



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

25V493

Manufacturer Name: Kia America, Inc.

Submission Date: Jul 28, 2025

NHTSA Recall No.: 25V493

Manufacturer Recall No.: SC346

Manufacturer Information

Population

Manufacturer Name: Kia America, Inc.

Address: 111 Peters Canyon Road
Irvine CA, 92606

Total number of potentially involved: 100,063

Estimated percentage with defect: 5%

Vehicle Information

Vehicle 1: 2023-2025 KIA K5

Product Category: Light Vehicles

Product Type: Passenger Car

Fuel / Propulsion: Spark Ignition Fuel

Production Dates: Oct 03, 2022 - Jul 24, 2024

Number of potentially involved: 100,063

Descriptive Information:

Certain 2023 through 2025 model year Kia K5 vehicles manufactured from October 3, 2022 through July 24, 2024.

The recall population was determined by a review of supplier, Kia vehicle production and warranty records. The vehicles subject to this recall were not produced in VIN order. Customers seeking information about their specific vehicle will be referred to Kia's Customer Care Center or their Kia dealer.

Defect / Noncompliance Description

Description of the defect or noncompliance:

Due to a supplier quality issue, the C-pillar garnish face plate may progressively delaminate and become loose from the base of the molding. If the vehicle continues to be driven in this condition, the face plate may eventually fall off.

FMVSS1:

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

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A face plate that detaches from the vehicle while in motion may create a road hazard for other road users, increasing the risk of a crash.

Description of the cause:

Insufficient application of the adhesive layer between the garnish face plate and base of the molding by the supplier.

Identification of any warning that can occur:

Visually loose, rattle and/or wind noise.

Component Manufacturer

Tier of Supplier: Tier 1

Supplier Type: OEM

Name: Keumgang Chemical

Address: 1472 Nakdong-daero
Busan Foreign States, 46903

Country: Korea, Republic Of

Involved Components

Component Name 1: GARNISH ASSY-C.PILLAR, LH

Component Description: C-Pillar Garnish Assembly, Left

Component Part Number: 87850-L2000

Component Name 2: GARNISH ASSY-C.PILLAR, RH

Component Description: C-Pillar Garnish Assembly, Right

Component Part Number: 87860-L2000

Chronology

See attached document titled "2023-2025MY K5 C-Pillar Garnish Face Plate Chronology"

Related NHTSA Recall Number:

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Description of Remedy

Remedy Type: Replace

Consumer Advisories: ☐ Do Not Drive ☐ Park Outside

Description of remedy program:

All owners of the subject vehicles will be notified by first-class mail with instructions to bring their vehicles to a Kia dealer. Dealers will replace the affected C-pillar garnish assembly(ies) not previously replaced under warranty with an improved one. Kia will reimburse owners for repair expenses already incurred pursuant to Kia's General Reimbursement Plan filed May 1, 2024.

How remedy component differs from recalled component:

The remedy C-pillar garnish assembly contains a face plate with mechanical retention to the base in addition to the adhesive layer.

Identify how/when recall condition was corrected in production:

Model year 2025 K5 vehicles produced beginning 7/25/2024 contain C-pillar garnish assemblies with face plates that are mechanically retained.

Reimbursement Plan

Manufacturer used general reimbursement plan on file.

Recall Schedule

Description of recall schedule:

The planned dealer notification begin and end date is July 29, 2025. The planned owner notification begin and end date is September 26, 2025.

Planned Dealer Notification Date: Jul 29, 2025 - Jul 29, 2025

☐ No Dealers

Planned Interim Owner Notification Date: Sep 26, 2025 - Sep 26, 2025

☐ No Owners

Planned Remedy Owner Notification Date:

☐ Phased Recall

Date when VIN will be searchable: Aug 11, 2025