



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

25V354

Manufacturer Name: Temsa

Submission Date: Jun 26, 2025

NHTSA Recall No.: 25V354

Manufacturer Recall No.:

Manufacturer Information

Population

Manufacturer Name: Temsa

Address: Temsa North America
404 Zell Drive
Orlando FL, 32824

Total number of potentially involved: 341

Estimated percentage with defect: 100%

Vehicle Information

Vehicle 1: 2022-2025 TEMSA TS30

Product Category:

Product Type:

Fuel / Propulsion: Compression Ignition Fuel

Production Dates: Apr 28, 2022 - May 28, 2024

Number of potentially involved:

Descriptive Information:

The recall population was determined based on installation of the related part.

Vehicle 2: 2024-2024 TEMSA TS35

Product Category:

Product Type:

Fuel / Propulsion: Compression Ignition Fuel

Production Dates: Apr 28, 2023 - May 28, 2024

Number of potentially involved:

Descriptive Information:

The recall population was determined based on installation of the related part.

Vehicle 3: 2025-2025 TEMSA TS45E

Product Category:

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25V354**Product Type:****Fuel / Propulsion:** Electric Battery Power**Production Dates:** May 30, 2024 - Dec 28, 2024**Number of potentially involved:****Descriptive Information:**

The recall population was determined based on installation of the related part.

Vehicle 4: 2023-2024 TEMSA TS45**Product Category:****Product Type:****Fuel / Propulsion:** Compression Ignition Fuel**Production Dates:** May 29, 2022 - Jul 28, 2024**Number of potentially involved:****Descriptive Information:**

The recall population was determined based on installation of the related part.

Defect / Noncompliance Description

Description of the defect or noncompliance:

The roof exit release handle can fail under normal operating loads. The handle that is used to open the hatch may break causing the hatch to not open.

FMVSS1:**FMVSS2:****Description of the safety risk, including crash, fire, death, injury:**

If the handle breaks the hatch will not open making it difficult to escape from that exit point during an emergency which can result in injury or death.

Description of the cause:

Mounting the nut attached adjacent to the surface on the wrong surface.

Identification of any warning that can occur:

When you remove the white knob piece on the emergency exit and check that the piece is mounted on

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the appropriate surface, measure the step difference with a caliper. If the difference is 3 mm, then it is the correct installation but if it is 1,5 mm then it has to be corrected.

Component Manufacturer

Tier of Supplier:**Supplier Type:****Name:****Address:****Country:**

Involved Components

Component Name 1: Roof Exit Part**Component Description:** Roof Exit Plastic Part**Component Part Number:** RP229102Y & RP229103Y

Chronology

15.11.2023 - The problem was detected during the internal audit process.

20.11.2023 - TEMSA checked the other vehicles in the facility in that time and no defect observed.

27.12.2023 - Same problem was detected on one of the vehicles in TEMSA North America facility.

28.12.2023 - Root Cause Analysis conducted, problem was caused by the incorrect installation of the lock mechanism.

29.12.2023 - The related problem reviewed with the supplier; supplier has started performing a full inspection prior to shipment.

09.02.2024 - Inspection of all parts installed on vehicles and TEMSA warehouse has been completed. No defective parts were found.

10.05.2025 - Same problem was detected on one more vehicle in TEMSA North America facility.

20.05.2025 - The affected vehicle list is determined.

25.05.2025 - Case presented to Safety Committee and decided to conduct a voluntary safety recall.

To date, no accidents, no injuries, no fatalities have been reported.

Related NHTSA Recall Number:

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Description of Remedy

Remedy Type: Inspect, Repair

Consumer Advisories: Do Not Drive Park Outside

Description of remedy program:

A technical service bulletin will be submitted; then the vehicles will be inspected, and the correction will be made by mounting the correct surface.

How remedy component differs from recalled component:

N/A

Identify how/when recall condition was corrected in production:

The vehicle in the production will be corrected.

Reimbursement Plan

Manufacturer used general reimbursement plan on file.

Recall Schedule

Description of recall schedule:

Temsa will send notifications to customers after receiving approval by NHTSA for Temsa's draft customer notification letter.

Note: No dealers involved in recall

Planned Dealer Notification Date:

No Dealers

Planned Interim Owner Notification Date:

No Owners

Planned Remedy Owner Notification Date:

Phased Recall

Date when VIN will be searchable: