



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

25V434

Manufacturer Name: Volkswagen Group of America, Inc.

Submission Date: Jun 25, 2025

NHTSA Recall No.: 25V434

Manufacturer Recall No.: 42HX

Manufacturer Information

Population

Manufacturer Name: Volkswagen Group of America, Inc.

Address: 3800 Hamlin Road
Auburn Hills MI, 48326

Total number of potentially involved: 546

Estimated percentage with defect: 100%

Vehicle Information

Vehicle 1: 2025-2025 VOLKSWAGEN ATLAS CROSS SPORT

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: Sep 20, 2024 - Jan 17, 2025

Number of potentially involved: 24

Descriptive Information:

The recall population was determined by production records.

The recalled products differ from products that were not included in the recall because based of production records and supplier information, certain bolts on the chassis/suspension of a limited number of vehicles may not have been correctly tightened during the manufacturing process at supplier.

Vehicle 2: 2025-2025 VOLKSWAGEN ATLAS

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: Sep 18, 2024 - Feb 04, 2025

Number of potentially involved: 68

Descriptive Information:

The recall population was determined by production records.

The recalled products differ from products that were not included in the recall because based of production records and supplier information, certain bolts on the chassis/suspension of a limited number of vehicles may not have been correctly tightened during the manufacturing process at supplier.

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The recall population was determined by production records.

The recalled products differ from products that were not included in the recall because based of production records and supplier information, certain bolts on the chassis/suspension of a limited number of vehicles may not have been correctly tightened during the manufacturing process at supplier.

Vehicle 4: 2024-2024 VOLKSWAGEN ATLAS CROSS SPORT**Product Category:** Light Vehicles**Product Type:****Fuel / Propulsion:****Production Dates:** Jun 16, 2023 - Oct 30, 2024**Number of potentially involved:** 34**Descriptive Information:**

The recall population was determined by production records.

The recalled products differ from products that were not included in the recall because based of production records and supplier information, certain bolts on the chassis/suspension of a limited number of vehicles may not have been correctly tightened during the manufacturing process at supplier.

Vehicle 5: 2024-2024 VOLKSWAGEN ATLAS**Product Category:** Light Vehicles**Product Type:****Fuel / Propulsion:****Production Dates:** Jun 21, 2023 - Oct 29, 2024**Number of potentially involved:** 56**Descriptive Information:**

The recall population was determined by production records.

The recalled products differ from products that were not included in the recall because based of production records and supplier information, certain bolts on the chassis/suspension of a limited

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number of vehicles may not have been correctly tightened during the manufacturing process at supplier.

Vehicle 6: 2023-2023 VOLKSWAGEN ID.4

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: Sep 16, 2022 - Nov 27, 2023

Number of potentially involved: 174

Descriptive Information:

The recall population was determined by production records.

The recalled products differ from products that were not included in the recall because based on production records and supplier information, certain bolts on the chassis/suspension of a limited number of vehicles may not have been correctly tightened during the manufacturing process at supplier.

Vehicle 7: 2023-2023 VOLKSWAGEN ATLAS CROSS SPORT

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: May 20, 2023 - Jun 12, 2023

Number of potentially involved: 2

Descriptive Information:

The recall population was determined by production records.

The recalled products differ from products that were not included in the recall because based on production records and supplier information, certain bolts on the chassis/suspension of a limited number of vehicles may not have been correctly tightened during the manufacturing process at supplier.

Vehicle 8: 2023-2023 VOLKSWAGEN ATLAS

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: Mar 14, 2023 - May 22, 2023

Number of potentially involved: 11

Descriptive Information:

The recall population was determined by production records.

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The recalled products differ from products that were not included in the recall because based on production records and supplier information, certain bolts on the chassis/suspension of a limited number of vehicles may not have been correctly tightened during the manufacturing process at supplier.

Defect / Noncompliance Description

Description of the defect or noncompliance:

Certain bolts on the chassis, brake system and/or suspension of affected vehicles may not have been correctly tightened during the supplier manufacturing process.

FMVSS1:

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

If an incorrectly tightened bolt becomes loose, the driver's control of the vehicle may be adversely affected, potentially leading to a crash.

Description of the cause:

Various programming and process issues at the supplier.

Identification of any warning that can occur:

If one of these bolts becomes loose, vehicle owners may notice noise coming from that area of the vehicle while driving.

Component Manufacturer

Tier of Supplier:

Supplier Type:

Name: Sesé Industrial Services Corp.

Address: 6153 Claude Ramsey Pkwy
Chattanooga TN, 37416

Country: United States

Involved Components

Component Name 1: Bolt

Component Description: Chassis, brake and/or suspension bolt

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Chronology

August 8, 2024: Information regarding two (2) cases of broken rear motor bolts on ID.4 vehicles provided to Chattanooga. Investigation started.

August - December 2024: Ongoing investigation done by Supplier Sese regarding root cause and potentially affected vehicles. Countermeasures in supplier production implemented.

January 2025: New field complaints observed outside previous identified vehicle scope. VW requests further investigation from supplier. VW continues to monitor the field for further claims. Supplier launched a further investigation in order to determine new root causes.

January - May 2025: Due to the number of various tightening related topics from Group Sese, VW schedules regular follow-up meetings in order to prioritize, understand, and receive information regarding the various types of failure causes, the potentially affected vehicle scope for each cause, and the countermeasures and lessons learned for each root cause. Supplier conducts further analysis to correctly define the affected scope. North American Region escalates the topic to Volkswagen's Product Safety Committee for further review and determination of next steps.

June 18, 2025: Topic was presented at Volkswagen's Product Safety Committee and a recall was decided.

Volkswagen is not aware of any crashes, fires, injuries, or deaths associated with this defect.

5 warranty claims received, 4 claims in the U.S. market. Date of repair: 16-Jul-24, 18-Aug-24, 23-Jan-25, 31-Jan-25, 8-Apr-25

Related NHTSA Recall Number:

Description of Remedy

Remedy Type: Repair**Consumer Advisories:** ☐ Do Not Drive ☐ Park Outside**Description of remedy program:**

At no cost to owners, the affected bolt(s) on the chassis, brake system and/or suspension will be replaced.

How remedy component differs from recalled component:

The topic is caused by an incorrectly performed tightening process at the supplier. There is no issue with the parts themselves.
The recall remedy component can be distinguished from the recalled component because the repaired bolt connections will be according to the specification.

Identify how/when recall condition was corrected in production:

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Various programming and process issues at the supplier have been corrected. The latest countermeasures were implemented in February 2025.

Reimbursement Plan

Manufacturer used general reimbursement plan on file.

Recall Schedule

Description of recall schedule:

Dealers: June 27, 2025

Owners: On or before August 22, 2025

Planned Dealer Notification Date: Jun 27, 2025 - Jun 27, 2025

☐ No Dealers

Planned Interim Owner Notification Date:

☐ No Owners

Planned Remedy Owner Notification Date: Aug 22, 2025 - Aug 22, 2025

☐ Phased Recall

Date when VIN will be searchable: Jun 27, 2025