



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

25V524

Manufacturer Name: The Heil Co.

Submission Date: Aug 21, 2025

NHTSA Recall No.: 25V524

Manufacturer Recall No.:

Manufacturer Information

Population

Manufacturer Name: The Heil Co.

Address: 2030 HAMILTON PLACE
BLVD
SUITE 200
CHATTANOOGA TN, 37421

Total number of potentially involved: 408

Estimated percentage with defect: 100%

Vehicle Information

Vehicle 1: 2021-2022 HEIL FRONT END LOADER GARBAGE

Product Category: Buses, Medium & Heavy Vehicles

Product Type: Truck

Fuel / Propulsion: Compression Ignition Fuel

Production Dates: Oct 11, 2021 - Aug 29, 2022

Number of potentially involved: 408

Descriptive Information:

All vehicles containing this vertical arm weld was identified in Heil's production records. Products outside of the specified serial range do not include this defect.

Vehicle 2: 2021-2022 HEIL FRONT END LOADER GARBAGE

Product Category: Buses, Medium & Heavy Vehicles

Product Type: Truck

Fuel / Propulsion: Compressed Natural Gas

Production Dates: Apr 28, 2022 - Jul 31, 2022

Number of potentially involved: 408

Descriptive Information:

All vehicles containing this vertical arm weld were identified in Heil's production records. Products outside of the specified serial range do not include this defect.

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Defect / Noncompliance Description

Description of the defect or noncompliance:

The subject vehicles may have had missing vertical welds on the AFL arms.

FMVSS1:**FMVSS2:****Description of the safety risk, including crash, fire, death, injury:**

If the arm is operated with the missing weld, the arm may crack and drop on the cab of the truck, potentially injuring the occupants.

Description of the cause:**Identification of any warning that can occur:**

Component Manufacturer

Tier of Supplier:**Supplier Type:** OEM**Name:** Heil**Address:** 106 45th Street NE
Fort Payne AL, 35986**Country:** United States

Involved Components

Component Name 1: Arm**Component Description:** RH Arm**Component Part Number:** 093-3473-001**Component Name 2:** Arm**Component Description:** LH Arm

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Chronology

On 8/24/2022 it was found through a spot inspection of new HalfPack arms going out of the plant, that a weld was missed between the arm cylinder brackets. This was brought to the attention of quality at this time. All arms were identified in the plant and a weld repair procedure was written on 8/25/2022. Production miss-interpreted the print. The print was clarified with production. All units shipped since then have had the weld installed. The potentially exposed population was assessed through production records. That list of units was inspected and repaired. The Heil Co. was acquired by Terex in the fall of 2024. After the acquisition, a compliance audit revealed that this should have been filed as a safety recall. This was discussed with NHTSA staff and a decision was file a part 573 report.

Related NHTSA Recall Number:

Description of Remedy

Remedy Type: Inspect, Repair, Replace**Consumer Advisories:** ☐ Do Not Drive ☐ Park Outside**Description of remedy program:**

Inspect to determine if the weld was missing. If weld was missing and not cracked, the weld was installed. If the weld was missing and the arm was cracked, the arm was replaced.

How remedy component differs from recalled component:

Arm was fully welded.

Identify how/when recall condition was corrected in production:

The manufacturing process was corrected to ensure that welds were properly applied.

Reimbursement Plan

Description of reimbursement program:

Not applicable because 100% of the units have been repaired at no cost.

Period of reimbursement:**Costs to be reimbursed:****Address for reimbursement claims:**

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4301 Gault Ave. N
Attn: Warranty Department
Fort Payne AL, 35967

Recall Schedule**Description of recall schedule:**

This is not applicable because all customers have been notified, and all vehicles repaired.

Planned Dealer Notification Date:☐ No Dealers**Planned Interim Owner Notification Date:**☐ No Owners**Planned Remedy Owner Notification Date:**☐ Phased Recall**Date when VIN will be searchable:**