



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

25V556

Manufacturer Name: BMW of North America, LLC

Submission Date: Aug 27, 2025

NHTSA Recall No.: 25V556

Manufacturer Recall No.:

Manufacturer Information

Population

Manufacturer Name: BMW of North America,
LLC
Address: P.O. Box 1227
Westwood NJ, 07675-1227

Total number of potentially involved: 1,327
Estimated percentage with defect: 23%

Vehicle Information

Vehicle 1: 2026-2026 BMW X7

Product Category: Light Vehicles

Product Type: Multipurpose Passenger Vehicle

Fuel / Propulsion: Spark Ignition Fuel

Production Dates: Aug 05, 2025 - Aug 11, 2025

Number of potentially involved: 316

Descriptive Information:

Approximately 316 vehicles have been manufactured with a windshield that may not have been assembled according to specifications.

Basis for recall population determination: Vehicle assembly information was reviewed to determine the specific dates of potentially affected vehicles.

Recall component difference to non-recall component: The windshield may not have been assembled according to specifications.

Vehicle 2: 2026-2026 BMW X5

Product Category: Light Vehicles

Product Type: Multipurpose Passenger Vehicle

Fuel / Propulsion: Plug-In Hybrid

Production Dates: Aug 05, 2025 - Aug 11, 2025

Number of potentially involved: 1,011

Descriptive Information:

Approximately 137 vehicles have been manufactured with a windshield that may not have been assembled according to specifications.

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Basis for recall population determination: Vehicle assembly information was reviewed to determine the specific dates of potentially affected vehicles.

Recall component difference to non-recall component: The windshield may not have been assembled according to specifications.

Vehicle 3: 2026-2026 BMW X5

Product Category: Light Vehicles

Product Type: Multipurpose Passenger Vehicle

Fuel / Propulsion: Spark Ignition Fuel

Production Dates: Aug 05, 2025 - Aug 11, 2025

Number of potentially involved: 1,011

Descriptive Information:

Approximately 874 vehicles have been manufactured with a windshield that may not have been assembled according to specifications.

Basis for recall population determination: Vehicle assembly information was reviewed to determine the specific dates of potentially affected vehicles.

Recall component difference to non-recall component: The windshield may not have been assembled according to specifications.

Defect / Noncompliance Description

Description of the defect or noncompliance:

This safety recall involves the sealing of the windshield to the vehicle body, which may not have been performed according to specifications.

FMVSS1:

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

If the windshield was not sealed according to specifications, then it could be possible for water to ingress at the right-hand A-pillar. If water traveled down the A-pillar, it could contact a power distribution box and an electronic control unit. Moisture exposure of the electrical components can lead to functional failures, such as headlights or door closing functions. In rare cases, this could lead to a short-circuit and, in an extreme case, could cause a thermal event, even when the ignition is off, which could increase the risk of injury.

Description of the cause:

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Identification of any warning that can occur:

Component Manufacturer

Tier of Supplier:

Supplier Type:

Name: BMW AG

Address:

Country:

Involved Components

Component Name 1: N/A - Production Process Issue

Component Description: N/A - Production Process Issue

Component Part Number: N/A - Production Process Issue

Chronology

On August 11, 2025, during end-of-line quality assurance testing, it was noticed that water was able to enter the interior of the vehicle at the location of the A-pillar. A review of vehicle manufacturing processes was immediately initiated.

The review indicated that there had been a material property change in the windshield bonding material, but not an adjustment in the windshield-to-structure joining process. Further analyses indicated that this could result in the windshield not being sealed to the vehicle body in accordance with specifications.

Testing was conducted to determine the possibility and extent of water ingress to the vehicle interior and, if water was present, potential affects upon vehicle operation. Test results indicated that water ingress could occur and, if present, could travel to and contact a power distribution box and an electronic control unit.

Vehicle assembly information was reviewed to determine the number and production dates of potentially affected vehicles.

On August 20, 2025, BMW decided to conduct a voluntary safety recall.

BMW has not received any reports, nor is BMW otherwise aware, of any thermal events, accidents or injuries related to this issue.

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Related NHTSA Recall Number:

Description of Remedy

Remedy Type: Repair

Consumer Advisories: Do Not Drive Park Outside

Description of remedy program:

The windshield seal will be inspected and, if any leaks are detected, then the seal will be reworked and any vehicle control units and wiring will be replaced. Owners will be notified by First Class mail and instructed to take their vehicle to an authorized BMW dealer to have the remedy performed for free.

How remedy component differs from recalled component:

N/A - Production Process Issue

Identify how/when recall condition was corrected in production:

Reimbursement Plan

Description of reimbursement program:

If this condition were noticed on a potentially affected vehicle prior to this recall, the remedy would be covered by the BMW New Vehicle Limited Warranty program. Therefore, reimbursement for a pre-notification remedy re Part 573.13 and Part 577.11 is not necessary.

Period of reimbursement:

Costs to be reimbursed:

Address for reimbursement claims:

Recall Schedule

Description of recall schedule:

Dealer notification is planned to begin and end on August 27 2025.
Owner notification is planned to begin and end on October 17, 2025.

Planned Dealer Notification Date: Aug 27, 2025 - Aug 27, 2025

No Dealers

Part 573 Safety Recall Report**25V556****Planned Interim Owner Notification Date:** No Owners**Planned Remedy Owner Notification Date:** Oct 17, 2025 - Oct 17, 2025 Phased Recall**Date when VIN will be searchable:** Oct 17, 2025