



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

25V533

Manufacturer Name: Mercedes-Benz USA, LLC

Submission Date: Aug 20, 2025

NHTSA Recall No.: 25V533

Manufacturer Recall No.:

Manufacturer Information

Population

Manufacturer Name: Mercedes-Benz USA, LLC

Address: 13470 International
Parkway
Jacksonville FL, 32218

Total number of potentially involved: 3,749

Estimated percentage with defect: 100%

Vehicle Information

Vehicle 1: 2024-2025 MERCEDES-BENZ AMG GLC 43 4MATIC COUPE

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion: Spark Ignition Fuel

Production Dates: May 11, 2022 - Jul 01, 2025

Number of potentially involved: 57

Descriptive Information:

MY24-25 Mercedes-Benz AMG GLC 43 4MATIC COUPE 57 Vehicles. The recall population was determined through production records.

Vehicles outside of the recall population have a steering coupling connection that meets production specifications.

Vehicle 2: 2024-2025 MERCEDES-BENZ AMG GLC 43 4MATIC

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion: Spark Ignition Fuel

Production Dates: May 11, 2022 - Jul 01, 2025

Number of potentially involved: 77

Descriptive Information:

MY25 Mercedes-Benz AMG GLC 43 4MATIC 77 Vehicles. The recall population was determined through production records.

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Vehicles outside of the recall population have a steering coupling connection that meets production specifications.

Vehicle 3: 2025-2025 MERCEDES-BENZ GLC 350 E 4MATIC

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion: Hybrid Electric Vehicle

Production Dates: May 11, 2022 - Jul 01, 2025

Number of potentially involved: 369

Descriptive Information:

MY25 Mercedes-Benz GLC 350 E 4MATIC 369 Vehicles. The recall population was determined through production records.

Vehicles outside of the recall population have a steering coupling connection that meets production specifications.

Vehicle 4: 2024-2026 MERCEDES-BENZ GLC 300 4MATIC COUPE

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion: Spark Ignition Fuel

Production Dates: May 11, 2022 - Jul 01, 2025

Number of potentially involved: 371

Descriptive Information:

MY24-26 Mercedes-Benz GLC 300 4MATIC COUPE 371 Vehicles. The recall population was determined through production records.

Vehicles outside of the recall population have a steering coupling connection that meets production specifications.

Vehicle 5: 2023-2026 MERCEDES-BENZ GLC 300 4MATIC

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion: Spark Ignition Fuel

Production Dates: May 11, 2022 - Jul 01, 2025

Number of potentially involved: 1,686

Descriptive Information:

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MY23-26 Mercedes-Benz GLC 300 4MATIC 1,686 Vehicles. The recall population was determined through production records.

Vehicles outside of the recall population have a steering coupling connection that meets production specifications.

Vehicle 6: 2023-2026 MERCEDES-BENZ GLC 300

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion: Spark Ignition Fuel

Production Dates: May 11, 2022 - Jul 01, 2025

Number of potentially involved: 677

Descriptive Information:

MY23-26 Mercedes-Benz GLC 300 677 Vehicles. The recall population was determined through production records.

Vehicles outside of the recall population have a steering coupling connection that meets production specifications.

Vehicle 7: 2025-2025 MERCEDES-BENZ AMG GLC 63 S E COUPE

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion: Hybrid Electric Vehicle

Production Dates: May 11, 2022 - Jul 01, 2025

Number of potentially involved: 22

Descriptive Information:

MY25 Mercedes-Benz AMG GLC 63 S E Performance Coupe 22 Vehicles. The recall population was determined through production records.

Vehicles outside of the recall population have a steering coupling connection that meets production specifications.

Vehicle 8: 2025-2025 MERCEDES-BENZ AMG GLC 63 S E

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion: Hybrid Electric Vehicle

Production Dates: May 11, 2022 - Jul 01, 2025

Number of potentially involved: 11

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MY25 Mercedes-Benz AMG GLC 63 S E Performance 11 Vehicles. The recall population was determined through production records.

Vehicles outside of the recall population have a steering coupling connection that meets production specifications.

Vehicle 9: 2023-2024 MERCEDES-BENZ AMG EQE 53 4MATIC

Product Category: Light Vehicles

Product Type: Light Truck

Fuel / Propulsion: Electric Battery Power

Production Dates: May 11, 2022 - Jul 01, 2025

Number of potentially involved: 28

Descriptive Information:

MY23-24 Mercedes-Benz AMG EQE 53 4MATIC 28 Vehicles. The recall population was determined through production records.

Vehicles outside of the recall population have a steering coupling connection that meets production specifications.

Vehicle 10: 2023-2024 MERCEDES-BENZ EQE 500 4MATIC

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion: Electric Battery Power

Production Dates: May 11, 2022 - Jul 01, 2025

Number of potentially involved: 90

Descriptive Information:

MY23-24 Mercedes-Benz EQE 500 90 Vehicles. The recall population was determined through production records.

Vehicles outside of the recall population have a steering coupling connection that meets production specifications.

Vehicle 11: 2023-2025 Mercedes-Benz EQE 350

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion: Electric Battery Power

Production Dates: May 11, 2022 - Jul 01, 2025

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Number of potentially involved: 171

Descriptive Information:

MY23-25 Mercedes-Benz EQE 350 171 Vehicles. The recall population was determined through production records.

Vehicles outside of the recall population have a steering coupling connection that meets production specifications.

Vehicle 12: 2023-2025 MERCEDES-BENZ EQE 350 4MATIC

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion: Electric Battery Power

Production Dates:

Number of potentially involved: 190

Descriptive Information:

MY23-25 Mercedes-Benz EQE 350 4MATIC 190 Vehicles. The recall population was determined through production records.

Vehicles outside of the recall population have a steering coupling connection that meets production specifications.

Defect / Noncompliance Description

Description of the defect or noncompliance:

Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year ("MY") 2023-2026 GLC (254 platform) and EQE (295 platform) vehicles, the bolt that secures the steering coupling might not be torqued to production specifications.

FMVSS1:

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

In this case, the connection between the steering coupling and steering rack might loosen over time. Such an occurrence could result in a loss of steering control and may increase the risk of crash.

Description of the cause:

Due to a production deviation, the bolt that secures the steering coupling might not be torqued to production specifications.

Identification of any warning that can occur:

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Component Manufacturer

Tier of Supplier:**Supplier Type:****Name:** MBAG**Address:****Country:**

Involved Components

Component Name 1: SCREW**Component Description:** SCREW**Component Part Number:** A210990060464**Component Name 2:** FLAT HEAD SCREW**Component Description:** FLAT HEAD SCREW**Component Part Number:** A0119906404**Component Name 3:** HEXAGON NUT**Component Description:** HEXAGON NUT**Component Part Number:** A1409900958

Chronology

In mid-July 2025, MBAG initiated investigations following an internal report describing an instance where the driver allegedly experienced noise from the steering system. The investigation revealed that the steering coupling bolt was not secured correctly. Further investigations identified a gap in the production process, offering the possibility for employees to inadvertently omit vehicles in the steering coupling bolt torquing process. Based on this discovery, potentially affected vehicles were identified, and their workshop histories were evaluated in early August.

Simultaneously, MBAG began evaluating potential consequences associated with an incorrectly secured steering coupling, and a plant action was initiated to check all vehicles that were still in MBAG's possession.

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On August 13, 2025, MBAG determined that a potential safety risk cannot be ruled out and decided to conduct a recall.

MBAG is currently aware of one warranty claim received on August 26, 2024 in the USA.

Related NHTSA Recall Number:

Description of Remedy

Remedy Type: Repair, Inspect

Consumer Advisories: ☐ Do Not Drive ☐ Park Outside

Description of remedy program:

An authorized Mercedes-Benz dealer will rework the bolt connection of the steering coupling on the affected vehicles.

How remedy component differs from recalled component:

Vehicles outside of the recall population have a steering coupling connection that meets production specifications.

Remedy Part No:
SCREW A210990060464
FLAT HEAD SCREW A0119906404
HEXAGON NUT A1409900958

Identify how/when recall condition was corrected in production:

A change in the production procedure ensures that this issue can no longer occur from July 24, 2025 onwards.

Reimbursement Plan

Description of reimbursement program:

Pursuant to 49 C.F.R. § 577.11(e), MBUSA does not plan to provide notice about pre-notice reimbursement to owners since none of the involved vehicles would have been previously subject to the condition described and all remain covered under the new vehicle warranty.

Period of reimbursement:

Costs to be reimbursed:

Address for reimbursement claims:

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Recall Schedule

Description of recall schedule:

Dealers will be notified of the voluntary recall campaign on August 22, 2025. A copy of all communications will be provided when available. Owners will be notified of the voluntary recall campaign before October 17, 2025.

Planned Dealer Notification Date: Aug 22, 2025☐ No Dealers**Planned Interim Owner Notification Date:**☐ No Owners**Planned Remedy Owner Notification Date:** Oct 17, 2025☐ Phased Recall**Date when VIN will be searchable:** Aug 22, 2025