



U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

## Part 573 Safety Recall Report

# 25V384

**Manufacturer Name:** Keystone RV Company

**Submission Date:** Jun 23, 2025

**NHTSA Recall No.:** 25V384

**Manufacturer Recall No.:** 25-470

### Manufacturer Information

### Population

**Manufacturer Name:** Keystone RV Company

**Address:** PO Box 2000  
2642 Hackberry Drive  
Goshen IN, 46527

**Total number of potentially involved:** 491

**Estimated percentage with defect:** 100%

### Vehicle Information

**Vehicle 1:** 2025-2025 KEYSTONE CARBON

**Product Category:** Trailers

**Product Type:** Recreational Trailers

**Fuel / Propulsion:**

**Production Dates:** May 12, 2025 - May 22, 2025

**Number of potentially involved:** 45

**Descriptive Information:**

All Models

**Vehicle 2:** 2025-2025 KEYSTONE FUZION

**Product Category:** Trailers

**Product Type:** Recreational Trailers

**Fuel / Propulsion:**

**Production Dates:** Dec 11, 2024 - May 09, 2025

**Number of potentially involved:** 204

**Descriptive Information:**

All Models

**Vehicle 3:** 2025-2025 KEYSTONE RAPTOR

**Product Category:** Trailers

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**Product Type:**

**Fuel / Propulsion:**

**Production Dates:** Dec 02, 2024 - May 16, 2025

**Number of potentially involved:** 242

**Descriptive Information:**

All Models

### Defect / Noncompliance Description

**Description of the defect or noncompliance:**

It has been decided that the vehicles in the recall population may have missing rear gate pins and or missing leg support bracket.

**FMVSS1:**

**FMVSS2:**

**Description of the safety risk, including crash, fire, death, injury:**

Under certain circumstances during operation the rear gate may shift around in place, and or the patio steps may be unstable, this can lead to an increased risk of personal injury.

**Description of the cause:**

The rear gate pins, and or leg support bracket may not be installed.

**Identification of any warning that can occur:**

Rear patio gate not secured during travel, unstable patio steps when leg support is not installed

### Component Manufacturer

**Tier of Supplier:**

**Supplier Type:**

**Name:**

**Address:**

**Country:**

### Involved Components

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**Component Name 1:** Step – For Patio Ramp Door – LHS – Keeper Assembly

**Component Description:** Leg assembly bracket for patio ramp door

**Component Part Number:** 507493

**Component Name 2:** Bed lift – Pin – Wire Lock Pin

**Component Description:** Rear gate pins

**Component Part Number:** 510418

## Chronology

05/12/2025 – Report was made.

05/12/2025 – Investigation opened. All affected units not shipped were put on hold and inspected and repaired in the yard.

05/12/2025 – Warranty claims for rear gate pins and leg support bracket include 1 claim, claim created start date 05/12/2025 to claim created end date 05/12//2025

6/06/2025 – Keystone Safety Committee reviewed the information and concluded that the data reviewed indicated a unanimous vote for a voluntary recall. Investigation called for to determine affected unit range.

6/09/2025 – Investigation concluded, and scope completed.

**Related NHTSA Recall Number:**

## Description of Remedy

**Remedy Type:** Replace

**Consumer Advisories:**  Do Not Drive  Park Outside

**Description of remedy program:**

The remedy is to install missing gate pins, and or leg support bracket. Manufacturer Reimbursement Plan on file as of 10/3/2024. General reimbursement plan to be updated every two years. New vehicles are covered under warranty.

**How remedy component differs from recalled component:**

May be missing Bed lift – Pin – Wire Lock Pin KRV # 510418, and or Step – For Patio Ramp Door – LHS – Keeper Assembly KRV # 507493

**Identify how/when recall condition was corrected in production:**

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Units were quarantined, inspected, then repaired as indicated by inspection.

## Reimbursement Plan

Manufacturer used general reimbursement plan on file.

## Recall Schedule

### Description of recall schedule:

Keystone will notify the dealers and owners of the recreational vehicles by letter. A final copy of the owner's letter will be provided to NHTSA, along with the dealer repair procedures.

**Planned Dealer Notification Date:** Aug 04, 2025 - Aug 04, 2025  No Dealers

**Planned Interim Owner Notification Date:**  No Owners

**Planned Remedy Owner Notification Date:** Aug 04, 2025 - Aug 04, 2025  Phased Recall

**Date when VIN will be searchable:**