

# Part 573 Safety Recall Report

# 25V-299

**Manufacturer Name :** General Motors, LLC**Submission Date :** MAY 08, 2025**NHTSA Recall No. :** 25V-299**Manufacturer Recall No. :** N252503580**Manufacturer Information :**

Manufacturer Name : General Motors, LLC

Address : 29427 Louis Chevrolet Road  
MAIL CODE 480-210-2V WARREN MI  
48093

Company phone : 586-596-1733

**Population :**

Number of potentially involved : 32

Estimated percentage with defect : 3 %

**Vehicle Information :**

Vehicle 1 : 2025-2025 Chevrolet Express

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Manufacturing records and supplier trace data were used to identify vehicles built with front passenger seats from the supplier's suspect window.

Vehicles built with seats from outside the suspect window are not included in this recall.

There are 25 Chevrolet Express vehicles affected by this recall.

Production Dates : MAR 18, 2025 - MAR 19, 2025

VIN Range 1 : Begin : NR End : NR

 Not sequential

Vehicle 2 : 2025-2025 GMC Savana

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Manufacturing records and supplier trace data were used to identify vehicles built with front passenger seats from the supplier's suspect window.

Vehicles built with seats from outside the suspect window are not included in this recall.

There are 7 GMC Savana vehicles affected by this recall.

Production Dates : MAR 18, 2025 - MAR 19, 2025

VIN Range 1 : Begin : NR End : NR

 Not sequential

## Description of Defect :

Description of the Defect : General Motors has decided that a defect which relates to motor vehicle safety may exist in certain 2025 model year Chevrolet Express and GMC Savana vehicles. The front passenger seat head restraint on these vehicles may not have been properly welded to the seat frame.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : An improperly welded head restraint may not perform as intended in a crash, increasing the risk of injury.

Description of the Cause : Some front passenger seat head restraint brackets may not have been properly loaded into the welding fixture at one of the seat supplier's assembly stations. The supplier's normal process for segregation and identification of improperly welded frame assemblies was not followed.

Identification of Any Warning that can Occur : NR

## Involved Components :

Component Name 1 : FRAME, P/SEAT BK

Component Description : Front Passenger Seat Back Structure

Component Part Number : 19331391

## Supplier Identification :

### Component Manufacturer

Name : Lear Corporation

Address : 5271 Planfield Ave NE  
Grand Rapids Michigan 49525

Country : United States

## Chronology :

On March 21, 2025, a GM quality engineer submitted a report to GM's Speak Up for Safety (SUFS) program following notification that GM's seat supplier discovered head restraint brackets that were improperly welded to front passenger seat back frame assemblies. The supplier inspected 840 seat frames and found 25 were improperly welded. In addition, 297 vehicles were inspected at GM's assembly plant; six were found with the condition and corrected.

GM opened an investigation into this condition on April 8, 2025. GM's supplier determined that some head restraint brackets may not have been properly positioned by a new operator at one of the three welding stations used to attach the bracket to the front passenger seat back frame. Supplier trace data identified 32 vehicles in the U.S. with passenger seats from the supplier's suspect build window that were not contained. GM is not aware of any field incidents related to this condition. On May 1, 2025, GM's Safety Field Action Decision Authority (SFADA) decided to conduct a safety recall.

### Description of Remedy :

**Description of Remedy Program :** Dealers will inspect and, if necessary, replace the front passenger seat frame.

Pursuant to 49 C.F.R. § 573.13(d)(1), all covered vehicles are under warranty, so reimbursement is not offered.

**How Remedy Component Differs from Recalled Component :** Replacement passenger seat back frames are from outside the supplier's suspect manufacturing window and contain properly welded head restraint brackets. GM's supplier completed implementation of improved locating pins and a part proximity sensor on March 28, 2025.

**Identify How/When Recall Condition was Corrected in Production :** Containment efforts were initiated on March 20, 2025.

### Recall Schedule :

**Description of Recall Schedule :** Dealers will be notified on May 8, 2025. Owner notification is estimated to begin on June 23, 2025.

**Planned Dealer Notification Date :** MAY 08, 2025 - MAY 08, 2025

**Planned Owner Notification Date :** JUN 23, 2025 - JUN 23, 2025

\* NR - Not Reported