



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

25V461

Manufacturer Name: Prevost Car (US) Inc.

Submission Date: Sep 11, 2025

NHTSA Recall No.: 25V461

Manufacturer Recall No.: SR25-22

Manufacturer Information

Population

Manufacturer Name: Prevost Car (US) Inc.

Address: 201 South Avenue
South Plainsfield NJ, 07080

Total number of potentially involved: 35

Estimated percentage with defect: 100%

Vehicle Information

Vehicle 1: 2018-2019 PREVOST X3-45 COMMUTER

Product Category: Buses, Medium & Heavy Vehicles

Product Type: Coach

Fuel / Propulsion: Compression Ignition Fuel

Production Dates: Mar 23, 2018 - Jun 28, 2018

Number of potentially involved: 35

Descriptive Information:

The population was determined by reviewing production records and identifying all vehicles with non-compliant entrance door window glazing that are not equipped with optional perimeter lighting.

The concerned vehicles are certain MY2018 and MY2019 Prevost X3-45 Commuter vehicles manufactured during the indicated production dates.

The non-compliant products are limited to these specific vehicles since they were the only ones with non-compliant entrance door window glazing that are not equipped with optional perimeter lighting.

A total of 30 MY2018 and 5 MY2019 Prevost X3-45 Commuter vehicles are affected by the recall.

Defect / Noncompliance Description

Description of the defect or noncompliance:

The entrance door windows on the concerned vehicles do not comply with S5.1 of Federal Motor Vehicle Safety Standard (FMVSS) No. 205, Glazing Materials. The lower bifold entrance door windows are equipped with AS-3 glazing, whereas this location requires a superior safety glazing material such as AS-1 or AS-2.

FMVSS1: 205 - Glazing materials

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FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

Use of AS-3 glazing in this location does not comply with FMVSS 205 Section 5.1 and may not provide sufficient visibility, increasing the risk of a crash.

Description of the cause:

This issue results from a Prevest design error.

Identification of any warning that can occur:

There is no warning associated with this issue.

Component Manufacturer

Tier of Supplier:

Supplier Type: OEM

Name: Prevest

Address: 35 Gagnon Boulevard
Sainte-Claire Foreign States, G0R 2V0

Country: Canada

Involved Components

Component Name 1: Glass Lower Door Window

Component Description: Glass Lower Door Window

Component Part Number: 281211

Component Name 2: Glass Center Door Window

Component Description: Glass Center Door Window

Component Part Number: 281209

Chronology

January - June 2025 During an internal review of FMVSS 205 compliance documentation, Prevest identified AS-3 glazing installed in a location potentially not permitted under FMVSS 205. Production data was reviewed, and external legal counsel was engaged to confirm regulatory interpretation. The affected vehicle population was defined based on that assessment.

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2025-07-02 Case was presented on Volvo Product Safety Evaluation Committee (PSEC) to evaluate if there is a potential non-compliance issue. Decision made to raise the potential safety related non-compliance issue to Volvo Product Safety Committee (PSC) for review and determination.

2025-07-03 Case was presented to Volvo Product Safety Committee (PSC). It was concluded that a non-compliance exists.

2025-07-09 Non-Compliance Information Report submitted to authorities.

No warranty claims related to this issue. No field reports, incidents, accidents, injuries, or fatalities related to this issue were reported.

Related NHTSA Recall Number:

Description of Remedy

Remedy Type: Replace

Consumer Advisories: Do Not Drive Park Outside

Description of remedy program:

Prevost will replace the entrance door windows on all subject vehicles. Letters will be sent to customers to inform them on how to proceed. Prevost will execute this correction free of charge (parts and labor) for the customers. In case a customer has already inspected and corrected this defect before the safety recall has been launched, this customer will be reimbursed according to Prevost reimbursement plan.

How remedy component differs from recalled component:

The issue concerns a component that does not comply with the applicable FMVSS, and not a defective component. After the remedy, the entrance doors will be equipped with windows that comply to all applicable FMVSS requirements.

Identify how/when recall condition was corrected in production:

The non-compliance was corrected in production on June 5, 2025, when an internal campaign was launched. All vehicles are corrected prior to delivery.

Reimbursement Plan

Manufacturer used general reimbursement plan on file.

Recall Schedule

Description of recall schedule:

Part 573 Safety Recall Report**25V461****Planned Dealer Notification Date:** No Dealers**Planned Interim Owner Notification Date:** Aug 22, 2025 No Owners**Planned Remedy Owner Notification Date:** Nov 14, 2025 Phased Recall**Date when VIN will be searchable:** Jul 24, 2025