



U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

## Part 573 Safety Recall Report

# 25V324

**Manufacturer Name:** Nissan North America, Inc.

**Submission Date:** Jun 04, 2025

**NHTSA Recall No.:** 25V324

**Manufacturer Recall No.:** PD152, PD153, PMA48

### Manufacturer Information

### Population

**Manufacturer Name:** Nissan North America, Inc.

**Address:** P. O. BOX 685001  
Franklin TN, 37068-5009

**Total number of potentially involved:** 0

**Estimated percentage with defect:** 1%

### Vehicle Information

**Vehicle 1:** 2025-2025 Nissan Frontier

**Product Category:** Light Vehicles

**Product Type:**

**Fuel / Propulsion:** Spark Ignition Fuel

**Production Dates:** Aug 08, 2024 - Apr 02, 2025

**Number of potentially involved:**

**Descriptive Information:**

This issue is specific to certain Nissan Frontier and Kicks vehicles equipped with an affected Center Information Display unit. Based on production records, the defect is unique to these models and dates of manufacture; no other Nissan or INFINITI vehicles are affected.

**Vehicle 2:** 2025-2025 Nissan Kicks

**Product Category:** Light Vehicles

**Product Type:**

**Fuel / Propulsion:** Spark Ignition Fuel

**Production Dates:** Jun 24, 2024 - Mar 07, 2025

**Number of potentially involved:**

**Descriptive Information:**

This issue is specific to certain Nissan Frontier and Kicks vehicles equipped with an affected Center Information Display unit. Based on production records, the defect is unique to these models and dates of manufacture; no other Nissan or INFINITI vehicles are affected.

### Defect / Noncompliance Description

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## Description of the defect or noncompliance:

Certain Nissan Frontier and Kicks vehicles may contain a software logic error within the Center Information Display that can cause a communication error with the In-Vehicle Infotainment (IVI) module. As a result, the rear view monitor could display a blank screen when the vehicle is shifted into reverse. If this condition occurs, it may not meet the requirements of S5.5 of Federal Motor Vehicle Safety Standard (FMVSS) No. 111; Rear Visibility.

**FMVSS1:** 111 - Rear visibility

**FMVSS2:**

## Description of the safety risk, including crash, fire, death, injury:

If the rear view image is not available, rearward visibility may be reduced, potentially increasing the risk of a crash.

## Description of the cause:

## Identification of any warning that can occur:

There is no preceding warning.

## Component Manufacturer

### Tier of Supplier:

### Supplier Type:

**Name:** Faurecia

**Address:** Avenida Nueve Oriente  
No. 3 Col. Valle de Oro  
San Juan del Rio Foreign States, 76803

**Country:** Mexico

## Involved Components

**Component Name 1:** DISPLAY Assy

**Component Description:** Center Information Display - Frontier

**Component Part Number:** 28090 9BY0B

**Component Name 2:** DISPLAY Assy

**Component Description:** Center Information Display - Frontier

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**Component Part Number:** 28090 9BY1B

**Component Name 3:** DISPLAY Assy

**Component Description:** Center Information Display - Frontier

**Component Part Number:** 28090 9BY2B

**Component Name 4:** DISPLAY Assy

**Component Description:** Center Information Display - Kicks

**Component Part Number:** 28091 7LA0A

## Chronology

On October 22, 2024, Nissan received a field report alleging the Center Information Display screen of a MY25 Kicks vehicle showed a blank screen at vehicle start up. The technician replaced the Center Information Display Assembly, and the incident part was collected for analysis. October 2024 through November 2024 - Nissan worked with the Supplier to conduct various tests on the incident part. The testing included cold start and placing the vehicle in reverse. In both cases, the rear view image was not displayed on the screen. Additionally, the "CAMERA" button did not display the Around View Monitor image. During testing, all connections on the AV screen and the control unit were inspected with no concerns reported. Additional bench testing was also conducted. Only when the supplier performed a hard reset of the incident part were all functions restored. December 2024 through January 2025 – Nissan received two (2) additional field reports alleging the Center Information Display screen went blank on a MY 2025 Kicks and a MY 2025 Frontier. Nissan continued to collect the affected parts for supplier analysis. February 2025 through March 2025 - The parts investigation initially concluded that an intermittent communication error could exist between the In-Vehicle Infotainment (IVI) system and the Center Information Display (CID) modules, which could result in a blank (black) screen. Nissan continued to evaluate the intermittent communication error and worked to develop software to address the concern. April 2025 - Nissan identified a potential similar blank screen concern on specific Japan Market models equipped with the same IVI system. Nissan concluded that the identified condition may cause the rearview camera to become intermittently inoperable. May 8, 2025 - Nissan decided to conduct a recall for potential non-compliance for vehicles equipped with the subject Center Information Display in the U.S. market. (See attached Part 573)

**Related NHTSA Recall Number:**

## Description of Remedy

**Remedy Type:**

**Consumer Advisories:**  Do Not Drive  Park Outside

**Description of remedy program:**

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Dealers will be instructed to update the software on the vehicle's Center Information Display via CONSULT 3+ and a Nissan provided jumper harness. Repairs will be performed free of charge for parts and labor and may take up to one (1) hour to complete.

Nissan will not include a statement in the Part 577 owner notification concerning reimbursement for the cost of obtaining a pre-notification remedy as the subject vehicles are under warranty.

**How remedy component differs from recalled component:**

**Identify how/when recall condition was corrected in production:**

**Reimbursement Plan**

**Description of reimbursement program:**

**Period of reimbursement:**

**Costs to be reimbursed:**

**Address for reimbursement claims:**

**Recall Schedule**

**Description of recall schedule:**

Dealers will be notified on May 28, 2025. Owners of all potentially affected vehicles will be notified by first-class mail beginning on July 1, 2025.

**Planned Dealer Notification Date:** May 28, 2025

No Dealers

**Planned Interim Owner Notification Date:**

No Owners

**Planned Remedy Owner Notification Date:** Jul 01, 2025

Phased Recall

**Date when VIN will be searchable:**