



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

25V460

Manufacturer Name: Prevost Car (US) Inc.

Submission Date: Jul 21, 2025

NHTSA Recall No.: 25V460

Manufacturer Recall No.: SR25-23

Manufacturer Information

Population

Manufacturer Name: Prevost Car (US) Inc.

Address: 201 South Avenue
South Plainsfield NJ, 07080

Total number of potentially involved: 241

Estimated percentage with defect: 63.6%

Vehicle Information

Vehicle 1: 2025-2025 PREVOST H3-45

Product Category: Buses, Medium & Heavy Vehicles

Product Type: Coach

Fuel / Propulsion: Compression Ignition Fuel

Production Dates: Sep 09, 2024 - Apr 08, 2025

Number of potentially involved: 163

Descriptive Information:

The population was determined based on the information received from the seat supplier as it is a supplier production issue.

The concerned vehicles are MY2025 Prevost H3-45 vehicles manufactured during the indicated production dates.

The recalled products are limited to these specific vehicles since they are the only ones potentially incorrectly manufactured according to the supplier.

A total of 163 MY2025 Prevost H3-45 vehicles are affected by the recall.

Vehicle 2: 2025-2025 PREVOST X3-45

Product Category: Buses, Medium & Heavy Vehicles

Product Type: Coach

Fuel / Propulsion: Compression Ignition Fuel

Production Dates: Sep 09, 2024 - Feb 26, 2025

Number of potentially involved: 78

Descriptive Information:

The population was determined based on the information received from the seat supplier as it is a supplier production issue.

Part 573 Safety Recall Report

25V460

The concerned vehicles are MY2025 Prevost X3-45 vehicles manufactured during the indicated production dates.

The recalled products are limited to these specific vehicles since they are the only ones potentially incorrectly manufactured according to the supplier.

A total of 78 MY2025 Prevost X3-45 vehicles are affected by the recall.

Defect / Noncompliance Description

Description of the defect or noncompliance:

On the concerned vehicles, the fasteners securing the passenger seatbelts and/or backrests may not have been properly tightened during the supplier's seat manufacturing process.

FMVSS1:

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

If the vehicle is involved in a crash, the seatback and/or the integrated seatbelt could not perform as required, thus increasing the risk of injury.

Description of the cause:

According to the seat supplier, the fasteners securing the seatbelts and/or seat backrests may not have been properly tightened during seat manufacturing.

Identification of any warning that can occur:

There is no warning with this issue.

Component Manufacturer

Tier of Supplier: Tier 1

Supplier Type: OEM

Name: Asientos Vehiculos Astron

Address: Pirules 16-E, Interior B
Cuautitlan Izcalli Foreign States, 54730

Country: Mexico

Involved Components

Part 573 Safety Recall Report**25V460****Component Name 1:** Passenger Seats**Component Description:** Passenger Seats**Component Part Number:** 869010**Component Name 2:** Passenger Seats**Component Description:** Passenger Seats**Component Part Number:** 869391**Component Name 3:** Passenger Seats**Component Description:** Passenger Seats**Component Part Number:** 869392**Component Name 4:** Passenger Seats**Component Description:** Passenger Seats**Component Part Number:** 869001**Component Name 5:** Passenger Seats**Component Description:** Passenger Seats**Component Part Number:** 869063**Component Name 6:** Passenger Seats**Component Description:** Passenger Seats**Component Part Number:** 869064**Component Name 7:** Passenger Seats**Component Description:** Passenger Seats**Component Part Number:** 869085**Component Name 8:** Passenger Seats**Component Description:** Passenger Seats**Component Part Number:** 868928

Part 573 Safety Recall Report**25V460****Component Name 9:** Passenger Seats**Component Description:** Passenger Seats**Component Part Number:** 869142**Component Name 10:** Passenger Seats**Component Description:** Passenger Seats**Component Part Number:** 869143**Component Name 11:** Passenger Seats**Component Description:** Passenger Seats**Component Part Number:** 869098**Component Name 12:** Passenger Seats**Component Description:** Passenger Seats**Component Part Number:** 869952**Component Name 13:** Passenger Seats**Component Description:** Passenger Seats**Component Part Number:** 868981**Component Name 14:** Passenger Seats**Component Description:** Passenger Seats**Component Part Number:** 869131**Component Name 15:** Passenger Seats**Component Description:** Passenger Seats**Component Part Number:** 869315**Component Name 16:** Passenger Seats**Component Description:** Passenger Seats**Component Part Number:** 869032

Part 573 Safety Recall Report**25V460****Component Name 17:** Passenger Seats**Component Description:** Passenger Seats**Component Part Number:** 868895**Component Name 18:** Passenger Seats**Component Description:** Passenger Seats**Component Part Number:** 869144**Component Name 19:** Passenger Seats**Component Description:** Passenger Seats**Component Part Number:** 868909**Chronology**

2025-05-19 Issue identified during vehicle production.

2025-05-21 Delivery Stop was issued to stop the delivery of new vehicles until the investigation is completed by the supplier and corrective actions are implemented.

2025-06-19 The root cause analysis report was received from the supplier.

2025-06-25 Case was presented on Volvo Product Safety Evaluation Committee (PSEC) to evaluate if there is a potential safety-related issue. Decision made to raise the potential safety issue to Volvo Product Safety Committee (PSC) for review and determination.

2025-07-03 Case was presented to Volvo Product Safety Committee (PSC). It was concluded that there was a safety-related defect, and that a recall is needed.

2025-07-09 Defect Information Report submitted to authorities.

No warranty claims related to this issue. No field reports, incidents, accidents, injury, or fatality were reported.

Related NHTSA Recall Number:**Description of Remedy****Remedy Type:****Consumer Advisories:** Do Not Drive Park Outside**Description of remedy program:**

Part 573 Safety Recall Report**25V460**

Prevost will inspect and, if required, adequately tighten the seatbelts and seat backrests fasteners on all concerned vehicles. Letters will be sent to customers to instruct them how to proceed. Prevost will execute this correction free of charge (parts and labor) for the customers. In case a customer has already inspected and corrected this defect before the safety recall has been launched, this customer will be reimbursed according to Prevost reimbursement plan.

How remedy component differs from recalled component:

The issue concerns an inadequately installed component, and not a defective component. After the remedy, the seatbelts and seat backrests fasteners will be adequately tightened.

Identify how/when recall condition was corrected in production:

The recall condition was corrected in production on May 27, 2025, when an internal campaign was launched. All vehicles are corrected prior to delivery.

Reimbursement Plan

Manufacturer used general reimbursement plan on file.

Recall Schedule**Description of recall schedule:**

Planned Dealer Notification Date: No Dealers

Planned Interim Owner Notification Date: No Owners

Planned Remedy Owner Notification Date: Aug 22, 2025 Phased Recall

Date when VIN will be searchable: Jul 24, 2025