



U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

## Part 573 Safety Recall Report

## 25V528

**Manufacturer Name:** Jayco, Inc.

**Submission Date:** Sep 10, 2025

**NHTSA Recall No.:** 25V528

**Manufacturer Recall No.:** 9901636

### Manufacturer Information

### Population

**Manufacturer Name:** Jayco, Inc.

**Address:** 903 South Main Street  
PO Box 460  
Middlebury IN, 46540

**Total number of potentially involved:** 173

**Estimated percentage with defect:** 2%

### Vehicle Information

**Vehicle 1:** 2024-2025 Jayco Jay Flight SLX

**Product Category:**

**Product Type:**

**Fuel / Propulsion:**

**Production Dates:** Feb 05, 2024 - Apr 29, 2025

**Number of potentially involved:** 173

**Descriptive Information:**

Jayco Inc. determined the population from production records.

### Defect / Noncompliance Description

**Description of the defect or noncompliance:**

Certain 2024-2025 Jayco Jay Flight SLX travel trailers may have been built with the furnace exhaust vent missing from the exterior door side wall.

**FMVSS1:**

**FMVSS2:**

**Description of the safety risk, including crash, fire, death, injury:**

During use of the furnace without an exhaust vent installed, the risk of carbon monoxide poisoning is significantly increased which may cause personal injury.

**Description of the cause:**

# Part 573 Safety Recall Report

# 25V528

Production assembly error.

## Identification of any warning that can occur:

The carbon monoxide safety detector inside of the travel trailer will alarm if there is a presence of carbon monoxide.

## Component Manufacturer

**Tier of Supplier:**

**Supplier Type:**

**Name:**

**Address:**

**Country:**

## Involved Components

**Component Name 1:** Exhaust Tube / Vent Cap Assembly

**Component Description:** Exhaust Tube / Vent Cap – 2026531 : ASSEMBLY,CAP VNT & TB EXH  
MOD# SF-20VHQ/F-25VHQ/SF-30VHQ

**Component Part Number:** 2026531

**Component Name 2:** Exhaust Tube / Vent Cap Assembly

**Component Description:** Exhaust Tube / Vent Cap – 2034936 : VENT,FUR EXT CHR6" TB SBRBN

**Component Part Number:** 2034936

## Chronology

On July 2, 2025 Jayco customer service contacted Jayco compliance regarding a service survey that was received from a consumer regarding a 2024 Jay flight SLX travel trailer where the furnace was not vented to the exterior of the unit. The consumer stated that the Carbon Monoxide detector alarm did sound off while the furnace was in use. Customer stated they took the unit to a Jayco dealer and the Furnace exhaust vent was installed. An incident case was created for compliance to review.

On July 14, 2025 the Warranty Incident Review Committee (WIRC) discussed the incident and determined it should be elevated to CPAC.

On August 6, 2025 the Corrective and Preventive Action Committee (CPAC) met to discuss this incident and elevated it to the Safety Steering Committee.

# Part 573 Safety Recall Report

# 25V528

On August 7, 2025 The Safety Steering Committee (SSC) voted in favor to proceed with filing a safety recall with NHTSA and Transport Canada.

There is 1 warranty claim or complaint associated with this recall in the US.

9-10-25 Jayco compliance is now waiting for parts and currently working on a final remedy instruction. Jayco compliance is amending to move out the planned owner notification date to 9-19-25.

**Related NHTSA Recall Number:**

## Description of Remedy

**Remedy Type:** Inspect, Repair

**Consumer Advisories:**  Do Not Drive  Park Outside

**Description of remedy program:**

Jayco Inc. Dealers will Inspect the exterior door side wall for the furnace exhaust vent and if it is missing the dealer will install a new furnace exhaust vent.

**How remedy component differs from recalled component:**

The remedy component will have the furnace exhaust vent installed on the exterior sidewall.

**Identify how/when recall condition was corrected in production:**

Currently Jayco Inc. production has implemented a field test and Pre delivery inspection test (PDI) to check for the exterior furnace exhaust vent.

## Reimbursement Plan

Manufacturer used general reimbursement plan on file.

## Recall Schedule

**Description of recall schedule:**

Jayco will notify its dealers and affected retail owners.

**Planned Dealer Notification Date:** Sep 19, 2025 - Sep 19, 2025  No Dealers

**Planned Interim Owner Notification Date:**  No Owners

**Planned Remedy Owner Notification Date:** Sep 19, 2025 - Sep 19, 2025  Phased Recall

# Part 573 Safety Recall Report

**25V528**

Date when VIN will be searchable: