



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

25V466

Manufacturer Name: Jaguar Land Rover North America, LLC

Submission Date: Aug 29, 2025

NHTSA Recall No.: 25V466

Manufacturer Recall No.: H552

Manufacturer Information

Population

Manufacturer Name: Jaguar Land Rover North America, LLC

Address: 100 Jaguar Land Rover Way
Mahwah NJ, 07495

Total number of potentially involved: 1,436

Estimated percentage with defect: 100%

Vehicle Information

Vehicle 1: 2021-2024 JAGUAR E-PACE

Product Category: Light Vehicles

Product Type: Multipurpose Passenger Vehicle

Fuel / Propulsion: Spark Ignition Fuel

Production Dates: May 03, 2021 - May 28, 2024

Number of potentially involved: 1,436

Descriptive Information:

Jaguar Land Rover is conducting a voluntary safety recall campaign involving 2021-2024MY Jaguar E-PACE vehicles built at the Graz Vehicle Assembly Plant from May 3, 2021 - May 28, 2024. 657 Jaguar E-PACE vehicles in the United States and Federalized Territories. The basis of the recall population is all Jaguar E-PACE vehicles from 2021 Model Year up until the introduction of a modified airbag specification in production during 2024 Model Year. Some affected vehicles will have already been recalled under H491 for a fascia defect, and those vehicles are excluded from this population on the basis that the two recalls have identical remedies.

Defect / Noncompliance Description

Description of the defect or noncompliance:

A concern has been identified on certain 2021 to 2024 Model Year Jaguar E-PACE vehicles where, during a passenger airbag deployment, the airbag may tear as a result of improper folding of the airbag during the airbag assembly process.

FMVSS1:

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FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

A torn airbag may reduce the occupant protection and therefore increase risk of injury in the event of a crash. A torn airbag may also allow the escape of hot gasses which may cause burns to occupants.

Description of the cause:

Identification of any warning that can occur:

Component Manufacturer

Tier of Supplier: Tier 1

Supplier Type:

Name: Joyson Safety Systems Hungary Kft

Address: Joyson út 1.
Miskolc Foreign States, 3516

Country: Hungary

Involved Components

Component Name 1: Airbag Module

Component Description: Airbag Module

Component Part Number: 541123459

Component Name 2: Airbag Module

Component Description: Airbag Module

Component Part Number: 541123460

Chronology

Following reports from the manufacturer and assembler of the fascia assembly of conformity testing of the fascia and abnormal passenger airbag deployments, a Product Safety and Compliance Committee (PSCC) investigation was opened in October 2024. The PSCC engaged a cross functional team to investigate the reasons for the abnormal passenger airbag deployment.

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In Q4 2024, the credibility of the fascia supplier testing capability was peer reviewed and, in order to verify fascia supplier testing completed, a set of independent tests were started with controls on test chamber temperature and component temperature robustly set-up.

The team regularly reported the progress of the investigation to the PSCC through the remainder of 2024 and into Q1 2025. This extended to JLR, airbag supplier and fascia supplier investigations which sought to understand variables included in testing methods and factors that influence the passenger airbag deployment. During this period, the status of this matter and progress of the investigation was reviewed at the PSCC.

The status of the independent test program was reviewed at PSCC in April 2025 with 51% of required tests completed and an expectation that the balance of testing would conclude in May 2025. In addition to the independent test program, field samples of undeployed airbag modules were obtained to conduct assessment of the airbag folding condition.

These field samples were inspected in June 2025 and revealed that the airbag material exhibited variability in the folds of the airbag. The variability was assessed against the deployment testing results and correlation of the impact of fold variability was defined as a likely contribution to the reason for abnormal test outcomes.

A JLR Senior Leadership review of the matter related to Range Rover Evoque vehicles was undertaken on 30 June 2025. Following this, on 30 June 2025 a Recall Determination Committee (RDC) was convened, and it was decided that the investigation has revealed an unreasonable safety risk with variability of the fold of the airbag material, and it was instructed that a safety recall be conducted to remedy the issue.

On 04 July 2025, the RDC reviewed the evidence as related to Jaguar E-PACE and the similarities in airbag folding between the models and determined that the recall should be broadened to cover these vehicles. As of 15 July 2025, further assessment of recall repairs revealed a number of further vehicles identified. The count of affected vehicles has been updated accordingly.

There have been no reported accidents, injuries or fires as a result of this concern.

JLR has received 0 claims and field reports in the USA

Related NHTSA Recall Number:

Description of Remedy

Remedy Type:

Consumer Advisories: Do Not Drive Park Outside

Description of remedy program:

Vehicles will have the passenger airbag module and associated components replaced.

There will be no charge to the owners for this repair.

Customers who have paid for a repair of this defect out of warranty will be reimbursed by the Jaguar Land Rover reimbursement plan, subject to the usual terms and conditions.

How remedy component differs from recalled component:

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Identify how/when recall condition was corrected in production:

Reimbursement Plan

Manufacturer used general reimbursement plan on file.

Recall Schedule**Description of recall schedule:**

Notifications to dealers will occur on July 25, 2025. Distribution of owner notification letters will occur on or before September 5, 2025.

Planned Dealer Notification Date: Jul 25, 2025 - Jul 25, 2025 No Dealers

Planned Interim Owner Notification Date: Aug 26, 2025 - Aug 26, 2025 No Owners

Planned Remedy Owner Notification Date: Phased Recall

Date when VIN will be searchable: