



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

25V405

Manufacturer Name: Shyft Group

Submission Date: Jul 03, 2025

NHTSA Recall No.: 25V405

Manufacturer Recall No.: 25-15

Manufacturer Information

Population

Manufacturer Name: Shyft Group

Address: 1541 Reynolds Road
Charlotte MI, 48813

Total number of potentially involved: 871

Estimated percentage with defect: 100%

Vehicle Information

Vehicle 1: 2024-2025 UTILIMASTER AEROMASTER

Product Category:

Product Type:

Fuel / Propulsion: Compression Ignition Fuel

Production Dates: Jan 08, 2024 - May 16, 2025

Number of potentially involved: 871

Descriptive Information:

Vehicles subject to this recall have a GVWR of more than 10,000 lbs and equipped with a 360-degree system supplied by BrandMotion. Substantially similar vehicles are not equipped with a BrandMotion System.

Defect / Noncompliance Description

Description of the defect or noncompliance:

The monitor in the 360-degree camera system may not display the appropriate image at start up.

FMVSS1:

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

If the monitor does not display the appropriate image, the driver may not be able to see objects or people around the vehicle. This could increase the risk of a crash.

Description of the cause:

Part 573 Safety Recall Report

25V405

Still under evaluation.

Identification of any warning that can occur:

There is no warning associated with the monitor not powering up.

Component Manufacturer

Tier of Supplier: Tier 1

Supplier Type: Distributor

Name: Brandmotion

Address: 41100 Bridgestreet
Novi MI, 48375

Country: United States

Involved Components

Component Name 1: Monitor

Component Description: 360-degree display monitor

Component Part Number:

Chronology

On 5/16/2025, a customer complained of monitors not displaying the 360 view when the vehicle was started. On 5/19, monitors were returned to the supplier for evaluation. During the evaluation, a damaged trace on one of the electrical boards was observed. Between 5/19 and 5/27, testing was conducted and initial root cause was thought to be understood. However, the proposed solution proved not to address the problem. Complaints continued to be made and on 6/9, Shyft determined the problem to be related to motor vehicles safety. During the week of 6/12, testing was conducted and a board within the vehicles failed from what appears to be related to a high electrical voltage spike. However, the failure mode of the monitor cutting out is not fully repeatable and the cause is still under evaluation.

Related NHTSA Recall Number:

Description of Remedy

Remedy Type: Replace

Part 573 Safety Recall Report

25V405

Consumer Advisories: Do Not Drive Park Outside

Description of remedy program:

The remedy is not yet known however is expected to be completed by 6/27/2025

How remedy component differs from recalled component:

Identify how/when recall condition was corrected in production:

Reimbursement Plan

Description of reimbursement program:

Vehicles subject to this recall are still within their warranty period. Failed monitors would be replaced at no charge.

Period of reimbursement:

Costs to be reimbursed:

Address for reimbursement claims:

Recall Schedule

Description of recall schedule:

A dealer has not been used for this build of vehicles.

Planned Dealer Notification Date: No Dealers

Planned Interim Owner Notification Date: No Owners

Planned Remedy Owner Notification Date: Phased Recall

Date when VIN will be searchable: