



U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

# Part 573 Safety Recall Report

## 25V364

**Manufacturer Name:** Forest River, Inc.

**Submission Date:** Jun 10, 2025

**NHTSA Recall No.:** 25V364

**Manufacturer Recall No.:** 51-1935

### Manufacturer Information

### Population

**Manufacturer Name:** Forest River, Inc.

**Address:** 55470 CR 1  
P.O. Box 3030  
Elkhart IN, 46515-3030

**Total number of potentially involved:** 1,367

**Estimated percentage with defect:** 100%

### Vehicle Information

**Vehicle 1:** 2025-2025 FOREST RIVER WILDWOOD

**Product Category:**

**Product Type:**

**Fuel / Propulsion:**

**Production Dates:** Aug 27, 2024 - May 21, 2025

**Number of potentially involved:** 659

**Descriptive Information:**

The scope was determined since the inception of the entry gates, to present.

**Vehicle 2:** 2025-2025 FOREST RIVER SALEM

**Product Category:**

**Product Type:**

**Fuel / Propulsion:**

**Production Dates:** Aug 27, 2024 - May 21, 2025

**Number of potentially involved:** 708

**Descriptive Information:**

The scope was determined since the inception of the entry gates, to present.

### Defect / Noncompliance Description

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## Description of the defect or noncompliance:

If the entry gates' latch becomes unlocked, the strut may keep the entry gate in the open position during travel.

## FMVSS1:

## FMVSS2:

## Description of the safety risk, including crash, fire, death, injury:

If the entry gates' latch becomes unlocked, the strut may keep the entry gate in the open position in travel. This condition may lead to an unreasonable safety consequence to side motorists, bike lanes, pedestrians, etc. such as personal injury or property damage.

## Description of the cause:

Sales Defect

## Identification of any warning that can occur:

The side entry gate will be open and noticeable from the tow vehicle, if it is open.

## Component Manufacturer

### Tier of Supplier:

### Supplier Type:

### Name:

### Address:

### Country:

## Involved Components

**Component Name 1:** Strut, Entry Gate

**Component Description:** Strut, Entry Gate

**Component Part Number:** N/A

## Chronology

On April 15, 2025, Forest River's Office of Corporate Compliance ("OCC") received a Vehicle Owner Questionnaire ("VOQ"), VOQ 11654464 from NHTSA including follow up questions by NHTSA's Office of Defects Investigations ("ODI").

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On May 7, 2025, OCC responded to ODI's questions.

On May 23, 2025, ODI followed up with OCC with asking Forest River to review their concerns.

On May 30, 2025, Forest River's Corporate Committee voted to recall.

On June 10, 2025, Forest River amended the chronology to reflect that, this condition is not affected by FMVSS, therefore, non-compliance is not applicable. Forest River is unaware of any warranty claims for this condition. Forest River is also not aware of any property damage, injury or death claim(s) for this condition.

**Related NHTSA Recall Number:**

## Description of Remedy

**Remedy Type:** Disconnect/Disable

**Consumer Advisories:**  Do Not Drive  Park Outside

**Description of remedy program:**

Forest River will provide all parts and labor free of charge to Consumers and Dealers. An authorized Forest River dealer will need to perform the remedy to remove the strut, add a warning decal and a tethered pin.

What is the Forest River Customer Service Phone Number? (574) 534-3167

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall.

Please send the service invoice to the following address:

Salem & Wildwood  
1803 Century Drive  
Goshen, IN 46528

**How remedy component differs from recalled component:**

Affected Component – Strut, Entry Gate  
Replacement Component - Warning Decal, Tethered Pin, Removal of Strut

The vehicle will now not have a strut and be secured with a tethered pin therefore the entry gate will not be able to open while in transit.

**Identify how/when recall condition was corrected in production:**

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The week of May 27, 2025, the manufacturing plant began removing the struts from all side entry gates.

## Reimbursement Plan

Manufacturer used general reimbursement plan on file.

## Recall Schedule

### Description of recall schedule:

Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

**Planned Dealer Notification Date:** Jul 12, 2025 - Jul 12, 2025

No Dealers

**Planned Interim Owner Notification Date:**

No Owners

**Planned Remedy Owner Notification Date:** Jul 12, 2025 - Jul 12, 2025

Phased Recall

**Date when VIN will be searchable:**