

79,145 F-350 Vehicles affected.

**Vehicle 9:** 2016-2019 FORD TRANSIT

**Product Category:** Buses, Medium & Heavy Vehicles

**Product Type:**

**Fuel / Propulsion:**

**Production Dates:** Jul 30, 2015 - Dec 21, 2018

**Number of potentially involved:** 7,102

## Descriptive Information:

The recalled part was introduced into production on 07/30/2015 and was taken out of production on 12/21/2018

These vehicles are not produced in VIN order. Information as to the applicability of this action to specific vehicles can best be obtained by either calling Ford's toll-free line (1-866-436-7332) or by contacting a local Ford or Lincoln dealer who can obtain specific information regarding the vehicles from the Ford On-line Automotive Service Information System (OASIS) database.

7,102 Transit vehicles affected.

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**25V572****Vehicle 10:** 2016-2019 FORD F-550 SD**Product Category:** Light Vehicles**Product Type:****Fuel / Propulsion:****Production Dates:** Dec 01, 2014 - Dec 21, 2018**Number of potentially involved:** 19,863**Descriptive Information:**

The recalled part was introduced into production on 12/01/2014 and was taken out of production on 12/21/2018

These vehicles are not produced in VIN order. Information as to the applicability of this action to specific vehicles can best be obtained by either calling Ford's toll-free line (1-866-436-7332) or by contacting a local Ford or Lincoln dealer who can obtain specific information regarding the vehicles from the Ford On-line Automotive Service Information System (OASIS) database.

19,863 F-550 Vehicles affected.

**Vehicle 11:** 2015-2019 FORD F-250 SD**Product Category:** Light Vehicles**Product Type:****Fuel / Propulsion:****Production Dates:** Dec 01, 2014 - Dec 21, 2018**Number of potentially involved:** 97,781**Descriptive Information:**

The recalled part was introduced into production on 12/01/2014 and was taken out of production on 12/21/2018

These vehicles are not produced in VIN order. Information as to the applicability of this action to specific vehicles can best be obtained by either calling Ford's toll-free line (1-866-436-7332) or by contacting a local Ford or Lincoln dealer who can obtain specific information regarding the vehicles from the Ford On-line Automotive Service Information System (OASIS) database.

97,781 F-250 Vehicles affected.

**Vehicle 12:** 2015-2018 FORD TRANSIT CONNECT**Product Category:** Light Vehicles**Product Type:****Fuel / Propulsion:****Production Dates:** Aug 01, 2014 - Jul 31, 2018**Number of potentially involved:** 92,779

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## Descriptive Information:

The recalled part was introduced into production on 08/01/2014 and was taken out of production on 07/31/2018

These vehicles are not produced in VIN order. Information as to the applicability of this action to specific vehicles can best be obtained by either calling Ford's toll-free line (1-866-436-7332) or by contacting a local Ford or Lincoln dealer who can obtain specific information regarding the vehicles from the Ford On-line Automotive Service Information System (OASIS) database.

92,779 Transit Connect vehicles affected.

**Vehicle 13:** 2015-2019 FORD F-450 SD

**Product Category:** Buses, Medium & Heavy Vehicles

**Product Type:**

**Fuel / Propulsion:**

**Production Dates:** Dec 01, 2014 - Dec 21, 2018

**Number of potentially involved:** 13,041

## Descriptive Information:

The recalled part was introduced into production on 12/01/2014 and was taken out of production on 12/21/2018

These vehicles are not produced in VIN order. Information as to the applicability of this action to specific vehicles can best be obtained by either calling Ford's toll-free line (1-866-436-7332) or by contacting a local Ford or Lincoln dealer who can obtain specific information regarding the vehicles from the Ford On-line Automotive Service Information System (OASIS) database.

13,041 F-450 Vehicles affected.

## Defect / Noncompliance Description

### Description of the defect or noncompliance:

Customers may experience a distorted, and/or intermittent or persistent loss of image. A rear-view camera that intermittently displays a blank, distorted or inverted image while in reverse can reduce or distort the driver's view of what is behind the vehicle, increasing the risk of a crash.

**FMVSS1:**

**FMVSS2:**

### Description of the safety risk, including crash, fire, death, injury:

The loss of rear view image may increase the risk of a crash.

### Description of the cause:

The primary causal factor for this concern is related to overall supplier quality. Magna's sub-supplier

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conducted an unauthorized change to their PCB (printed circuit board) header tooling, which resulted in lower terminal contact forces. Lower contact forces cause fretting corrosion on the terminal header over time.

**Identification of any warning that can occur:**

None

## Component Manufacturer

**Tier of Supplier:** Tier 1**Supplier Type:****Name:** Magna**Address:** 2050 Auburn Rd  
Auburn Hills MI, 48326**Country:** United States

## Involved Components

**Component Name 1:** Rear View Camera**Component Description:** Econoline Rear View Camera**Component Part Number:** HC3T-19G490-A\***Component Name 2:** Rear View Camera**Component Description:** Transit Connect Rear View Camera**Component Part Number:** FT1T/KT1T-19G490-A\*/B\***Component Name 3:** Rear View Camera**Component Description:** MKC Rear View Camera**Component Part Number:** EJ7T-19G490-A\***Component Name 4:** Rear View Camera**Component Description:** Expedition Rear View Camera**Component Part Number:** FL1ZT-19G490-A\***Component Name 5:** Rear View Camera

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**Component Description:** Navigator Rear View Camera  
**Component Part Number:** FL7T-19G490-A\*

**Component Name 6:** Rear View Camera  
**Component Description:** Mustang Rear View Camera  
**Component Part Number:** FR3T-19G490-A\*

**Component Name 7:** Rear View Camera  
**Component Description:** Edge Rear View Camera  
**Component Part Number:** F2GT-19G490-A\*

**Component Name 8:** Rear View Camera  
**Component Description:** Super Duty Rear View Camera  
**Component Part Number:** HC3T/JC3T/FC3T/GC3T-19G490-A\*

**Component Name 9:** Rear View Camera  
**Component Description:** Transit Rear View Camera  
**Component Part Number:** JK4T-19G490-A\*

## Chronology

On **April 3, 2025**, an issue pertaining to loss of rear-view camera concerns for certain Model Year 2015-2019 vehicles equipped with the rear-view camera from Magna was brought to Ford's Critical Concern Review Group (CCRG) for review. Two prior actions influenced this investigation. First, on December 2, 2024, the National Highway Traffic Safety Administration (NHTSA) Office of Defect Investigations (ODI) provided (7) Vehicle Owner Questionnaires (VOQs) to Ford's Critical Concern Review Group (CCRG) related to allegations of rear view camera failure on 2015-18 Lincoln MKC vehicles. CCRG reviewed the VOQ verbatims and corresponding warranty records and did not identify any trends. CCRG later shared this assessment with NHTSA at a Safety Evaluation List (SEL) meeting in April. Second, on February 25, 2025, Ford's CCRG opened an issue to primarily evaluate the scoping of recall 22V-082 in conjunction with Paragraph 44 of the Ford Consent Order with NHTSA. This investigation related to allegations of rearview camera failure and included some 2015 model year MKC vehicles produced through March 31, 2015. On April 16, 2025, Ford's Field Review Committee (FRC) approved Safety Recall 25V-270.

From **April to August 2025**, Ford investigated potential causes for the rearview camera system allegations, including camera hardware and SYNC hardware/software issues. Ford reviewed supplier documentation and compared to warranty and VOQ trends and identified a potential cause that existed prior to a December 2018 Printed Circuit Board (PCB) header change. Ford reviewed camera samples from the field to better understand any failure modes. Ford's CCRG provided updates on investigation progress to NHTSA's ODI during Ford's monthly meetings with NHTSA and engaged in conversations regarding the CCRG investigation.



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As of **August 13, 2025** Ford is aware of 44,123 global warranty claims related to these concerns resulting in a 27 R/1000 failure rate. The first claim was received on May 6, 2014.

As of **August 15, 2025**, Ford is aware of 195 VOQs related to this concern.

As of **August 15, 2025**, Ford is aware of 18 accidents and no injuries related to this concern.

**Related NHTSA Recall Number:**

## Description of Remedy

**Remedy Type:** Inspect, Replace

**Consumer Advisories:** ☐ Do Not Drive ☐ Park Outside

**Description of remedy program:**

Owners will be notified by mail and instructed to take their vehicle to a Ford or Lincoln dealer to have the rear view camera inspected and replaced if necessary. There will be no charge for this service.

**How remedy component differs from recalled component:**

The remedy rear view camera will be produced with an updated PCB header which has higher terminal contact forces and is not susceptible to fretting corrosion.

**Identify how/when recall condition was corrected in production:**

Not required per 49 Part 573.

## Reimbursement Plan

Manufacturer used general reimbursement plan on file.

## Recall Schedule

**Description of recall schedule:**

Notification to dealers is expected to occur on September 8, 2025. Mailing of remedy owner notification letters is expected to begin September 22, 2025 and is expected to be completed by September 26, 2025. The date VINs are planned to be searchable is Sept 8, 2025.

**Planned Dealer Notification Date:** Sep 08, 2025 - Sep 08, 2025

☐ No Dealers

**Planned Interim Owner Notification Date:**

☐ No Owners

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**Planned Remedy Owner Notification Date:** Sep 22, 2025 - Sep 28, 2025 ☐ Phased Recall

**Date when VIN will be searchable:** Sep 08, 2025