



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

25V448

Manufacturer Name: Bombardier Recreational Products, Inc.

Submission Date: Jul 03, 2025

NHTSA Recall No.: 25V448

Manufacturer Recall No.: Bulletin 2025-4

Manufacturer Information

Population

Manufacturer Name: Bombardier Recreational
Products, Inc.

Address: 726 Saint-Joseph Street
Valcourt, Quebec FS, JOE
2LO

Total number of potentially involved: 843

Estimated percentage with defect: 100%

Vehicle Information

Vehicle 1: 2025-2025 CAN-AM CANYON

Product Category: Motorcycles

Product Type: Motorcycles

Fuel / Propulsion:

Production Dates: Mar 22, 2024 - Mar 20, 2025

Number of potentially involved: 843

Descriptive Information:

This is a new model and it is the only model with the involved component. All vehicles of this model and model year are included in the recall as they all have the same involved component.

Defect / Noncompliance Description

Description of the defect or noncompliance:

The Drive Belt Lower Idler Support will fail and may cause a belt failure.

FMVSS1:

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

This could result in a loss of drive power while driving and increase the risk of a crash.

Description of the cause:

Part 573 Safety Recall Report

25V448

The wrong material was identified on a revised drawing sent to the supplier. The actual material does not have sufficient strength to sustain peak loads seen by the support while downshifting.

Identification of any warning that can occur:

There is no warning before the failure of the support. After the support failure, the pulley can move freely around the drive belt. Some owners will see damages and hear noises before the drive belt fails and causes a loss of propulsion.

Component Manufacturer

Tier of Supplier: Tier 1**Supplier Type:** Other**Name:** Matritech**Address:** 850 Rocheleau
Drummondville Foreign States, J2C6Y5**Country:** Canada

Involved Components

Component Name 1: Support_Pulley**Component Description:** Drive Belt Lower Idler Support**Component Part Number:** 705503588

Chronology

In May 2025, BRP received 3 cases of Drive Belt Lower Idler Support failures including one loss of propulsion.

BRP started its analysis to understand the root causes of the failure. It was found that after a failure of the support in physical testing a decision was made to change the part material from the start of production. However, the drawing revision failed to reflect this change and maintained the initial material.

In June 2025, BRP received 2 additional cases.

With all the information collected and analyzed, BRP decided on June 27, 2025, that it had enough information to report and wants to proceed with a safety recall on the identified population of vehicles.

BRP has 5 reported failure cases worldwide (4 in the US) as of June 27, 2025 but no report of accident nor injury.

Part 573 Safety Recall Report

25V448

Related NHTSA Recall Number: Not applicable

Description of Remedy

Remedy Type: Repair

Consumer Advisories: ☐ Do Not Drive ☐ Park Outside

Description of remedy program:

BRP is issuing a safety recall and BRP will instruct its dealers to install the new Drive Belt Lower Idler Support. Information about parts availability will be provided to dealers and consumers.

How remedy component differs from recalled component:

This part has a different design and material. The material used is the one that was contemplated from the start of production. With the new design, in case of a support failure, the pulley will still be held in place, avoiding getting loose and damaging the drive.

Identify how/when recall condition was corrected in production:

When future model years will be produced, the same remedy will be used.

Reimbursement Plan

Manufacturer used general reimbursement plan on file.

Recall Schedule

Description of recall schedule:

Dealers: BRP will inform its dealers about the recall on July 10, 2025.
Customers: BRP will mail the letters about the recall as soon as it receives comments from NHTSA. This letter will be an INTERIM letter as parts will not be available.
E-mails will also be sent with the same information if the email address was provided to us.

Planned Dealer Notification Date: Jul 10, 2025 - Jul 10, 2025 ☐ No Dealers

Planned Interim Owner Notification Date: Jul 25, 2025 - Jul 25, 2025 ☐ No Owners

Planned Remedy Owner Notification Date: Aug 15, 2025 - Aug 15, 2025 ☐ Phased Recall

Date when VIN will be searchable: Jul 18, 2025