U.S. Department of Transportation

National Highway Traffic Safety Administration

Part 573 Safety Recall Report 25V564

Manufacturer Name: Tuff Trailer USA Inc.
Submission Date: Aug 24, 2026
NHTSA Recall No.: 25V564
Manufacturer Recall No.: 24E-019

Manufacturer Information

Manufacturer Name: Tuff Trailer USA Inc.
Address: 6742 Portal Way
Ferndale WA, 98248

Population

Total number of potentially involved: 6
Estimated percentage with defect: 100%

Vehicle Information

Vehicle 1: 2024-2024 TUFF TRAILER USA TTA18200T
Product Category: Trailers
Product Type: Boat Trailer
Fuel / Propulsion:
Production Dates: Jan 01, 2024 - Dec 30, 2024
Number of potentially involved: 5
Descriptive Information:
Boat Trailer

Vehicle 2: 2024-2024 TUFF TRAILER USA TTA17200T
Product Category: Trailers
Product Type: Boat Trailer
Fuel / Propulsion:
Production Dates: Jan 01, 2024 - Dec 30, 2024
Number of potentially involved: 1
Descriptive Information:
Boat Trailer

Defect / Noncompliance Description

Description of the defect or noncompliance:

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It has been decided that the components in the recall population have an incorrect label listing the component as a 20,000 pound capacity and it is actually 19,000 pound capacity.

FMVSS1:

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

For any trailer listed at 20,000 pound GVWR under certain conditions during travel, the trailer coupler could fail leading to an increased risk of personal injury, or vehicle crash.

Description of the cause:

Product testing for the component was not completed to ensure proper load capacity.

Identification of any warning that can occur:

None

Component Manufacturer

Tier of Supplier: Tier 1
Supplier Type: OEM
Name:
Address: IL, 46514
Country: United States

Involved Components

Component Name 1: 20K Surge Brake Coupler
Component Description: 20K Surge Brake Coupler
Component Part Number: 210-16-100 equivalent to Lippert # 2023050981 - ACT- A19 ACTUATOR ASSY -2 5/16 - BLT - DISC TAND

Chronology

1/9/2024 – Lippert Engineering performed testing on the label rating.

1/25/2024 Lippert sent surge brake actuator to testing company for analysis. Results from independent

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testing company determined that the max rating should 19K.

2/9/2024 – Investigation of component completed. Set date to meet with the Safety Committee.

2/21/2024 – Safety Committee reviewed the information and concluded that the data reviewed indicated a

unanimous vote for a voluntary recall. Investigation continued for to determine affected unit range.

2/26/2024 – Investigation concluded, range completed.

08/08/2025 – Tuff Trailer initiated the recall process on the NHTSA portal.

08/20/2025 – Notification emails were sent to affected customers, explaining the recall and remedy for correction.

09/08/2025 – Official recall letters were mailed via First Class Mail to all affected customers. Follow-up reports will be submitted through the portal to maintain compliance and update recall progress.

Related NHTSA Recall Number: 24E019

Description of Remedy

Remedy Type: Reimburse, Replace

Consumer Advisories: ☐ Do Not Drive ☐ Park Outside

Description of remedy program:

The remedy is to replace the existing 20,000 pound label with a correct 19,000 pound label. Any vehicles with 20,000 pound GVWR will need to replace the under capacity surge brake couplers with appropriate capacity couplers. Reimbursement will be done at no cost. New vehicles are covered under warranty.

How remedy component differs from recalled component:

The new label outlines the correct capacity. Any vehicles with 20,000 pound GVWR will have a component replacement that meets or exceeds the 20,000 pound GVWR

Identify how/when recall condition was corrected in production:

Units were quarantined, inspected then repaired as indicated by inspection.

Reimbursement Plan

Description of reimbursement program:

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Lippert/Tuff Trailer will reimburse owners who incurred out-of-pocket expenses to remedy the defect prior to receiving official recall notification. Eligible costs include parts, labor, applicable taxes.

Period of reimbursement:
10 days after the last owner notification letter

Costs to be reimbursed:
Parts:The full retail cost of parts or components needed to repair the defect or noncompliance.
Labor: The full cost of labor required to perform the repair, including diagnostic work directly related to identifying the issue.

Address for reimbursement claims:
6742 Portal Way
Ferndale WA, 98248

Recall Schedule

Description of recall schedule:

Dear Valued Customer,
We are contacting you regarding trailers purchased from Tuff Trailer USA Inc. that were equipped with a Lippert 20K Surge Brake Coupler.

Lippert Components, the manufacturer, has notified us and the National Highway Traffic Safety Administration (NHTSA) of a recall (NHTSA Recall No. 24E-019).

Recall Details:
Manufacturer: Lippert

Part No.: 2023050981 (ACT-A19 Actuator Assembly – 2 5/16, Bolt-On)

Production Dates: May 20, 2023 – Jan 5, 2024

Issue: The coupler label indicates a 20,000 lb capacity, but testing confirmed the actual rating is 19,000 lb.

Safety Risk: For trailers listed at 20,000 lb GVWR, the coupler could fail under certain conditions, increasing the risk of personal injury or a crash.

What You Need to Do:
Please check your trailer to confirm if it has this coupler installed.

Respond to this email with your trailer's VIN number and confirmation that you have received this notice.

Once we receive your confirmation, we will provide instructions for the recall remedy and submit the required information to NHTSA.

We understand this recall may cause inconvenience, and we are committed to supporting you through the process quickly and efficiently.

Thank you for your prompt attention to this important safety matter.

Sincerely,
Tuff Trailer USA Inc.

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Planned Dealer Notification Date: ☑ No Dealers

Planned Interim Owner Notification Date: ☐ No Owners

Planned Remedy Owner Notification Date: Sep 12, 2025 - Sep 12, 2025 ☐ Phased Recall

Date when VIN will be searchable: