



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

25V377

Manufacturer Name: Starcraft RV

Submission Date: Jun 05, 2025

NHTSA Recall No.: 25V377

Manufacturer Recall No.: 9902634

Manufacturer Information

Population

Manufacturer Name: Starcraft RV

Address: 903 South Main Street
P.O. Box 460
Middlebury IN, 46540

Total number of potentially involved: 45

Estimated percentage with defect: 100%

Vehicle Information

Vehicle 1: 2025-2025 STARCRAFT AUTUMN RIDGE

Product Category: Trailers

Product Type: Recreational Trailers

Fuel / Propulsion:

Production Dates: Aug 29, 2024 - Oct 31, 2024

Number of potentially involved: 45

Descriptive Information:

Jayco Inc. determined the population from production records.

Defect / Noncompliance Description

Description of the defect or noncompliance:

The safety chains on these trailers are rated at 7600 lbs. and the Gross Vehicle Weight Rating (GVWR) is 7,995 lbs. In the event of a trailer detachment, the underrated safety chains may fail.

FMVSS1:

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

If the safety chains fail in the event of a detachment, the trailer could separate from the tow vehicle, increasing the risk of a crash.

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Description of the cause:

There was a discrepancy regarding safety chain weight ratings listed on the Jayco Engineering data sheet and prints.

Identification of any warning that can occur:

There is no warning.

Component Manufacturer

Tier of Supplier:

Supplier Type:

Name:

Address:

Country:

Involved Components

Component Name 1: CHAIN, SAF 27" 7600#

Component Description: CHAIN, SAFETY 27" 7600# WITH S-HOOK INCLUDED

Component Part Number: 0242380

Chronology

5/12/2025 A Starcraft RV dealer sent an email regarding two lot units that had a GVWR listed at 7995 lbs. built with 7600 lbs. safety chains specific to the Starcraft Autumn Ridge 26BHS Travel Trailers. Jayco engineering started an Investigation immediately. Jayco Inc. engineering determined that the 7600 lbs. safety chains are underrated on these specific trailers and need to be replaced with the 11,700 lbs. safety chains.

5/19/2025 The Warranty Incident Review Committee (WIRC) discussed the incident and elevated it to CPAC.

5/29/2025 The Corrective Preventive Action Committee (CPAC) discussed the incident and elevated it to SSC.

5/30/2025 The Safety Steering Committee (SSC) met and voted to proceed with filing a safety recall with NHTSA. Jayco Inc. is aware of two warranty claims related to this matter.

Related NHTSA Recall Number:

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Description of Remedy

Remedy Type: Replace

Consumer Advisories: Do Not Drive Park Outside

Description of remedy program:

Jayco dealers will remove underrated chains (7600 lbs.) and install new safety chains rated at (11,700 lbs.). The remedy will be free of charge. Repairs made prior to the recall will be reimbursed in accordance with our Recall Reimbursement Plan on file with NHTSA. Jayco will file completion reports.

How remedy component differs from recalled component:

The remedied component will have safety chains rated at 11,700 lbs.

Identify how/when recall condition was corrected in production:

As of 10/31/2024, all production units were built with the correct 11,700 lbs. Safety chains.

Reimbursement Plan

Manufacturer used general reimbursement plan on file.

Recall Schedule

Description of recall schedule:

Jayco will notify its dealers and affected retail owners on or before July, 3 2025.

Planned Dealer Notification Date: Jul 03, 2025 - Jul 03, 2025 No Dealers

Planned Interim Owner Notification Date: No Owners

Planned Remedy Owner Notification Date: Jul 03, 2025 - Jul 03, 2025 Phased Recall

Date when VIN will be searchable: